

**Report to Performance Overview and Scrutiny Committee**  
**Council Performance Report June 2021**  
for period 1 April to 30 June 2021

**Portfolio Holder:**

Councillor Jean Stretton, Portfolio Holder - Corporate Services

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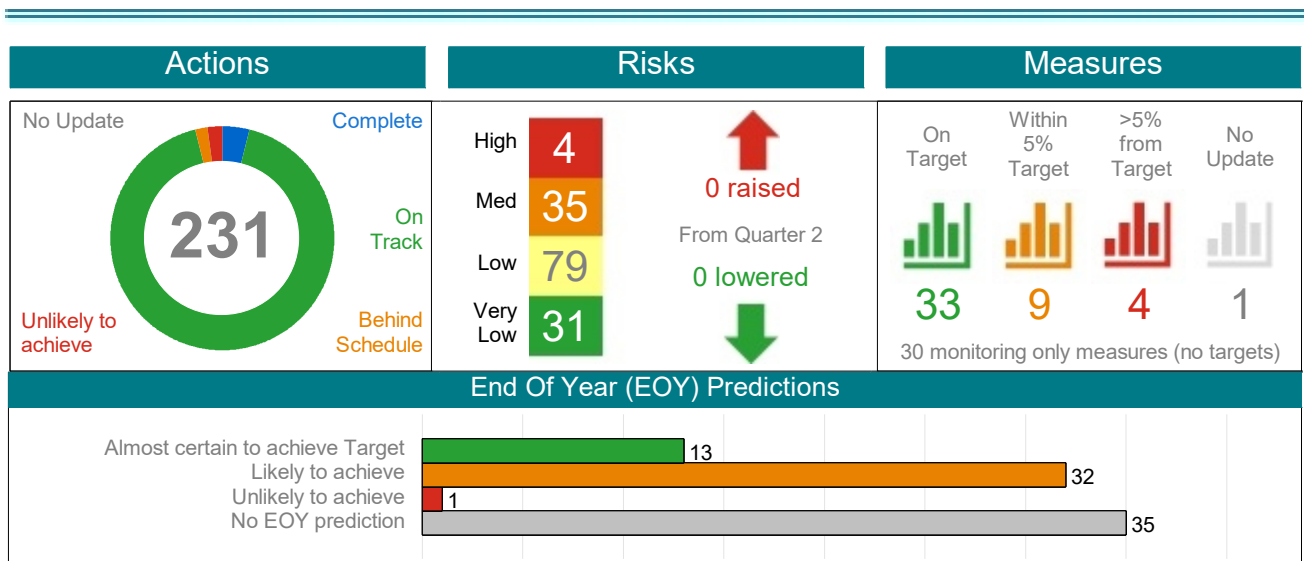
**Date:** 7 October 2021

The purpose of this report is to allow:

- The review of Council Performance for June 2021
- The scrutiny of areas of underperformance as appropriate

### Recommendations

- To note areas of good performance
- Agree improvement plans for any areas of under performance.






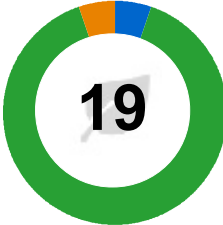



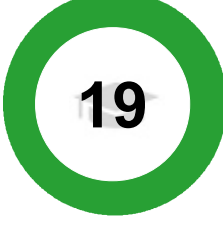

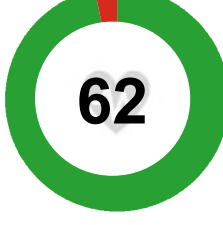

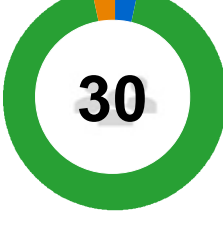


The council’s corporate performance report monitors delivery against the covid recovery strategy.

96% of actions within the recovery strategy are currently on track or have been completed and 71% of our updated targeted measures are on track.

We will continue to closely monitor all actions, risks and measures to support the successful delivery of the Covid Recovery Strategy; which is a key priority for the council.

The report provides a break down by recovery area and themes and further detail on exceptions are also included within the report.








