

# Children's Social Care & Early Help

## Performance Measures & Business Plan Report

**Portfolio Holder:** Cllr Shaid Mushtaq

**Officer Contact:** Julie Daniels, Director Children's Social Care and Early Help

### Service Summary:

In Oldham we want all children and young people to have a safe, happy, and healthy life and access to a great education giving them the best possible start in life. As a service we commit to:

- Putting children and young people first
- Helping families and supporting vulnerable children and young people
- Working as one team close to our community
- Providing great public value and confidence

Our ambition is not just to be the best borough for children and young people but to be the best borough for the staff and services that work with them.

# Children's Social Care & Early Help Successes

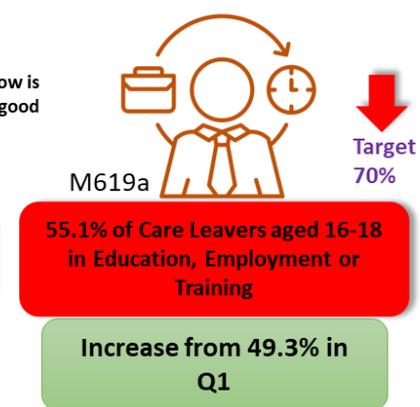
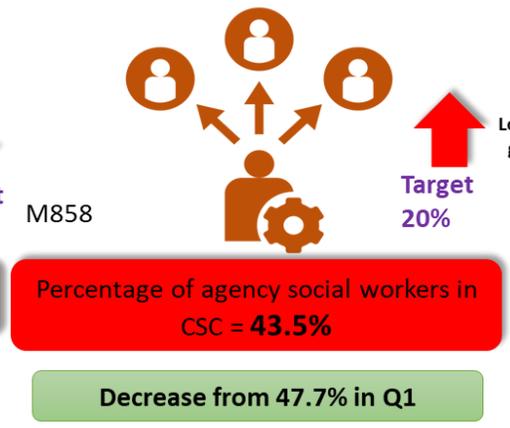
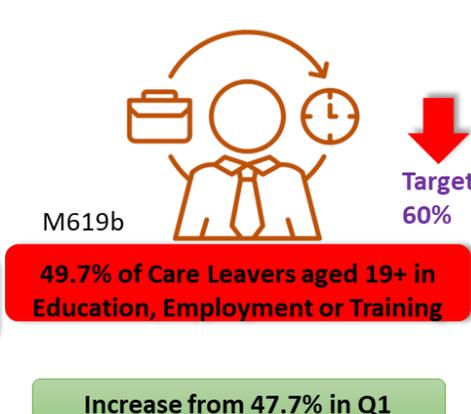
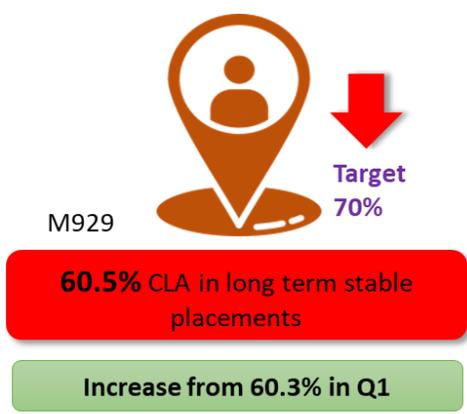
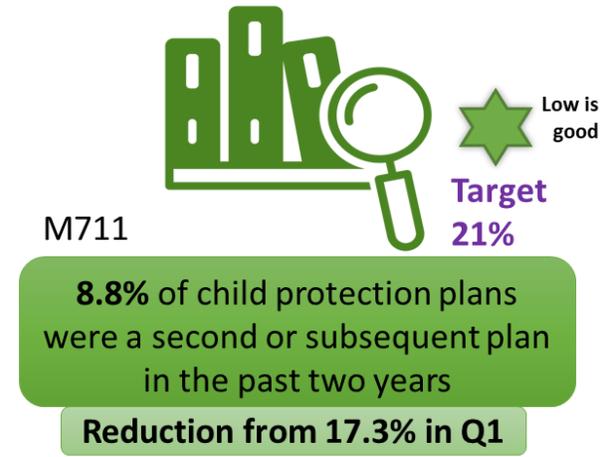
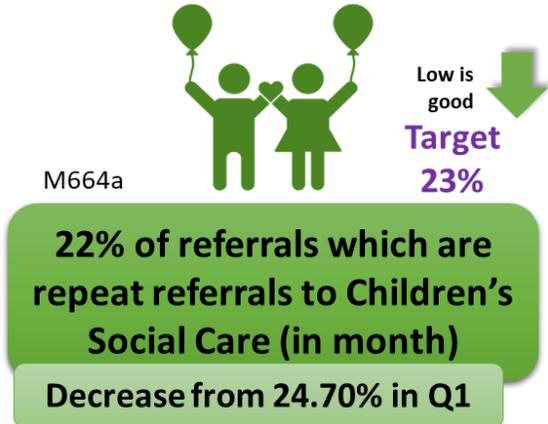
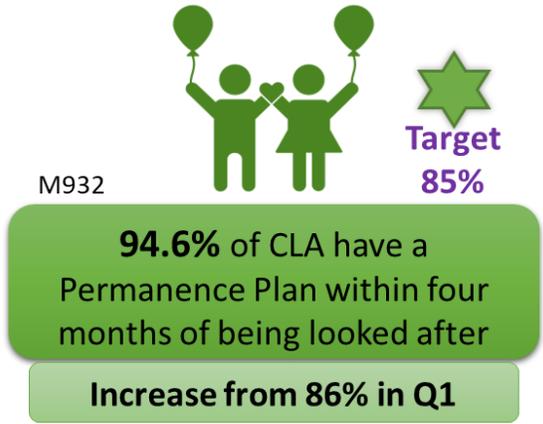
KPIs	Comments
<p>M711 Percentage of child protection plans which were a second or subsequent plan in the past two years Data:</p>	<p>The Safeguarding Unit are screening all referrals for ICPC with a clear focus on the impact of repeat planning and cumulative harm, where the Unit deem that appropriate action is not being taken this is escalated to the relevant senior manager. <i>The percentage of child protection plans which were a second or subsequent plan in the past two years has reduced by 8.5% from Quarter 1 to 8.8% in Quarter 2 which is 12.2% lower than target (low is good).</i></p>
<p>M932 Percentage of Children Looked After that have a permanence plan within four months of becoming looked after Data:</p>	<p>There has been significant work completed to strengthen our performance data in relation to permanence achieved by the second review. Increased scrutiny of all children will no plan of permanence is also in place addressing any recording issues. <i>The percentage of CLA that have a permanence plan within four months of becoming looked after has risen 10.4% from Quarter 1 to 96.4% in Quarter 2, this is 11.4% higher than target (high is good)</i></p>
<p>M664a Percentage of referrals which are repeat referrals to Children's Social Care (in month) Data:</p>	<p>Additional scrutiny has recently been implemented to ensure there is robust management oversight of all re-referrals into the service, providing greater opportunities with practitioners for learning and development. <i>The percentage of referrals which are repeat has dropped 2.7% since Quarter 1 to 22%, this is 1% lower than target (low is good).</i></p>

