Report to Performance Overview and Scrutiny Committee

Council Performance Report December 2021

for period 1 October to 31 December 2021

Portfolio Holder:
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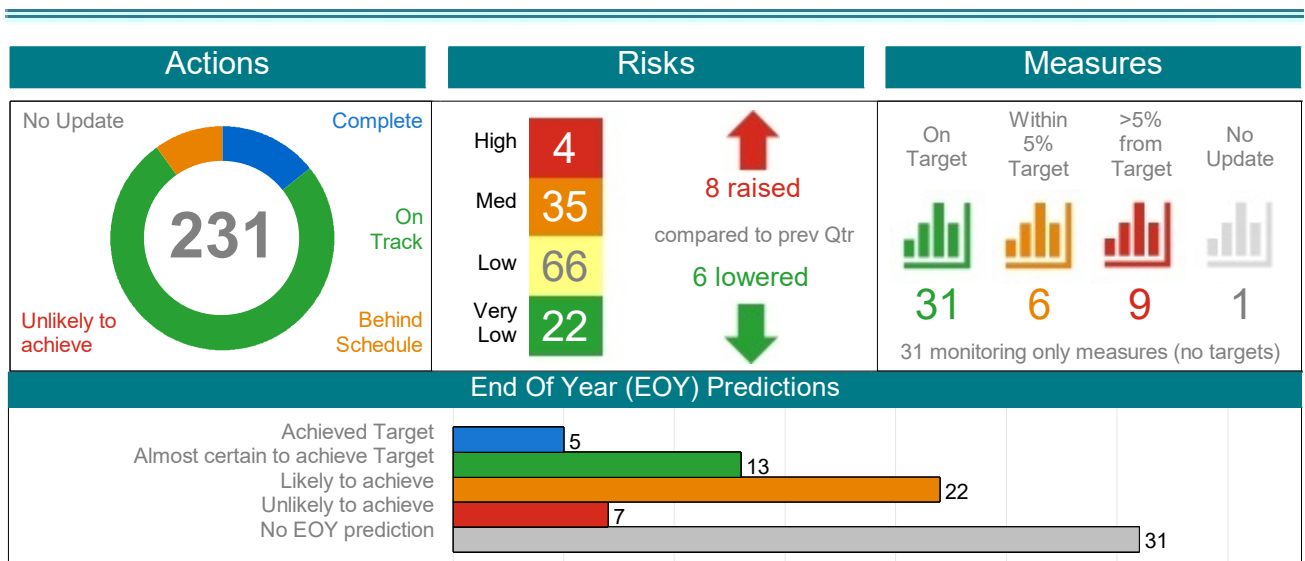matthew.drogan@oldham.gov.uk

Date: 24 March 2022

The purpose of this report is to allow:

• The review of Council Performance for December 2021

• The scrutiny of areas of underperformance as appropriate

 Recommendations

• To note areas of good performance

• Agree improvement plans for any areas of under performance.

Actions	Risks	Measures

Actions

No Update | Complete

231

On Track

Unlikely to achieve | Behind Schedule

Risks

High **4**
Med **35**
Low **66**
Very Low **22**

8 raised
compared to prev Qtr
6 lowered

Measures

On Target	Within 5% Target	>5% from Target	No Update
31	6	9	1

31 monitoring only measures (no targets)

End Of Year (EOY) Predictions

Achieved Target	5
Almost certain to achieve Target	13
Likely to achieve	22
Unlikely to achieve	7
No EOY prediction	31

The Council's Corporate Performance Report monitors delivery against the Covid Recovery Strategy.

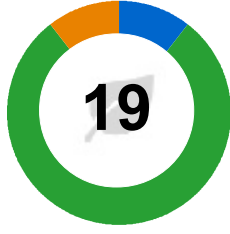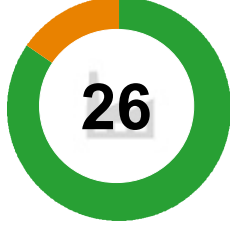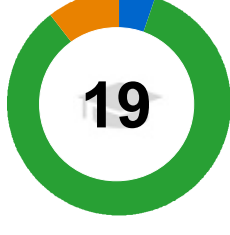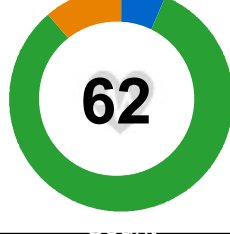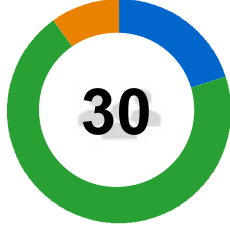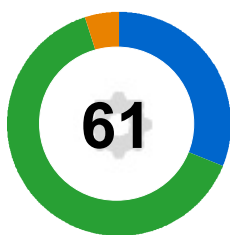90% of actions with the Recovery Strategy are currently on track or have been completed; with 66% of our updated targeted measures performing on or above target.

Covid recovery continues to be a contributing factor to under performance; with service monitoring taking place throughout the year to address issues at the earliest opportunity. Staff absences have contributed to this owing to increase in sickness absence due to the new covid variant. In addition, services are experiencing increasing demands and complexity as we recover from the wider impacts of covid which is resulting in pressure points across a number of areas which is likely to impact on End of Year performance.

Management Board will continue to closely monitor all actions, risks and measures to support the successful delivery of the Covid Recovery Strategy which is a key priority for the Council.

The report provides a breakdown by Recovery Area and further detail on exceptions is included within the report.

Performance Summary by Recovery Area

Recovery Area	Actions	Risks		Measures			
		Level	Raised/Lowered	On Target	Within 5% Target	>5% from Target	No Update
Invest in quality housing	14 (No Update / Complete / On Track / Behind Schedule / Unlikely to achieve)	High: 0, Med: 1, Low: 3, Very Low: 0	2 raised / 0 lowered	5	1	0	0
				0 monitoring only measures (no targets)			
Championing a green recovery	19	High: 0, Med: 2, Low: 6, Very Low: 7	0 raised / 0 lowered	1	0	0	0
				3 monitoring only measures (no targets)			
Creating and protecting jobs and supporting businesses	26	High: 0, Med: 6, Low: 7, Very Low: 4	1 raised / 1 lowered	2	0	0	0
				2 monitoring only measures (no targets)			
Prioritising education and skills	19	High: 0, Med: 4, Low: 9, Very Low: 0	0 raised / 0 lowered	7	2	0	0
				5 monitoring only measures (no targets)			
Promoting health and wellbeing and supporting the most vulnerable	62	High: 1, Med: 8, Low: 21, Very Low: 4	2 raised / 1 lowered	10	3	8	1
				13 monitoring only measures (no targets)			
Driving Equality	30	High: 0, Med: 4, Low: 10, Very Low: 2	1 raised / 0 lowered	2	0	1	0
				6 monitoring only measures (no targets)			
Enabling Area	61	High: 3, Med: 10, Low: 10, Very Low: 5	2 raised / 4 lowered	4	0	0	0
				2 monitoring only measures (no targets)			