# Performance Summary by Recovery Area

	Actions	Risks	Measures
 Invest in quality housing	<p>No Update</p>  <p>Complete On Track Unlikely to achieve Behind Schedule</p>	<p>High 0 Med 0 Low 2 Very Low 0</p> <p>0 raised 0 lowered</p>	<p>On Target 6 Within 5% Target 0 &gt;5% from Target 0 No Update 0</p> <p>0 monitoring only measures (no targets)</p>
 Championing a green recovery		<p>0 2 7 6</p> <p>0 raised 0 lowered</p>	<p>1 0 0 0</p> <p>3 monitoring only measures (no targets)</p>
 Creating and protecting jobs and supporting businesses		<p>0 4 8 5</p> <p>0 raised 0 lowered</p>	<p>2 0 0 0</p> <p>2 monitoring only measures (no targets)</p>
 Prioritising education and skills		<p>0 5 10 0</p> <p>0 raised 0 lowered</p>	<p>6 2 1 0</p> <p>5 monitoring only measures (no targets)</p>
 Promoting health and wellbeing and supporting the most vulnerable		<p>1 8 26 5</p> <p>0 raised 0 lowered</p>	<p>12 7 3 1</p> <p>12 monitoring only measures (no targets)</p>
 Driving Equality		<p>0 3 11 5</p> <p>0 raised 0 lowered</p>	<p>2 0 0 0</p> <p>6 monitoring only measures (no targets)</p>
 Enabling Area		<p>3 13 15 10</p> <p>0 raised 0 lowered</p>	<p>4 0 0 0</p> <p>2 monitoring only measures (no targets)</p>

Raised/lowered updates from Q2 2021/22

0 risks not updated

Total of 4 measures suspended

Performance Summary by Recovery Area and Theme		Actions					Risks						Measures				
		Done	On Track	Amber	Red	No Update	Very Low	Low	Med	High	No Update	Closed	On Target	Amber	Red	No Update	Monitor Only
 Invest in Quality Housing	Build more affordable homes		6				2					4					
	Improve quality condition of existing homes		6							2		2					
	Support rough sleepers into permanent accommodation		2														
 Championing a Green Recovery	Greener economy reduces Oldham's carbon footprint		9			1	3									2	
	Reduce carbon emissions from transport, more cycle, walk, public transport		1			1											
	Well maintained accessible outdoor space	1	7	1		4	4	2				1				1	
 Creating and Supporting Jobs and Supporting Businesses	.		1			1	1										
	Creating the conditions for inclusive growth and thriving town centre		8			1	3	1									
	Help people get back into work or retrain for new careers		7				1	3				1				2	
	Support businesses to get back on their feet		10			3	3					1					
 Prioritising Education and Skills	.		2				2					1		1			
	Best start in life for our youngest children who have missed out as a result of Covid-19		2										1				
	Children and young people achieve their full potential		13				7	4				2	1			4	
	Schools and college leavers move on to education, employment and training		2				1	1				3				1	
 Promoting Health and Wellbeing and supporting the most Vulnerable	.		1														
	Continue to contain the spread of Covid-19 in Oldham		6		1	1	1	2				1	1				
	Safeguard and support our most vulnerable residents		26		1	1	10	3	1			9	4	2		7	
	Work with communities to improve health and wellbeing		27			3	15	3				2	2	1	3	5	
 Driving Equality	.		3					1									
	Help those adversely impacted by Covid-19	1	15	1		3	6	1				1			2	2	
	Reducing poverty and helping people get back on their feet		5				1	1				1				2	
	Reducing inequality and build resilience across Oldham's communities		5			2	4									2	
 Enabling Area	.	7	49	2	3	10	15	13	3			4	No update includes 4 suspended			2	

# Performance Measures

(C)orporate Measure  
(O)ldham Profile  
(M)onitoring Only (no target)

(M)onthly Pol(arity)  
(Q)uarterly which  
(A)nnually direction  
is good

(Eng)lish Authorities  
(GM)CA  
(Stat)istical Neighbour  
(Geo)graphic Neighbour

Performance Measure Name	Data	Pol	Previous Years			2021/22										Benchmarking		
			2018/19	2019/20	2020/21	Q1 (Jun 21)			Q2 (Sep 21)		Q3 (Dec 21)		Q4 (Mar 22)		EOY Target	Type	Bench mark	Period
						Period for Q1 Actual	Q1 Actual	Q1 Target	Actual	Target	Actual	Target	Actual	Target				
<b>Championing a Green Recovery</b>																		
M460 (COM) Percentage of households in fuel poverty	A	↓	11.7%	15.2%		2019	15.2%	---		---		---		---	---	GM	14.8%	2019
M468 (CM) Percentage progress towards 2025 carbon neutrality target for Council Buildings and Street Lighting	A	↑				2019/20	12.60%	---		---		---		---	---			
M497 (CM) Total number of fly-tipping enforcement actions	Q		3,958	3,034		Q1 21/22	567	---		---		---		---	---	GM	3,158	2019/20
M501 (C) Percentage of Household waste sent for Reuse, Recycling or Composting	M	↑	44.65%	44.00%	42.20%	June 2021 (Draft)	52.57%	46.10%		45.59%		43.86%		44.71%	45.01%			