Please see [Power BI Report](#) for descriptions and further breakdown of measures.

# Children's Social Care & Early Help

## Key Metrics

**Key:**  
 Target met   
 Below target 



Please see [Power BI Report](#) for descriptions and further breakdown of measures.

# Children's Social Care & Early Help

## Areas for Development

KPIs	Comments
<p>M619a Percentage of Care Leavers aged 16-18 (post year 11) in Education, Employment or Training</p> <p>Data:</p>	<p>Performance is in the right direction following collaborative work with the Virtual School and Social Work teams. Challenges remain especially when linking to ensuring placement stability and enabling a smooth continuity of support from 17 to 18. Service development plans in place to support this measure further.</p> <p><i>The percentage of care leavers aged 16-18 in Education, Employment or Training has not reached the target of 70%, however has increased 5.8% since Quarter 1, reaching 55.1% (high is good).</i></p>
<p>M619b Percentage of Care Leavers aged 19+ in Education, Employment or Training</p> <p>Data:</p>	<p>A key priority for improvement, actions with strategic leaders and corporate parents have taken place, targeted work is now taking place for individual young people about skills, qualifications and ambitions. There are challenges sourcing opportunities that meet the complex needs of care leavers, hence the multi-agency action required to improve this measure.</p> <p><i>The percentage of care leavers aged 19+ in Education, Employment or Training has not reached the target of 60%, however has increased 2% since Quarter 1, reaching 49.7% (high is good).</i></p>

Please see [Power BI Report](#) for descriptions and further breakdown of measures.