Raised/lowered compared to previous Quarter
0 risks not updated

Total of 4 measures suspended

Performance Summary by Recovery Area and Theme

Recovery Area	Theme	Actions: Done	On Track	Amber	Red	No Update	Risks: Very Low	Low	Med	High	No Update	Closed	Measures: On Target	Amber	Red	No Update	Monitor Only
Invest in Quality Housing	Build more affordable homes		6					1	1				3	1			
	Improve quality condition of existing homes		4	2				2					2				
	Support rough sleepers into permanent accommodation	1	1														
Championing a Green Recovery	Greener economy reduces Oldham's carbon footprint		7	2			1	3									2
	Reduce carbon emissions from transport, more cycle, walk, public transport		1				1										
	Well maintained accessible outdoor space	2	7				5	3	2				1				1
Creating and Supporting Jobs and Supporting Businesses	.		1					1	1								
	Creating the conditions for inclusive growth and thriving town centre		7	1			1	3	1								
	Help people get back into work or retrain for new careers		6	1				1	3				1				2
	Support businesses to get back on their feet		8	2			3	2	1				1				
Prioritising Education and Skills	.		2					1				1	2				
	Best start in life for our youngest children who have missed out as a result of Covid-19		1	1									1				
	Children and young people achieve their full potential	1	11	1				7	3			1	1	2			4
	Schools and college leavers move on to education, employment and training		2					1	1				3				1
Promoting Health and Wellbeing and supporting the most Vulnerable	.		1														
	Continue to contain the spread of Covid-19 in Oldham	1	5	1			2		2				2				
	Safeguard and support our most vulnerable residents	2	21	4			1	7	3	1		3	8	2	5		7
	Work with communities to improve health and wellbeing	1	24	2			1	14	3			3		1	3	3	6
Driving Equality	.	1	2						1								
	Help those adversely impacted by Covid-19	5	10	2			1	5	1			3	2			2	2
	Reducing poverty and helping people get back on their feet		4	1				1	1						1		2
	Reducing inequality and build resilience across Oldham's communities		5				1	4	1								2
Enabling Area	.	19	39	3			5	10	10	3		13	4				2

No update includes 4 suspended

Performance Measures

(C)orporate Measure   (M)onthly   Pol(arity)   (Eng)lish Authorities
(O)ldham Profile   (Q)uarterly   which   (GM)CA
(M)onitoring Only (no target)   (A)nnually   direction   (Stat)istical Neighbour
                                                 is good   (Geo)graphic Neighbour

Performance Measure Name	Data	Pol	Previous Years			2021/22									Benchmarking		
			2018/19	2019/20	2020/21	Q1 (Jun 21)		Q2 (Sep 21)		Q3 (Dec 21)			Q4 (Mar 22)		EOY Target	Type	Bench mark	Period
						Q1 Actual	Q1 Target	Q2 Actual	Q2 Target	Period for Q3 Actual	Actual	Target	Actual	Target				
Championing a Green Recovery																		
M460 (COM) Percentage of households in fuel poverty	A	↓		15.2%		15.2%	- - -	15.2%	- - -	2019	15.2%	- - -		- - -	- - -	GM	14.8%	2019
M468 (CM) Percentage progress towards 2025 carbon neutrality target for Council Buildings and Street Lighting	A	↑				12.60%	- - -	12.60%	- - -	2019/20	12.60%	- - -		- - -	- - -			
M497 (CM) Total number of fly-tipping enforcement actions	Q		3,958	3,034	2,167	929	- - -	1,018	- - -	Q3 21/22	1,082	- - -		- - -	- - -	GM	2,351	2020/21
M501 (C) Percentage of Household waste sent for Reuse, Recycling or Composting	M	↑	44.65%	44.00%	42.20%	53.45%	46.10%	48.08%	47.59%	Dec 21 Draft	43.78%	43.36%		44.71%	45.01%			

Performance Measure Name	Data	Pol	Previous Years			2021/22										Benchmarking		
			2018/19	2019/20	2020/21	Q1 (Jun 21)		Q2 (Sep 21)		Q3 (Dec 21)			Q4 (Mar 22)		EOY Target	Type	Bench mark	Period
						Q1 Actual	Q1 Target	Q2 Actual	Q2 Target	Period for Q3 Actual	Actual	Target	Actual	Target				
Driving Equality																		
M217 (COM) Percentage of people who feel that the CSP are dealing with local community safety issues	Q	↑				42.0%	- - -	42.0%	- - -	Up to 31 Dec 2021	42.0%	- - -		- - -	- - -			
M218 (COM) Percentage of people who agree that people of different backgrounds get along in their area	Q	↑				67.0%	- - -	66.0%	- - -	Up to 31 Dec 2021	67.0%	- - -		- - -	- - -			
M333a (C) Percentage Council spend in Oldham (12 month rolling)	Q	↑	53.39%	51.55%	55.18%	55.90%	55.00%	55.20%	55.00%	Oct 20 - Sept 21	55.20%	55.00%		55.00%	55.00%			
M361 (COM) Unemployment rate in Oldham	M	↓	4.6%	5.1%	9.9%	9.2%	- - -	8.4%	- - -	Dec 2021	7.4%	- - -		- - -	- - -	GM	6.0%	Nov-21
M362 (COM) Youth Unemployment rate in Oldham	M	↓	7.4%	8.0%	16.2%	14.5%	- - -	12.7%	- - -	Dec 2021	10.1%	- - -		- - -	- - -	GM	7.2%	Nov-21
M566 (C) Percentage of care home beds rated as `Good` or `Outstanding` (NW ADASS CQC Data reports)	Q	↑	78.7%	79.1%		- - -	- - -	- - -	- - -	Suspended	- - -	- - -		- - -	- - -	GM	76.1%	Jan-22
M567 (C) Percentage of community based providers rated as 'Good' or Outstanding	Q	↑		86.2%		- - -	- - -	- - -	- - -	Suspended	- - -	- - -		- - -	- - -	GM	91.3%	Jan-22
M735 (COM) Percentage of nursery and primary pupils with free school meals	Q		19.3%	21.0%	26.9%	26.9%	- - -	26.9%	- - -	2021/22 Autumn term	28.5%	- - -		- - -	- - -	Eng	21.6%	2020/21 Spring term
M736 (COM) Percentage of secondary pupils with free school meals	Q		19.2%	20.8%	25.4%	25.4%	- - -	25.4%	- - -	2021/22 Autumn term	28.2%	- - -		- - -	- - -	Eng	18.9%	2020/21 Spring term
M918 (C) Percentage of calls answered in total	Q	↑	90.83%	89.59%	87.23%	79.19%	89.00%	78.72%	89.00%	Q3 21/22	90.69%	89.00%		89.00%	89.00%			
S370 (C) Average time taken to process Council Tax reduction (new claims and change events) CTR	M	↓	13 days	13 days	22 days	20 days	21 days	29 days	21 days	Dec 2021	24 days	21 days		21 days	21 days			

Performance Measure Name	Data	Pol	Previous Years			2021/22									Benchmarking		
						Q1 (Jun 21)		Q2 (Sep 21)		Q3 (Dec 21)			Q4 (Mar 22)		EOY Target	Type	Bench mark	Period
			2018/19	2019/20	2020/21	Q1 Actual	Q1 Target	Q2 Actual	Q2 Target	Period for Q3 Actual	Actual	Target	Actual	Target				
Enabling Area																		
M340 (C) Percent of Internal Audit Opinions resulting in Weak, Inadequate, Limited Assurance	Q	↓				14%	15%	15%	15%	Q3 21/22 Draft	14%	15%		15%	15%			
M498 (C) Street lighting - Percentage of issues resolved within target time	Q	↑	100%	100%	100%	100%	95%	100%	95%	Q3 21/22	100%	95%		95%	95%			
M891 (C) Preventative maintenance: proportion of network resurfaced per £100k of allocated budget	Q	↑				20%	0%	98%	40%	Q3 21/22	100%	75%		100%	100%			
M892 (C) Highway maintenance: proportion of the network resurfaced per £100k of allocated budget	Q	↑				0%	0%	40%	40%	Q3 21/22	100%	75%		100%	100%			
S357 (CM) Percentage of council tax in year collected of the total owed (cumulative)	M	↑	94.46%	94.05%	93.29%	28.73%	- - -	54.88%	- - -	Q1-Q3 21/22	81.32%	- - -		- - -	- - -	GM	94.53%	2020/21
S368 (CM) Percentage of national non domestic rates (NNDR) collected in year as a % of the total owed	M	↑	97.22%	96.18%	90.48%	22.56%	- - -	48.73%	- - -	Q1-Q3 21/22	76.49%	- - -		- - -	- - -	GM	92.27%	2020/21