Performance Measure Name	Data	Pol	Previous Years			2021/22										Benchmarking		
			2018/19	2019/20	2020/21	Q1 (Jun 21)			Q2 (Sep 21)		Q3 (Dec 21)		Q4 (Mar 22)		EOY Target	Type	Bench mark	Period
						Period for Q1 Actual	Q1 Actual	Q1 Target	Actual	Target	Actual	Target	Actual	Target				
<b>Driving Equality</b>																		
M217 (COM) Percentage of people who feel that the CSP are dealing with local community safety issues	Q	↑				Up to 31 Mar 21	42.0%	---		---		---		---	---			
M218 (COM) Percentage of people who agree that people of different backgrounds get along in their area	Q	↑				Up to 31 Mar 21	67.0%	---		---		---		---	---			
M333a (C) Percentage Council spend in Oldham (12 month rolling)	Q	↑	53.39%	51.55%	55.18%	July 20-June 21	55.90%	55.00%		55.00%		55.00%		55.00%	55.00%			
M361 (COM) Unemployment rate in Oldham	M	↓	4.6%	5.1%	9.9%	June 2021	9.2%	---		---		---		---	---	GM	6.8%	Jul 2021
M362 (COM) Youth Unemployment rate in Oldham	M	↓	7.4%	8.0%	16.2%	June 2021	14.5%	---		---		---		---	---	GM	9.4%	Jun-21
M566 (C) Percentage of care home beds rated as 'Good' or 'Outstanding' (NW ADASS CQC Data reports)	Q	↑	78.7%	79.1%		Suspended	---	---		---		---		---	---	GM	77.5%	Jul-21
M567 (C) Percentage of community based providers rated as 'Good' or Outstanding	Q	↑		86.2%		Suspended	---	---		---		---		---	---	GM	92.1%	Jul-21
M735 (COM) Percentage of nursery and primary pupils with free school meals	Q		19.3%	21.0%	26.9%	2020/21 Spring term	26.9%	---		---		---		---	---	Eng	21.6%	2020/21 Spring term
M736 (COM) Percentage of secondary pupils with free school meals	Q		19.2%	20.8%	25.4%	2020/21 Spring term	25.4%	---		---		---		---	---	Eng	18.9%	2020/21 Spring term
S370 (C) Average time taken to process Council Tax reduction (new claims and change events)	M	↓			21 days	June 2021	20 days	21 days		21 days		21 days		21 days	21 days			

Performance Measure Name	Data	Pol	Previous Years			2021/22										Benchmarking		
			2018/19	2019/20	2020/21	Q1 (Jun 21)			Q2 (Sep 21)		Q3 (Dec 21)		Q4 (Mar 22)		EOY Target	Type	Bench mark	Period
						Period for Q1 Actual	Q1 Actual	Q1 Target	Actual	Target	Actual	Target	Actual	Target				

**Enabling Area**

M340 (C) Percent of Internal Audit Opinions resulting in Weak, Inadequate, Limited Assurance	Q	↓				Q1 21/22	14%	15%		15%		15%		15%	15%			
M498 (C) Street lighting - Percentage of issues resolved within target time	Q	↑	100%	100%	100%	Q1 21/22	100%	95%		95%		95%		95%	95%			
M891 (C) Preventative maintenance: proportion of network resurfaced per £100k of allocated budget	Q	↑				Q1 21/22	20%	0%		40%		75%		100%	100%			
M892 (C) Highway maintenance: proportion of the network resurfaced per £100k of allocated budget	Q	↑				Q1 21/22	0%	0%		40%		75%		100%	100%			
S357 (CM) Percentage of council tax in year collected of the total owed (cumulative)	M	↑	94.46%	94.05%	93.29%	June 2021	28.73%	---		---		---		---	---	GM	94.53%	2020/21
S368 (CM) Percentage of national non domestic rates (NNDR) collected in year as a % of the total owed	M	↑	97.22%	96.18%	90.48%	June 2021	22.56%	---		---		---		---	---	GM	92.27%	2020/21