# Children's Social Care & Early Help

## Areas for Development

KPIs	Comments
<p>M929 Percentage CLA in long term stable placements</p> <p>Data:</p>	<p>Given the levels of CLA ceasing / commencing, to maintain placement stability rates is positive. However, we are aware a decline in this measure will occur. The service is reviewing the 13 children who have moved from a placement they have been in for more than 2 years recently and share the learning with social work and fostering teams.</p> <p><i>The percentage of CLA in long term stable placement is still not reaching the target of 70%, however has increased 0.2% since Quarter 1, reaching 60.5% in Quarter 2 (high is good).</i></p>
<p>M858 Percentage of Agency Social Workers in Children's Social Care</p> <p>Data:</p>	<p>We continue to recruit permanent staff through a national Choose Oldham campaign and our 'grow our own' workforce model, which includes apprenticeships and students which will continue to see an improving impact in Q3.</p> <p><i>The percentage of agency social workers is above target, however in Q1 there was a positive reduction of 4.2% reaching 43.5%. In Q2 we are seeing the percentage remaining stable at 43.4%.</i></p>

Please see [Power BI](#) Report for descriptions and further breakdown of measures.

# Children's Social Care & Early Help

## Areas for Development

KPIs	Comments
<p>A2 Time between placement order and deciding on a match</p> <p>Data:</p>	<p>The service has made achievements in adopting children this year with 16 achieved and a further 8 applications before the Court. We know that the children matched outside the A2 timescales had care planning / placement challenges with health needs of children and carer and attempts to seek permanence with family members.</p> <p><i>Time between placement order and deciding on match has increased by 12 days in Quarter 2 to 149 days against a target of 121 days (low is good).</i></p>

Please see [Power BI Report](#) for descriptions and further breakdown of measures.

# Children's Social Care & Early Help

## Comments

### **Julie Daniels (Director Children's Social Care and Early Help)**

It is positive to see successes in the KPIs for re-referral, repeat child protection and children looked after permanence planning, all of which have improved performance in Q2.

From the performance indicators outlined in areas for development (red measures), it should be noted that 80% of those have seen an improvement in Q2. There are plans in place through the getting to good programme and transformation programme to improve performance further.

### **Cllr Shaid Mushtaq (Portfolio Holder)**

Through regular portfolio briefings with senior officers and as chair of the corporate parenting panel, I have routine oversight of the performance measures and provide oversight to further improve outcomes for children and young people open to children's social care and early help.

Signed Off: 20/11/2023

## Glossary:

- CSC: Children's Social Care
- CP: Child Protection
- CLA: Children Looked After
- CPP: Child Protection Plan

red	<b>4</b>
amber	
green	<b>7</b>

# Education & Early Years

## Performance Measures & Business Plan Report

**Portfolio Holder:** Cllr Mohon Ali

**Officer Contact:** Matt Bulmer (Director of Education)

### Service Summary:

In Oldham we want all children and young people to have a safe, happy, and healthy life and access to a great education giving them the best possible start in life. As a service we commit to:

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Our ambition is not just to be the best borough for children and young people but to be the best borough for the staff and services that work with them.

*Please note these figures are relating to the  
Summer Term 2022-2023*

# Education & Early Years Successes

KPIs	Comments
<p>M358 Pass rate of learners completing lifelong learning courses</p> <p>Data:</p>	<p>Lifelong Learning Service provision has returned to pre-Covid levels of engagement and delivery, with the majority of provision being delivered in person. This, combined with implementation of the latest quality improvement plan has led to the increase in pass rate. The NART data will be published in Spring 2024 which will allow for benchmarking.</p> <p><i>The pass rate of learners completing lifelong learning courses has surpassed its target of 93% reaching 99% in the summer term</i></p>
<p>M649 Percentage take up of 2-year-old children benefitting from funded early education places</p> <p>Data: 85%</p>	<p>National comparative data shows that take up of 2-year-old children benefitting from the early education offer (81%) is above the national average (74%) and above statistical neighbours (76%) (January 2023 census).</p> <p><i>The percentage take up of 2-year-old children benefitting from funded early education places has surpassed it's target of 75%, reaching 85% in the summer term.</i></p>

Please see [Power BI Report](#) for descriptions and further breakdown of measures.