Performance Measure Name	Data	Pol	Previous Years			Q1 (Jun 21)		Q2 (Sep 21)		Q3 (Dec 21)			Q4 (Mar 22)		EOY Target	Benchmarking		
			2018/19	2019/20	2020/21	Q1 Actual	Q1 Target	Q2 Actual	Q2 Target	Period for Q3 Actual	Actual	Target	Actual	Target		Type	Bench mark	Period
Invest in Quality Housing																		
M274 (C) Percentage of major planning applications determined in time	Q	↑	93.0%	92.0%	91.0%	100.0%	80.0%	100.0%	80.0%	Q3 21/22	100.0%	80.0%		80.0%	80.0%	GM	93.0%	Q2 2021-22
M275 (C) Percentage of minor planning applications determined in time	Q	↑	94.0%	87.0%	82.0%	85.0%	80.0%	87.4%	80.0%	Q3 21/22	93.0%	80.0%		80.0%	80.0%	GM	92.0%	Q2 2021-22
M408a (C) Total new homes completed	Q	↑	529	728	373	106	88	162	176	Q3 21/22	253	264		352	352	Eng	650	2020/21
M409a (C) Percentage of completed homes that are affordable	Q	↑	9.0%	23.0%	33.0%	52.8%	25.0%	60.5%	25.0%	Q3 21/22	55.7%	25.0%		25.0%	25.0%	GM	18.0%	2020/21
M431 (C) Number of energy efficiency measures installed in Oldham households	Q	↑			130	28	20	40	40	Q1 - Q3 21/22	96	80		120	120			
M433 (C) Number of people supported through the Warm Homes Oldham scheme	Q	↑	1,258	2,089	2,617	651	400	1,184	800	Q1 - Q3 21/22	2,347	1,600		2,400	2,400			

Performance Measure Name	Data	Pol	Previous Years			2021/22									Benchmarking		
			2018/19	2019/20	2020/21	Q1 (Jun 21)		Q2 (Sep 21)		Q3 (Dec 21)			Q4 (Mar 22)		EOY Target	Type	Bench mark	Period
						Q1 Actual	Q1 Target	Q2 Actual	Q2 Target	Period for Q3 Actual	Actual	Target	Actual	Target				
Creating and protecting jobs and supporting businesses																		
M360 (C) Percentage of citizens on Welfare to Work programmes progressing into employment (Cumulative)	Q	↑				106%	31%	114%	31%	Oct 20 - Dec 21	110%	100%		100%	31%			
M393 (C) Number of businesses supported after being successfully included in a referral package / programme.	Q	↑		288		81	78	154	156	Q3 21/22	245	234		312	312			
M461 (COM) Median gross annual pay of employees by residence (resident base)	A	↑	£25,375	£26,357	£27,594	£26,357	- - -	£26,357	- - -	2021	£27,594	- - -		- - -	- - -	GM	£29,140.	2021
M894 (COM) Percentage of addresses with Superfast broadband availability	A	↑	27.80%	98.20%	98.30%	98.30%	- - -	98.30%	- - -	2021	98.30%	- - -		- - -	- - -	GM	97.12%	2021

Performance Measure Name	Data	Pol	Previous Years			2021/22										Benchmarking		
			2018/19	2019/20	2020/21	Q1 (Jun 21)		Q2 (Sep 21)		Q3 (Dec 21)			Q4 (Mar 22)		EOY Target	Type	Bench mark	Period
						Q1 Actual	Q1 Target	Q2 Actual	Q2 Target	Period for Q3 Actual	Actual	Target	Actual	Target				

Prioritising Education and Skills

Performance Measure Name	Data	Pol	2018/19	2019/20	2020/21	Q1 Actual	Q1 Target	Q2 Actual	Q2 Target	Period for Q3 Actual	Q3 Actual	Q3 Target	Q4 Actual	Q4 Target	EOY Target	Type	Bench mark	Period
M63 (C) Number of visitors to Gallery Oldham	Q	↑	93,578			708	800	5,387	2,500	Q3 21/22 (Draft)	3,500	3,500		4,500	11,300			
M640 (C) Percent of 16 to 17 year olds who are not in education, employment or training (NEET)	M	↓	3.3%	3.3%		3.4%	3.5%	1.8%	3.5%	Dec 2021	2.9%	3.5%		3.5%	3.5%	Eng	2.9%	2020
M649 (C) Percentage take up of 2 year-old children benefitting from funded early education places	Q	↑	66.7%	70.1%	64.1%	68.5%	70.0%	72.0%	70.0%	2021/22 Autumn term	76.0%	75.0%		75.0%	75.0%	Eng	62.0%	2020/21 Spring term
M67 (C) Total number of e-books, e-audio books and e-magazines loaned per month	Q	↑				24,026	22,500	22,526	22,500	Q3 21/22	21,470	22,500		22,500	90,000			
M69 (C) Number of library visits per 1000 population. To library service points - not including web visits	Q	↑	5,414	4,882		633	600	1,283	800	Q3 21/22	2,386	850		900	900	GM	3,395	2019/20
M702 (CM) Attendance rates in Oldham Primary Schools	Q	↑	96.2%	95.5%	95.9%	95.9%	- - -	93.7%	- - -	2020/21 Summer Term	94.2%	- - -	- - -	- - -	- - -	Eng	96.3%	2020/21 Autumn term
M703 (CM) Attendance rates in Oldham Secondary Schools	Q	↑	95.3%	94.4%	93.9%	93.9%	- - -	93.0%	- - -	2020/21 Summer Term	90.9%	- - -	- - -	- - -	- - -	Eng	94.3%	2020/21 Autumn term
M704 (CM) Percentage of Oldham Secondary schools that are judged as good or outstanding by Ofsted	M	↑	66.7%	66.7%	66.7%	66.7%	- - -	66.7%	- - -	Dec 2021	66.7%	- - -		- - -	- - -	Eng	76.7%	Sep-21
M705 (CM) Percentage of Oldham primary schools that are judged as good or outstanding by Ofsted	M	↑	80.0%	83.7%	83.7%	84.0%	- - -	83.7%	- - -	Dec 2021	83.7%	- - -		- - -	- - -	Eng	87.9%	Sep-21