Performance Measure Name	Data	Pol	Previous Years			2021/22										Benchmarking		
			2018/19	2019/20	2020/21	Q1 (Jun 21)			Q2 (Sep 21)		Q3 (Dec 21)		Q4 (Mar 22)		EOY Target	Type	Bench mark	Period
						Period for Q1 Actual	Q1 Actual	Q1 Target	Actual	Target	Actual	Target	Actual	Target				
<b>Invest in Quality Housing</b>																		
M274 (C) Percentage of major planning applications determined in time	Q	↑	93.0%	92.0%	91.0%	Q1 21/22	100.0%	80.0%		80.0%		80.0%		80.0%	80.0%	GM	95.0%	2020/21
M275 (C) Percentage of minor planning applications determined in time	Q	↑	94.0%	87.0%	82.0%	Q1 21/22	85.0%	80.0%		80.0%		80.0%		80.0%	80.0%	GM	90.0%	2020/21
M408a (C) Total new homes completed	Q	↑	529	728		Q1 21/22	106	88		88		88		88	352	Eng	711	2019/20
M409a (C) Percentage of completed homes that are affordable	Q	↑	9.0%	23.0%		Q1 21/22	52.8%	25.0%		25.0%		25.0%		25.0%	25.0%	GM	18.0%	2019/20
M431 (C) Number of energy efficiency measures installed in Oldham households	Q	↑			130	Q1 21/22	28	20		40		80		120	120			
M433 (C) Number of people supported through the Warm Homes Oldham scheme	Q	↑	1,258	2,089	2,617	Q1 21/22	651	400		800		1,600		2,400	2,400			



Performance Measure Name	Data	Pol	Previous Years			2021/22										Benchmarking		
			2018/19	2019/20	2020/21	Q1 (Jun 21)			Q2 (Sep 21)		Q3 (Dec 21)		Q4 (Mar 22)		EOY Target	Type	Bench mark	Period
						Period for Q1 Actual	Q1 Actual	Q1 Target	Actual	Target	Actual	Target	Actual	Target				
<b>Creating and protecting jobs and supporting businesses</b>																		
M360 (C) Percentage of citizens on Welfare to Work programmes progressing into employment	Q	↑				Q1 21/22	46%	31%		31%		31%		31%	31%			
M393 (C) Number of businesses supported after being successfully included in a referral package / programme.	Q	↑		288		Q4 20/21	81	78		156		234		312	312			
M461 (COM) Median gross annual pay of employees by residence (resident base)	A	↑	£25,375	£26,357		2020	£26,357	---		---		---		---	---	GM	£29,517.	2020
M894 (COM) Percentage of addresses with Superfast broadband availability	A	↑	27.80%	98.20%		2020	98.20%	---		---		---		---	---	GM	97.32%	2020

Performance Measure Name	Data	Pol	Previous Years			2021/22										Benchmarking		
			2018/19	2019/20	2020/21	Q1 (Jun 21)			Q2 (Sep 21)		Q3 (Dec 21)		Q4 (Mar 22)		EOY Target	Type	Bench mark	Period
						Period for Q1 Actual	Q1 Actual	Q1 Target	Actual	Target	Actual	Target	Actual	Target				
<b>Prioritising Education and Skills</b>																		
M63 (C) Number of visitors to Gallery Oldham	Q	↑	93,578			Q1 21/22	708	800		2,500		3,500		4,500	11,300			
M640 (C) Percent of 16 to 17 year olds who are not in education, employment or training (NEET)	Q	↓	3.3%			June 2021	3.4%	3.5%		3.5%		3.5%		3.5%	3.5%	Eng	2.9%	2020
M649 (C) Percentage take up of 2 year-old children benefitting from funded early education places	Q	↑	66.7%	70.1%	64.1%	2020/21 Spring term	68.5%	70.0%		70.0%		75.0%		75.0%	75.0%	Eng	62.0%	2020/21 Spring term
M67 (C) Total number of e-books, e-audio books and e-magazines loaned per month	Q	↑				Q1 21/22	24,026	22,500		22,500		22,500		22,500	90,000			
M69 (C) Number of library visits per 1000 population. To library service points - not including web visits	Q	↑	5,414	4,882		Q1 21/22	633	600		800		850		900	900	GM	3,395	2019/20
M702 (CM) Attendance rates in Oldham Primary Schools	Q	↑	96.2%	95.5%	95.9%	2020/21 Autumn term	95.9%	---		---		---		---	---	Eng	96.3%	2020/21 Autumn term
M703 (CM) Attendance rates in Oldham Secondary Schools	Q	↑	95.3%	94.4%	93.9%	2020/21 Autumn term	93.9%	---		---		---		---	---	Eng	94.3%	2020/21 Autumn term
M704 (CM) Percentage of Oldham Secondary schools that are judged as good or outstanding by Ofsted	Q	↑	66.7%	66.7%	66.7%	June 2021	67.0%	---		---		---		---	---	Eng	76.3%	Jun-21
M705 (CM) Percentage of Oldham primary schools that are judged as good or outstanding by Ofsted	Q	↑	80.0%	83.7%	83.7%	June 2021	84.0%	---		---		---		---	---	Eng	88.0%	Jun-21