# Education & Early Years Successes

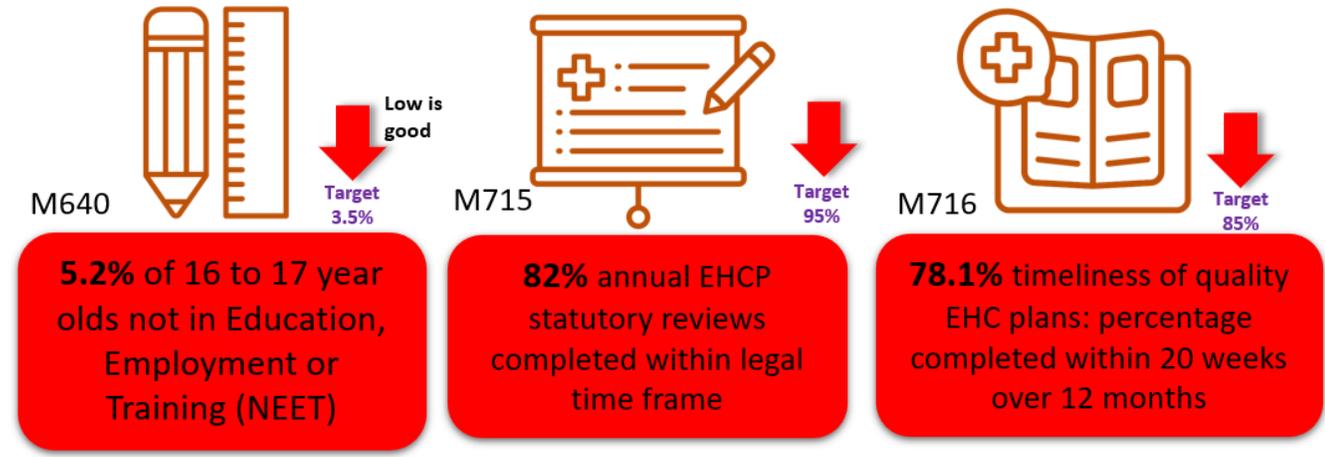
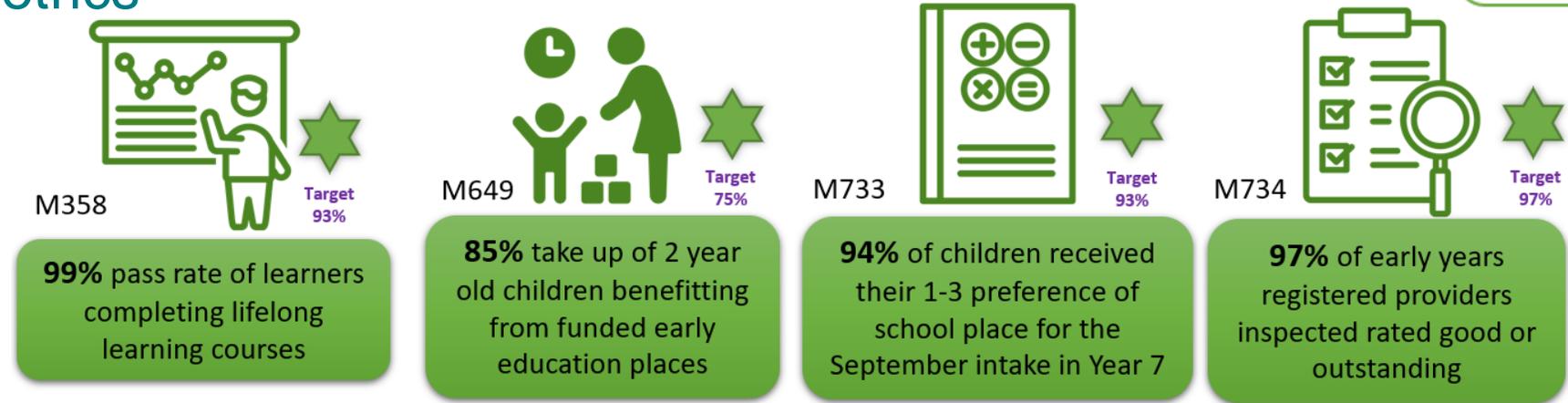
KPIs	Comments
<p>M731 Percentage of early years registered providers inspected rated good or outstanding</p> <p>Data: 97% of group childcare and 97% of childminders are judged to be good or outstanding by Ofsted.</p>	<p>The LA Quality Improvement Programme is contributing to positive outcomes in practice as evidenced by the outcomes performance. Ofsted outcome data for shows that the number of early years providers judged to be providing good or outstanding provision remains high, resulting in the vast majority of children, including those with an EHCP or SEN support, accessing their early education in quality Early Years provision.</p> <p><i>The percentage of early years registered providers inspected rated good or outstanding reached it's target of 97% in the summer term.</i></p>
<p>M734 Percentage of children receiving their 1-3 preference of school place for the September intake in year 7</p> <p>Data:</p>	<p>Expansion of the Secondary Sector has provided greater choice to residents and secondary school preference rates continue to improve significantly in comparison to recent years</p> <p><i>The percentage of children receiving their 1-3 preference of school place for the September intake in year 7 surpassed the target of 93%, reaching 94.1% in the summer term.</i></p>