Performance Measure Name	Data	Pol	Previous Years			2021/22									EOY Target	Benchmarking		
			2018/19	2019/20	2020/21	Q1 (Jun 21)		Q2 (Sep 21)		Q3 (Dec 21)			Q4 (Mar 22)			Type	Bench mark	Period
						Q1 Actual	Q1 Target	Q2 Actual	Q2 Target	Period for Q3 Actual	Actual	Target	Actual	Target				
M715 (C) Annual EHCP (SEND) statutory reviews completed within legal time frame	Q	↑		80.7%		97.6%	95.0%	97.6%	95.0%	Jan 21 to Dec 21	97.5%	95.0%		95.0%	95.0%			
M716 (C) Timeliness of quality EHC plans: Percentage completed within 20 weeks over 12 months	M	↑	86.6%	94.8%		89.4%	75.0%	86.5%	75.0%	Jan 21 to Dec 21	89.1%	75.0%		75.0%	75.0%	Eng	58.0%	2020
M733 (C) Percentage of children receiving their 1-3 preference of school place for the September intake in Reception	A	↑	96.6%	97.7%	97.5%	98.3%	97.3%	98.3%	97.3%	Sept 2021 allocation	98.3%	97.3%		97.3%	97.3%	Eng	98.0%	Sept 2021 Allocation
M734 (C) Percentage of children receiving their 1-3 preference of school place for the September intake in Year 7	A	↑	87.5%	89.1%	89.3%	90.0%	93.9%	90.0%	93.9%	Sept 2021 allocation	90.0%	93.9%		93.9%	93.9%	Eng	93.4%	Sept 2021 Allocation
M743 (CM) Percentage 16 to 17 year olds who are known to the LA undertaking an apprenticeship	A		4.0%	3.8%	3.4%	3.5%	- - -	1.6%	- - -	2021/22 Autumn term	1.6%	- - -		- - -	- - -	Eng	3.8%	2021

Performance Measure Name	Data	Pol	Previous Years			2021/22									Benchmarking		
			2018/19	2019/20	2020/21	Q1 (Jun 21)		Q2 (Sep 21)		Q3 (Dec 21)			Q4 (Mar 22)		EOY Target	Type	Bench mark	Period
						Q1 Actual	Q1 Target	Q2 Actual	Q2 Target	Period for Q3 Actual	Actual	Target	Actual	Target				
Promoting Health and Wellbeing and supporting the most Vulnerable																		
M197 (C) Number of visits to OCL Leisure Centres per 1000 population	Q	↑	5,324			483	1,325	1,435	2,650	Q1 -Q3 21/22	2,362	3,975		5,300	5,300			
M222 (COM) Percentage of physically active adults (aged 19+)	A	↑	59.2%	59.2%	59.2%	59.2%	- - -	59.2%	- - -	2019/20	59.2%	- - -		- - -	- - -	GM	62.3%	2019/20
M49 (CM) Number of Domestic Abuse incidents reported to the police	Q					1,610	- - -	1,631	- - -	Q3 21/22	1,525	- - -		- - -	- - -			
M50 (CM) Number of Domestic Abuse referrals to MARAC	Q					329	- - -	289	- - -	Q3 21/22	243	- - -		- - -	- - -			
M543 (C) Number of individuals (65+) in a permanent residential or nursing placement – per 10,000 population 65+	Q	↓	209	204	178	184	200	185	200	Dec 2021	182	200		200	200			
M548 (C) Proportion of adults with learning disabilities in paid employment in England	Q	↑	2.8%	3.4%		2.9%	3.0%	2.7%	3.0%	Dec 2021	2.6%	3.0%		4.0%	4.0%	GM	6.0%	2020/21
M549 (C) Percentage Learning Disability Service Users in Settled Accommodation	Q	↑	96.0%	96.7%	94.1%	94.8%	96.0%	91.3%	96.0%	Dec 2021	94.5%	96.0%		96.0%	96.0%	GM	87.3%	Q2 21/22
M551 (CM) Percentage of adults in contact with secondary mental health services who live independently, with or without support	Q	↑	55.0%	46.0%	46.0%		- - -	58.3%	- - -	Dec 2021	70.4%	- - -		- - -	- - -	Stat	53.0%	2020/21
M552 (C) Percentage of completed annual (planned) reviews	Q	↑				72%	50%	75%	55%	Q3 21/22	79%	60%		65%	65%			

Performance Measure Name	Data	Pol	Previous Years			2021/22									Benchmarking		
			2018/19	2019/20	2020/21	Q1 (Jun 21)		Q2 (Sep 21)		Q3 (Dec 21)			Q4 (Mar 22)		EOY Target	Type	Bench mark	Period
						Q1 Actual	Q1 Target	Q2 Actual	Q2 Target	Period for Q3 Actual	Actual	Target	Actual	Target				
M553 (CM) The change in long-term service users (ASC) from the previous quarter	Q		1.3%	-%	0.1%	3.8%	- - -	1.3%	- - -	Q3 21-22 / Q2 21-22	-0.1%	- - -		- - -	- - -	GM	0.9%	Q2 21/22
M554 (CM) Percentage of concluded section 42 enquiries with risk identified where risk removed is the outcome	Q	↑	36.8%	42.6%		38.0%	- - -	32.4%	- - -	Q3 21/22	44.4%	- - -		- - -	- - -	Eng	28.5%	2020/21
M555 (CM) Percentage of concluded section 42 enquiries with risk identified where risk reduced is the outcome	Q		55.3%	48.1%		56.0%	- - -	64.7%	- - -	Q3 21/22	40.7%	- - -		- - -	- - -	Eng	61.5%	2020/21
M556 (CM) Percentage Service Users receiving Direct Payments	Q		38.9%	45.4%	41.9%	31.0%	- - -	30.5%	- - -	Dec 2021	30.9%	- - -		- - -	- - -	GM	28.3%	2019/20
M557 (C) Percentage of older people who were still at home 91 days after discharge from hospital into reablement/ rehabilitation services (effectiveness of the service)	Q	↑	88.4%	93.6%	83.0%	86.1%	89.0%	91.6%	89.0%	Q3 21/22	86.5%	89.0%		89.0%	89.0%	GM	79.0%	2020/21
M565 (CM) Delayed days (per 100,000 of the population) aged 18+ attributable to social care in England	Q	↓	507 days	467 days		- - -	- - -	- - -	- - -	Suspended	- - -	- - -		- - -	- - -			
M568 (C) Percentage of Service Users that are in Community Based Services	Q	↑	72.7%	74.0%	77.1%	76.8%	76.0%	76.7%	76.0%	Dec 2021	76.3%	76.0%		76.0%	76.0%	GM	71.6%	Q2 21/22
M569 (C) Percentage of Service Users Receiving Domiciliary Care	Q	↑	36.4%	35.9%	36.3%	32.8%	34.0%	32.6%	34.0%	Dec 2021	31.4%	34.0%		34.0%	34.0%	GM	38.2%	Q2 21/22