Performance Measure Name	Data	Pol	Previous Years			2021/22										Benchmarking		
			2018/19	2019/20	2020/21	Q1 (Jun 21)			Q2 (Sep 21)		Q3 (Dec 21)		Q4 (Mar 22)		EOY Target	Type	Bench mark	Period
						Period for Q1 Actual	Q1 Actual	Q1 Target	Actual	Target	Actual	Target	Actual	Target				
M715 (C) Annual EHCP (SEND) statutory reviews completed within legal time frame	Q	↑		80.7%		Jan-21 to present	97.6%	95.0%		95.0%		95.0%		95.0%	95.0%			
M716 (C) Timeliness of quality EHC plans: Percentage completed within 20 weeks over 12 months	Q	↑	86.6%	94.8%		Jan-21 to present	89.4%	75.0%		75.0%		75.0%		75.0%	75.0%	Eng	58.0%	2020
M733 (C) Percentage of children receiving their 1-3 preference of school place for the September intake in Reception	A	↑	96.6%	97.7%	97.5%	Sept 2021 allocation	98.3%	97.3%		97.3%		97.3%		97.3%	97.3%	Eng	98.0%	Sept 2021 Allocation
M734 (C) Percentage of children receiving their 1-3 preference of school place for the September intake in Year 7	A	↑	87.5%	89.1%	89.3%	Sept 2021 allocation	90.0%	93.9%		93.9%		93.9%		93.9%	93.9%	Eng	93.4%	Sept 2021 Allocation
M743 (CM) Percentage 16 to 17 year olds who are known to the LA undertaking an apprenticeship	A		4.0%	3.8%	3.4%	June 2021	3.5%	---		---		---		---	---	Eng	3.8%	2021

Performance Measure Name	Data	Pol	Previous Years			2021/22										Benchmarking		
			2018/19	2019/20	2020/21	Q1 (Jun 21)			Q2 (Sep 21)		Q3 (Dec 21)		Q4 (Mar 22)		EOY Target	Type	Bench mark	Period
						Period for Q1 Actual	Q1 Actual	Q1 Target	Actual	Target	Actual	Target	Actual	Target				
<b>Promoting Health and Wellbeing and supporting the most Vulnerable</b>																		
M197 (C) Number of visits to OCL Leisure Centres per 1000 population	Q	↑	5,324			Q1 21/22	703	1,325		2,650		3,975		5,300	5,300			
M222 (COM) Percentage of physically active adults (aged 19+)	A	↑	59.2%	59.2%		2019/20	59.2%	---		---		---		---	---	GM	62.3%	2019/20
M49 (CM) Number of Domestic Abuse incidents reported to the police	Q					Q1 21/22	1,610	---		---		---		---	---			
M50 (CM) Number of Domestic Abuse referrals to MARAC	Q					Q1 21/22	329	---		---		---		---	---			
M543 (C) Number of individuals (65+) in a permanent residential or nursing placement – per 10,000 population 65+	Q	↓	209	204	178	June 2021	184	200		200		200		200	200			
M548 (C) Proportion of adults with learning disabilities in paid employment in England	Q	↑	2.8%	3.4%		June 2021	2.9%	3.0%		3.0%		3.0%		4.0%	4.0%	GM	5.3%	2019/20
M549 (C) Percentage Learning Disability Service Users in Settled Accommodation	Q	↑				June 2021	94.8%	96.0%		96.0%		96.0%		96.0%	96.0%	GM	90.5%	Q3 20/21
M551 (CM) Percentage of adults in contact with secondary mental health services who live independently, with or without support	Q	↑	55.0%	46.0%		To be reported in Q2		---		---		---		---	---	Stat	51.0%	2019/20
M552 (C) Percentage of completed annual (planned) reviews	Q	↑				Q1 21-22	72%	50%		55%		60%		65%	65%			