Please see [Power BI Report](#) for descriptions and further breakdown of measures.

# Education & Early Years

## Key Metrics

**Key:**  
 Target met   
 Below target 



Please see [Power BI Report](#) for descriptions and further breakdown of measures.

# Education & Early Years

## Areas for Development

KPIs	Comments
<p>M640 Percent of 16 to 17 year olds who are not in education, employment or training (NEET) Data:</p>	<p>The NEET rate has increased due to tracking work being undertaken to significantly improve our "not known" percentage. It is worth noting that we have also had an increase in cohort size of 274 (Oct 23) across the Y12/13 groups being supported, however the level of resource has not increased to meet the increased cohort size.</p> <p><i>The percent of 16 to 17 year olds who are not in Education, Employment or Training (NEET) has not reached it's target of 3.5% in the Summer Term, instead reaching 5.2% (low is good).</i></p>
<p>M715 Annual EHCP (SEND) statutory reviews completed within legal timeframe Data:</p>	<p>There has been a significant increase in demand over the last academic year. Requests for EHC needs assessments have doubled and the number of EHCPs is now 3,200 (this was 50% of this in 2018). This has a significant impact not only on the capacity of the SEND team but also the advice givers and schools to the process. The drop in performance is solely down to demand and capacity across the entire SEND partnership, this includes timeliness of professional advice to inform our assessment process. SEND case officers had caseloads of 400 in the spring and summer term (national benchmark is 250 caseloads).</p> <p><i>The Annual EHCP statutory reviews completed within legal time frame did not meet it's target of 95% in the summer term, reaching 82%.</i></p>
<p>M716 Timeliness of quality EHC plans: percentage completed within 20 weeks over 12 months Data:</p>	<p>We have recently recruited additional officers, to increase capacity by 50%, who will focus on annual reviews enabling the SEND case officers to concentrate on ensuring new assessments are processed within the 20 week timescale. We are also embedding a new case management system IDOX which will make the assessment process much more efficient for the whole partnership.</p> <p><i>The timeliness of quality EHC plans did not reach its target of 85% in the summer term, reaching 78.1%</i></p>

# Education & Early Years

## Comments

### **Matt Bulmer (Director of Education)**

Good progress across the majority of indicators this quarter. Work to reduce NEET rates continue with our employment and skills strategy due to be complete by the end of the year. The provision of SEND services remains our highest priority. With a range of new programmes due to be delivered over the next 12 months, we are in a strong position to tackle these challenges.

### **Cllr Mohon Ali (Portfolio Holder)**

I chair both the employment and skills partnership board, and the SEND partnership board. As such, I will ensure our ambitious plans to improve the outcomes of our post-16 learners and our children and young people with SEND are effectively delivered.

Signed Off: 20/11/2023

## Glossary:

- List any acronyms

red	<b>2</b>
amber	<b>2</b>
green	<b>4</b>