Performance Measure Name	Data	Pol	Previous Years			2021/22									Benchmarking		
			2018/19	2019/20	2020/21	Q1 (Jun 21)		Q2 (Sep 21)		Q3 (Dec 21)			Q4 (Mar 22)		EOY Target	Type	Bench mark	Period
						Q1 Actual	Q1 Target	Q2 Actual	Q2 Target	Period for Q3 Actual	Actual	Target	Actual	Target				
M619a (C) Percentage of Care Leavers aged 16-18 (post year 11) in Education, Employment or Training	Q	↑	58.0%	44.0%		87.3%	70.0%	83.0%	70.0%	Dec 2021	83.0%	70.0%		70.0%	70.0%	Stat	61.0%	31-Mar-21
M619b (C) Percentage of Care Leavers aged 19-21 in Education, Employment or Training	Q	↑	51.0%	32.0%		50.4%	60.0%	59.0%	60.0%	Dec 2021	62.0%	60.0%		60.0%	60.0%	Stat	47.0%	31-Mar-21
M631a (C) Early Help - Proportion of cases where at least one individual shows an improvement in one or more assessed scores - excluding smoking & work and skills (in mth)	Q	↑	66.8%	72.4%	76.9%	70.8%	70.0%	62.6%	70.0%	Q3 (21/22)	76.4%	70.0%		70.0%	70.0%			
M636 (C) Percentage who quit smoking at 4 weeks	Q	↑	45.0%	46.0%		52.0%	50.0%		50.0%	Data not available		50.0%		50.0%	50.0%	Eng	59.0%	2019/20
M639 (C) Achieve the expected standard for the childhood immunisation programme as indicated by uptake of MMR at age 5	Q	↑	96.9%	97.3%		97.3%	95.0%	97.3%	95.0%	2020/21	96.8%	95.0%		95.0%	95.0%	GM	95.6%	2020/21
M646 (COM) Life Expectancy (Female)	A	↑	81.2	81.0	80.5	80.5	- - -	80.5	- - -	2018/20	80.5	- - -		- - -	- - -	GM	81.3	2018-20
M647 (COM) Life Expectancy (Male)	A	↑	77.4	77.6	77.2	77.2	- - -	77.2	- - -	2018/20	77.2	- - -		- - -	- - -	GM	77.6	2018-20
M654 (COM) Healthy Life Expectancy at birth (Female)	A	↑	61.6	58.3	58.3	58.3	- - -	58.3	- - -	2017/19	58.3	- - -		- - -	- - -	GM	60.7	2017-19
M656 (C) Percentage of Health Visitor mandated reviews completed within timescale	Q	↑	85.4%	88.0%		77.2%	88.0%	84.9%	88.0%	Q3 21/22	81.9%	88.0%		88.0%	88.0%	Eng	82.0%	2019/20
M658 (COM) Healthy Life Expectancy at birth (Male)	A	↑	58.0	58.3	58.3	58.3	- - -	58.3	- - -	2017/19	58.3	- - -		- - -	- - -	GM	61.7	2017-19

Performance Measure Name	Data	Pol	Previous Years			2021/22									Benchmarking		
			2018/19	2019/20	2020/21	Q1 (Jun 21)		Q2 (Sep 21)		Q3 (Dec 21)			Q4 (Mar 22)		EOY Target	Type	Bench mark	Period
						Q1 Actual	Q1 Target	Q2 Actual	Q2 Target	Period for Q3 Actual	Actual	Target	Actual	Target				
M659 (C) Percent of NHS Health Checks offered which were taken up in the Quarter	Q	↑	67.8%			- - -	- - -	- - -	- - -	Suspended	- - -	- - -		- - -	- - -	GM	41.4%	2021/22 Q2
M664a (C) Percentage of referrals which are repeat referrals to Children's Social Care (in month)	Q	↓	26.0%	24.0%		23.1%	23.5%	25.8%	23.5%	Dec 2021	25.7%	23.5%		23.5%	23.5%	Stat	21.0%	31-Mar-21
M683a (C) Percentage of ICPCs that take place within 15 working days of a strategy discussion, or the strategy discussion at which section 47 enquiries were initiated if more than one has been held (in month)	Q	↑	79.0%	77.0%		98.3%	90.0%	100.0%	90.0%	Dec 2021	97.1%	90.0%		90.0%	90.0%	Stat	77.0%	31-Mar-21
M712 (COM) Rate of children looked after per 10,000 children aged under 18 years	Q		86.0	87.0	89.0	89.2	- - -	89.0	- - -	Dec 2021	90.7	- - -		- - -	- - -	Stat	98	31-Mar-21
M863 (C) Percent of eligible adults aged 65+ who have received the flu vaccine	Q	↑	72.8%	73.1%		73.1%	75.0%	73.1%	75.0%	2020/21	78.8%	75.0%		75.0%	75.0%	GM	80.1%	2020/21
M928 (C) Percentage of Children Looked After placed within In-house Foster Care Provision	Q	↑		64.6%	60.0%	62.3%	60.0%	58.8%	60.0%	Dec 2021	58.1%	60.0%		60.0%	60.0%	Stat	47.0%	31-Mar-21
M929 (C) Percentage CLA in long term stable placements	Q	↑	58.0%	69.0%	68.0%	67.5%	70.0%	66.8%	70.0%	Dec 2021	65.9%	70.0%		70.0%	70.0%	Stat	71.0%	31-Mar-21
M932 (C) Percentage of Children Looked After that have a permanence plan within four months of becoming looked after	Q	↑				100.0%	80.0%	81.3%	80.0%	Dec 2021	87.0%	80.0%		80.0%	80.0%			

Performance Measure Name	Data	Pol	Previous Years			Q1 (Jun 21)		Q2 (Sep 21)		Q3 (Dec 21)			Q4 (Mar 22)		EOY Target	Benchmarking		
			2018/19	2019/20	2020/21	Q1 Actual	Q1 Target	Q2 Actual	Q2 Target	Period for Q3 Actual	Actual	Target	Actual	Target		Type	Bench mark	Period
M933 (C) Percentage of Children Looked After with three or more placement moves in the last 12 months	Q	↓	13.0%	11.0%	9.0%	9.4%	10.0%	10.4%	10.0%	Dec 2021	11.7%	10.0%		10.0%	10.0%	Stat	8.0%	31-Mar-21
S202 (C) Council Sickness Absence	Q	↓	9.5 days	11.3 days	7.8 days	2.4 days	2.4 days	5.0 days	4.7 days	Dec 2021	8.3 days	7.1 days		9.5 days	9.5 days			

Red Performance Measures

Performance Measure Name	Data	Pol	Previous Years			2021/22									Benchmarking		
			2018/19	2019/20	2020/21	Q1 (Jun 21)		Q2 (Sep 21)		Q3 (Dec 21)			Q4 (Mar 22)		EOY Target	Type	Bench mark	Period
						Q1 Actual	Q1 Target	Q2 Actual	Q2 Target	Period for Q3 Actual	Actual	Target	Actual	Target				
Promoting Health and Wellbeing and supporting the most Vulnerable																		
M197 (C) Number of visits to OCL Leisure Centres per 1000 population	Q	↑	5,324			483	1,325	1,435	2,650	Q1 -Q3 21/22	2,362	3,975		5,300	5,300			

Accountable Lead (Neil Consterdine) Follow-up Action	Director (Katrina Stephens) Assurance
The opening of Leisure Centres has been seriously impacted by Covid. Leisure sites only opened part way through April 2021 in Q1 and the recovery of people using sites although progressing as expected is lower than we would have had pre covid. Specifically visits in Q1 were very low. From Q1 to end of Q3 it can be seen that numbers attending sites are rising but is expected that recovery will take time. Plans to mitigate and are in place and regular client meetings with the Leisure Provider OCL take place.	Use of leisure services has been significantly impacted by COVID, and visitor numbers are taking time to re-build. The Omicron wave will have further impacted on recovery. Regular meetings take place with the Provider to ensure recovery plans are on track and risks mitigated.

Performance Measure Name	Data	Pol	Previous Years			2021/22									Benchmarking		
			2018/19	2019/20	2020/21	Q1 (Jun 21)		Q2 (Sep 21)		Q3 (Dec 21)			Q4 (Mar 22)		EOY Target	Type	Bench mark	Period
						Q1 Actual	Q1 Target	Q2 Actual	Q2 Target	Period for Q3 Actual	Actual	Target	Actual	Target				
Promoting Health and Wellbeing and supporting the most Vulnerable																		
M548 (C) Proportion of adults with learning disabilities in paid employment in England	Q	↑	2.8%	3.4%		2.9%	3.0%	2.7%	3.0%	Dec 2021	2.6%	3.0%		4.0%	4.0%	GM	6.0%	2020/21

Accountable Lead (Charlotte Walker) Follow-up Action	Director (Mark Warren) Assurance
This remains an area of concern and challenge, impacted by ongoing difficulties across the social care system further to Covid 19 as well as the challenges in the employment market itself. The Employment workstream of the GM/ Local LD strategy is being refreshed in conjunction with relevant OMBC and wider partners in employment services and schemes. A deep dive on the performance measures, recording and accuracy is being completed in conjunction with OMBC performance team.	The planned deep dive in this area will support the service to respond to the current challenges of supporting people with a Learning Disability into Employment. Further relationship meetings are also taking place locally with the future directions provider and representatives from the district partnerships to accelerate this piece of work, aligned to the refreshed GM Learning Disability strategy.

Red Performance Measures

Performance Measure Name	Data	Pol	Previous Years			2021/22									Benchmarking		
			2018/19	2019/20	2020/21	Q1 (Jun 21)		Q2 (Sep 21)		Q3 (Dec 21)			Q4 (Mar 22)		EOY Target	Type	Bench mark	Period
						Q1 Actual	Q1 Target	Q2 Actual	Q2 Target	Period for Q3 Actual	Actual	Target	Actual	Target				
Promoting Health and Wellbeing and supporting the most Vulnerable																		
M569 (C) Percentage of Service Users Receiving Domiciliary Care	Q	↑	36.4%	35.9%	36.3%	32.8%	34.0%	32.6%	34.0%	Dec 2021	31.4%	34.0%		34.0%	34.0%	GM	38.2%	Q2 21/22

Accountable Lead (Jayne Ratcliffe) Follow-up Action	Director (Mark Warren) Assurance
The service is working together with providers to ensure a home first approach is taken, and people are receiving statutory support services as required, to meet their eligible Care Act needs. The service is also promoting a strength based approach to practice ensuring Oldham residents are able to utilise the assets in their community to meet needs and also are encouraged to use natural support. There have been significant workforce challenges in this service area due to the Covid 19 pandemic and the impact on staffing and provider colleagues. We are working with commissioners to try to increase the domiciliary care provision offer.	Commissioning services are working closely with providers to ensure they have access to grant monies to help and support the social care workforce maintain its stability during this challenging time.

Performance Measure Name	Data	Pol	Previous Years			2021/22									Benchmarking		
			2018/19	2019/20	2020/21	Q1 (Jun 21)		Q2 (Sep 21)		Q3 (Dec 21)			Q4 (Mar 22)		EOY Target	Type	Bench mark	Period
						Q1 Actual	Q1 Target	Q2 Actual	Q2 Target	Period for Q3 Actual	Actual	Target	Actual	Target				
Promoting Health and Wellbeing and supporting the most Vulnerable																		
M656 (C) Percentage of Health Visitor mandated reviews completed within timescale	Q	↑	85.4%	88.0%		77.2%	88.0%	84.9%	88.0%	Q3 21/22	81.9%	88.0%		88.0%	88.0%	Eng	82.0%	2019/20

Accountable Lead (Rebecca Fletcher) Follow-up Action	Director (Katrina Stephens) Assurance
We have been working with the service on a number of pressures that have impacted on the health visitor mandated visit figures. The service has been impacted by sickness, including COVID, as well as a number of vacancies due to staff moving on or gaining more senior posts. All the mandated visits recorded are taking place face to face. Virtual or phone contacts are not recorded as a visit in order to ensure quality. Other areas include those types of contacts as visits. The service has also reported that there has been an increase in complexity of need which is creating a demand. The service will review all visits that have not occurred within timeframe to identify any access issues. There is recruitment happening and staff will be due to start over the coming couple of months. The service will transfer to the new provider on the 1/4/22 and ensuring the mandated contacts occur within timeframe will be a key aim of the new service model.	The service has cont to face staffing challenges, linked to staff sickness(inc COVID related)& vacancies. All visits recorded are face-face,& don't include phone calls which would show a higher proportion of families contacting a health visitor.We cont to work with existing provider to understand reasons for visits not taking place within timescale. The service is moving to a new provider next quarter & improving perf on mandated visits undertaken within timescale will be a focus for the service

Red Performance Measures

Performance Measure Name	Data	Pol	Previous Years			2021/22									Benchmarking		
			2018/19	2019/20	2020/21	Q1 (Jun 21)		Q2 (Sep 21)		Q3 (Dec 21)			Q4 (Mar 22)		EOY Target	Type	Bench mark	Period
						Q1 Actual	Q1 Target	Q2 Actual	Q2 Target	Period for Q3 Actual	Actual	Target	Actual	Target				
Promoting Health and Wellbeing and supporting the most Vulnerable																		
M664a (C) Percentage of referrals which are repeat referrals to Children's Social Care (in month)	Q	↓	26.0%	24.0%		23.1%	23.5%	25.8%	23.5%	Dec 2021	25.7%	23.5%		23.5%	23.5%	Stat	21.0%	31-Mar-21

Accountable Lead (Leanne Cooper) Follow-up Action

The main sources of the re-referrals were the Education Services and Settings and Police at 31% and 30% respectively. There was no relatable patterns of sources in the previous referrals and further analysis of this is underway. The service continues to experience increasing demand in the number of contacts and referrals coming through the Multi Agency Safeguarding Hub (MASH). The MASH strategic group has identified that further audit and scrutiny is required, on a partnership level, to consider the appropriateness of contacts and referrals. Recent review of single assessments leading to NFA have identified missed opportunities to intervene alongside assessment. A whole service review and redesign is currently underway to ensure children and families are in receipt of timely intervention. It is anticipated that should children and families receive earliest, timely intervention; this will reduce the likelihood of a repeat referral.

Director (Elaine Devaney) Assurance

The impact of covid has been significant for the community, increasing vulnerability for families presenting with wide and varied issues over the past 12 months. Impact on capacity of the service to respond due to covid staffing pressures. We have focused on repeat referrals in service performance clinic activity to look in detail at the causes and impact of intervention. We will provide a report to the Children's Assurance Board with recommendations and an action plan.

Performance Measure Name	Data	Pol	Previous Years			2021/22									Benchmarking		
			2018/19	2019/20	2020/21	Q1 (Jun 21)		Q2 (Sep 21)		Q3 (Dec 21)			Q4 (Mar 22)		EOY Target	Type	Bench mark	Period
						Q1 Actual	Q1 Target	Q2 Actual	Q2 Target	Period for Q3 Actual	Actual	Target	Actual	Target				
Promoting Health and Wellbeing and supporting the most Vulnerable																		
M929 (C) Percentage CLA in long term stable	Q	↑	58.0%	69.0%	68.0%	67.5%	70.0%	66.8%	70.0%	Dec 2021	65.9%	70.0%		70.0%	70.0%	Stat	71.0%	31-Mar-21

Accountable Lead (Nick Whitbread) Follow-up Action

Since November 2021 we have seen 45 Children Looked After admissions, impacting upon long-term matched figures.
Placement stability remains a challenge and will create a delay to matched long-term whilst carers are equipped with skills to be resilient to situations and children have access to the necessary support services.
Permanence Tracking system now implemented providing scrutiny and challenge to placements over 12 months that have not yet been long-term matched to their carers.
Resilience building and skills to build placement stability will be built into foster carer training package / plan.

Director (Elaine Devaney) Assurance

There's been an increase in admissions into care. In Dec 27 children became looked after, double previous months, putting pressure on foster placements due to numbers and complexity of children and longevity of Covid. This has resulted in the use of more Independent Fostering Agency placements. We are monitoring placement stability carefully in our quality assurance processes and will be launching a review of the policy. Practice sessions over the next quarter will support stability issues.

Red Performance Measures

Performance Measure Name	Data	Pol	Previous Years			2021/22										Benchmarking		
						Q1 (Jun 21)		Q2 (Sep 21)		Q3 (Dec 21)			Q4 (Mar 22)		EOY Target	Type	Bench mark	Period
			2018/19	2019/20	2020/21	Q1 Actual	Q1 Target	Q2 Actual	Q2 Target	Period for Q3 Actual	Actual	Target	Actual	Target				
Promoting Health and Wellbeing and supporting the most Vulnerable																		
M933 (C) Percentage of Children Looked After with three or more placement moves in the last 12 months	Q	↓	13.0%	11.0%	9.0%	9.4%	10.0%	10.4%	10.0%	Dec 2021	11.7%	10.0%		10.0%	10.0%	Stat	8.0%	31-Mar-21

Accountable Lead (Nick Whitbread) Follow-up Action	Director (Elaine Devaney) Assurance
Effective matching and appropriate support within placement are key areas of development for us when establishing and maintaining placements. The number of children aged 16+ becoming looked after experiencing moves has increased. This is in part due to the demand and complexity of young people's care needs but also as part of care planning to semi-independent care. A review of the Staying Put offer will be undertaken to ensure the maximum number of young people and carers take up this offer in order to avoid a pre-18 move.

Preparing for and supporting children / young people for placement moves makes for effective transitions and stability. We will be training the workforce on this and taking learning from case examples of either frequent placement moves and / or unplanned endings. | The demand and complexity of children's care needs has impacted on the performance figure of three or more placement moves in 12 months. The foster care recruitment strategy has been reviewed and a robust campaign programme has been put in place for the next 12 months. |

Performance Measure Name	Data	Pol	Previous Years			2021/22										Benchmarking		
						Q1 (Jun 21)		Q2 (Sep 21)		Q3 (Dec 21)			Q4 (Mar 22)		EOY Target	Type	Bench mark	Period
			2018/19	2019/20	2020/21	Q1 Actual	Q1 Target	Q2 Actual	Q2 Target	Period for Q3 Actual	Actual	Target	Actual	Target				
Promoting Health and Wellbeing and supporting the most Vulnerable																		
S202 (C) Council Sickness Absence	Q	↓	9.5 days	11.3 days	7.8 days	2.4 days	2.4 days	5.0 days	4.7 days	Dec 2021	8.3 days	7.1 days		9.5 days	9.5 days			

Accountable Lead (Paul Dernley) Follow-up Action	Director (Julia Veall) Assurance
Q3 absence rates were above target reflecting the sharp increase in covid cases and other sickness absences throughout the month of December that saw some areas of the council reaching absence rates of over 20%. These high figures have meant that Q3 reporting overall is showing as red. This is likely to also extend and be demonstrated in Q4 figures as absences continue into and throughout the month of January.	Absence levels did peak in December as a consequence of COVID infections and the highly transmissible nature of the Omicron variant. Colleagues across the Council worked collaboratively to move effort to critical services and the peak now seems to have passed. We are also seeing an increase in absence through other reasons, principally work related stress and are looking to see what additional measures will help address that.

Red Performance Measures

Performance Measure Name	Data	Pol	Previous Years			2021/22										Benchmarking		
						Q1 (Jun 21)		Q2 (Sep 21)		Q3 (Dec 21)			Q4 (Mar 22)		EOY	Type	Bench mark	Period
			2018/19	2019/20	2020/21	Q1 Actual	Q1 Target	Q2 Actual	Q2 Target	Period for Q3 Actual	Actual	Target	Actual	Target	Target			
Driving Equality																		
S370 (C) Average time taken to process Council Tax reduction (new claims and change events) CTR	M	↓	13 days	13 days	22 days	20 days	21 days	29 days	21 days	Dec 2021	24 days	21 days		21 days	21 days			

Accountable Lead (Caroline Lee) Follow-up Action	Director (Anne Ryans) Assurance
The target of 21 days is unlikely to be achieved by the end of the year. However, the service expects the current backlog of cases to be reduced significantly as additional overflow resources (the equivalent of 4 additional staff) have been commissioned tasked with ensuring outstanding post is brought up to date over the coming weeks. This will have the effect of increasing the average processing days in the short term (as the older cases are cleared) but will put the service in a stronger position from 2022/23 to provide faster response times for residents.	Work is taking place to reduce the backlog of cases and extra staff have been deployed. Every effort is being made to achieve the target, however, it may not be achieved by the end of the financial year. It is expected that the Service will be in a better position from 2022/23 to provide faster response times for residents.

Actions "Unlikely to Achieve" (Red) for the current Quarter or "Behind Schedule" (Amber) for the last 2 Quarters
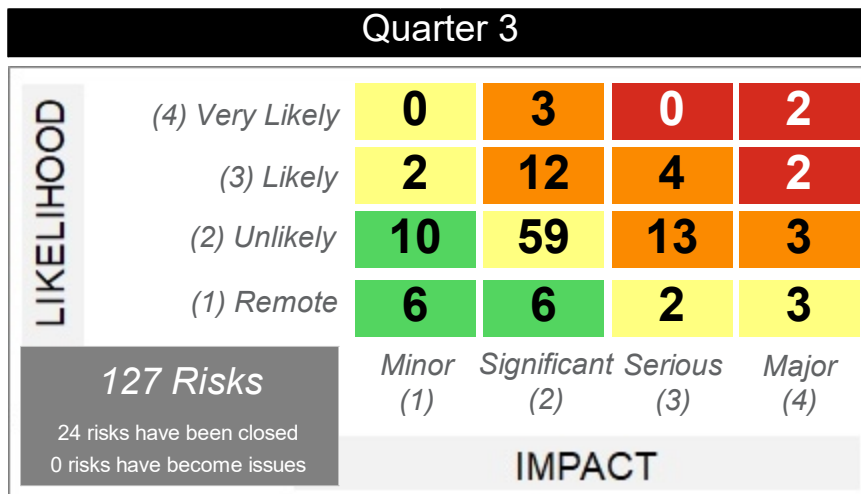
Action name	Forecast Complete Date *	Q1 (Jun 21)	Q2 (Sep 21)	Q3 (Dec 21)	Q4 (Mar 22)	Dec 21 comments
Championing a Green Recovery						
DX105 Continue and further implement transitional changes towards online system for managing service requests within the registrar service	31-Mar-2022	On Track	Behind Schedule (Plan to Resolve)	Behind Schedule (Plan to Resolve)		RFS to give service users further access to some areas of the service provision not yet actioned. Access in the waiting room to website is now completed.
Invest in Quality Housing						
DE103 Review existing private rental sector and provide informed position for a decision on the future of selective licensing areas and improving the quality of homes	31-Mar-2022	On Track	Behind Schedule (Plan to Resolve)	Behind Schedule (Plan to Resolve)		Analysis of the consultation feedback has been delayed. Report now being drafted for member consideration to revised timescales
Creating and protecting jobs and supporting businesses						
DE304 Complete delivery of LFFN & set foundation for improved wide area network across Oldham, improving gigabit connectivity to public sector offices & providing a platform for enhanced expansion to benefit businesses & organisations across the borough	31-Mar-2022	On Track	Behind Schedule (Plan to Resolve)	Behind Schedule (Plan to Resolve)		LFFN Programme has fallen behind its original schedule to deliver high speed fibre across GM. The supplier has provided a correction plan with updated milestone dates to close out the remaining milestones and is currently on track to complete by summer 2022. No major impacts from this delay, funding is secured for the completion

* greyed "Forecast Complete Date" indicates change from baseline

Action name	Forecast Complete Date *	Q1 (Jun 21)	Q2 (Sep 21)	Q3 (Dec 21)	Q4 (Mar 22)	Dec 21 comments
Promoting Health and Wellbeing and supporting the most Vulnerable						
DA118 To deliver and embed a strengths-based approach in Community Health and Adult Social Care	31-Mar-2022	Behind Schedule (Unlikely to Achieve)	Behind Schedule (Unlikely to Achieve)	Behind Schedule (Plan to Resolve)		Strength based working being progressed in North Cluster, with a pilot across district partnerships, ASC & Action Together This will now be rolled out in West Cluster. Weekly MDT meetings are now taking place in North Cluster, recommendations will take place to roll out SBA across all PCN's.
DC111 There are sufficient commissioned placements for Children Looked After and Care Leavers to meet their individual needs	31-Mar-2022	On Track	Behind Schedule (Plan to Resolve)	Behind Schedule (Plan to Resolve)		We have a significant number of YP in residential care out of borough. Partly due to high rise in 16-17 yrs brought in during lockdown two. Partly due to infection control concerns of both inhouse and IFA providers, the closure of in house Rivendell and the suspension for in borough Cambian block contracts. Sufficiency workshop planned for 14th Oct 21.
DP203 Deliver the Oldham Health Check programme to promote good health and wellbeing, early identification of long term conditions and reduce health inequalities	31-Mar-2022	On Track	Behind Schedule (Plan to Resolve)	Behind Schedule (Plan to Resolve)		HC programme currently active. High pressure on primary care due to COVID vaccination roll out. Knock on effect on HC delivery. Practices delivering where possible. Effect seen across the country. Service specification developed for new Oldham HC, on target with procurement timelines currently. Risk HC may be paused again nationally due to COVID pressures.

Risks

12 - 16	High
6 - 9	Moderate
3 - 4	Low
1 - 2	Very Low

High level risks are monitoried via the Strategic Risk Register and are reported via the Audit Committee

Quarter 3

LIKELIHOOD	Minor (1)	Significant (2)	Serious (3)	Major (4)
(4) Very Likely	0	3	0	2
(3) Likely	2	12	4	2
(2) Unlikely	10	59	13	3
(1) Remote	6	6	2	3

127 Risks

24 risks have been closed

0 risks have become issues

IMPACT

Linked to Action	Risk Name	Risk Category	Implication	Mitigation	Impact	Likely	Rating
DA101 For each of the CHASC stakeholders to have established plans for balancing year end budget	RA101a Costs related to COVID legacy, and other external factors beyond our control, present inherent cost pressures across the CHASC stakeholder budgets	Financial	Budget not balanced and additional inherent cost pressures	Tracking COVID pressures and modelling impact. Escalation to DHSC on significant risk to LA funding	4	4	16
DA102 For each of the CHASC stakeholders to have a proposed budget clearly set out for 2021/22 to address any identified pressures in the budget line areas	RA102a Costs related to COVID legacy, and other external factors beyond our control, present inherent cost pressures across the CHASC stakeholder budgets	Financial	Budget not balanced and additional inherent cost pressures	Tracking COVID pressures and modelling impact. Escalation to DHSC on significant risk to LA funding	4	4	16
DX111 To provide additional proactive expert legal resource to support the increasing demands of the client service in relation to Adult Social Care	RX111a Unable to provide legal support which could result in increase in claims to the council, safeguarding issues and potentially serious injury and death	Legal / Regulatory	Cost and reputational implication to the council should we receive Judicial claims, litigation, fines.	The report has been approved and budget has been allocated. Recruitment is to be started shortly	4	3	12
DX112 Consider the implications of Brexit on Family Law and continue to try to anticipate all issues before they arise and reviewing all current policies and protocols as appropriate	RX112a Insufficient capacity to provide timely legal advice can lead to safeguarding issues and potentially serious injury/death	Legal / Regulatory	Services acting on incorrect information resulting in non-compliance to legislation and failing to meet our statutory obligations and duties.	This work is ongoing as the case law changes to reflect the new jurisdictional issues post Brexit. The team has also concluded all settled status applications where appropriate, and support was required.	4	3	12

Oldham Profile

Driving Equality

7.4% Unemployment rate in Oldham (Dec 2021)
8.4% (September 2021)

Youth Unemployment rate in Oldham (Dec 2021) **10.1%**
(September 2021) **12.7%**

Nursery and primary pupils with free school meals (2021/22 Autumn term)
28.5%
26.9%
(2020/21 Spring term)

Secondary pupils with free school meals (2021/22 Autumn term)
28.2%
25.4%
(2020/21 Spring term)

People feel that the CSP are dealing with local community safety issues (Up to 31 Dec 2021)
42%
42%
(Up to 30 June 2021)

People agree that people of different backgrounds get along in their area (Up to 31 Dec 2021)
66%
(Up to 30 June 2021)
67%

Championing a green recovery

15.2%
15.2% (2019)
Households in fuel poverty (2019)

Median gross annual pay of employees by residence - resident base (2021)
£27,594
£26,357 (2020)

98.2% (2020)
98.3%
Addresses with Superfast broadband availability (2021)

Creating and protecting jobs and supporting businesses

Promoting health and wellbeing and supporting the most vulnerable

Female Healthy Life Expectancy at birth (2017/19)
58.3yrs
61.6yrs (2016/18)

Male Healthy Life Expectancy at birth (2017/19)
58.3yrs
58.0yrs (2016/18)

Rate of children (per 10,000) looked after aged under 18 years (Dec 2021)
89.0 (Sept 2021)
90.7

81.0yrs (2017/19)
80.5yrs
Female Life Expectancy (2018/20)

77.6yrs (2017/19)
77.2yrs
Male Life Expectancy (2018/20)

59.2% (2018/19)
59.2%
Adults (aged 19+) are physically active (2019/20)

Corporate Performance Report

Workforce

SICKNESS (year to date)

8.30

average days lost to sickness

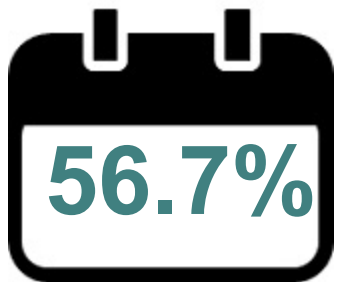same period previous year

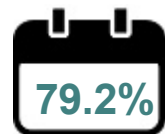**5.65**

current trend

top 3 reasons

The top 3 reasons for absence are (days lost per FTE): Mental Health inc. Stress (3.1), Musculo-Skeletal (2.0), Diagnosed Covid-19 (0.7)

LONG TERM SICKNESS (year to date)

56.7%

of days lost are due to long-term sickness

same period previous year

79.2%

current trend

Long Term Absence is any absence longer than 20 working days in duration

TOP REASONS FOR LEAVING (year to date)

144	Resignation
68	TUPE Transfer
41	Retirement
8	Redundancy
7	End of Fixed Term Contract

year end 2020/21

Resignation	152
Redundancy	69
End of Contract	53
Retirement	26
No reason provided	21

SICKNESS TOP 3 DIVISIONS (year to date)

1	Adult Social Care
	15.77 days per FTE

2	Economy
	12.44 days per FTE

3	Children's Social Care, Family Connect and Commissioning & Partnerships
	8.83 days per FTE

Average days FTE per employee is calculated by total sick days in the service since the start of the year divided by total number of FTE. Smaller service's figures may be more disproportionately affected by individual instance of long terms absence

TURNOVER (year to date)

11.4%

Staff turnover

same period previous year

10.7%

current trend

TURNOVER (rolling 12 months)

100.0%

of people still in post after 12 months

same period previous year

100.0%

current trend