Performance Measure Name	Data	Pol	Previous Years			2021/22										Benchmarking		
			2018/19	2019/20	2020/21	Q1 (Jun 21)			Q2 (Sep 21)		Q3 (Dec 21)		Q4 (Mar 22)		EOY Target	Type	Bench mark	Period
						Period for Q1 Actual	Q1 Actual	Q1 Target	Actual	Target	Actual	Target	Actual	Target				
M553 (CM) The change in long-term service users (ASC) from the previous quarter	Q					Q1 21-22 / Q4 20-21	3.8%	---		---		---		---	---	GM	0.7%	Q3 20/21
M554 (CM) Percentage of concluded section 42 enquiries with risk identified where risk removed is the outcome	Q	↑	36.8%	42.6%		2020/21	38.0%	---		---		---		---	---	Eng	28.8%	2019/20
M555 (CM) Percentage of concluded section 42 enquiries with risk identified where risk reduced is the outcome	Q		55.3%	48.1%		2020/21	56.0%	---		---		---		---	---	Eng	62.0%	2019/20
M556 (CM) Percentage Service Users receiving Direct Payments	Q		38.9%	45.4%		June 2021	31.0%	---		---		---		---	---	GM	28.3%	2019/20
M557 (C) Percentage of older people who were still at home 91 days after discharge from hospital into reablement/ rehabilitation services (effectiveness of the service)	Q	↑	88.4%	93.6%		Q1 21/22	86.1%	89.0%		89.0%		89.0%		89.0%	89.0%	GM	82.6%	2019/20
M565 (CM) Delayed days (per 100,000 of the population) aged 18+ attributable to social care in England	Q	↓	507 days	467 days		Suspended	---	---		---		---		---	---			
M568 (C) Percentage of Service Users that are in Community Based Services	Q	↑				June 2021	76.8%	76.0%		76.0%		76.0%		76.0%	76.0%	GM	73.9%	Q3 20/21
M569 (C) Percentage of Service Users Receiving Domiciliary Care	Q	↑				June 2021	32.8%	34.0%		34.0%		34.0%		34.0%	34.0%	GM	37.3%	Q3 20/21

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			2018/19	2019/20	2020/21	Q1 (Jun 21)			Q2 (Sep 21)		Q3 (Dec 21)		Q4 (Mar 22)		EOY Target	Type	Bench mark	Period
						Period for Q1 Actual	Q1 Actual	Q1 Target	Actual	Target	Actual	Target	Actual	Target				
M619a (C) Percentage of Care Leavers aged 16-18 (post year 11) in Education, Employment or Training	Q	↑	58.0%	44.0%		June 2021	87.3%	70.0%		70.0%		70.0%		70.0%	70.0%	Stat	60.0%	31-Mar-20
M619b (C) Percentage of Care Leavers aged 19-21 in Education, Employment or Training	Q	↑	51.0%	32.0%		June 2021	50.4%	60.0%		60.0%		60.0%		60.0%	60.0%	Stat	47.0%	31-Mar-20
M631a (C) Early Help - Proportion of cases where at least one individual shows an improvement in one or more assessed scores - excluding smoking & work and skills (in mth)	Q	↑	66.8%	72.4%	76.9%	Q1 (21/22)	70.8%	70.0%		70.0%		70.0%		70.0%	70.0%			
M636 (C) Percentage who quit smoking at 4 weeks	Q	↑	45.0%	46.0%		Q4 20/21	52.0%	50.0%		50.0%		50.0%		50.0%	50.0%	Eng	51.0%	2019/20
M639 (C) Achieve the expected standard for the childhood immunisation programme as indicated by uptake of MMR at age 5	Q	↑	96.9%	97.3%		2019/20	97.3%	95.0%		95.0%		95.0%		95.0%	95.0%	GM	95.8%	2019/20
M646 (COM) Life Expectancy (Female)	A	↑	81.2	81.0		2017/19	81.0	---		---		---		---	---	GM	81.7	2017-19
M647 (COM) Life Expectancy (Male)	A	↑	77.4	77.6		2017/19	77.6	---		---		---		---	---	GM	78.1	2017-19
M654 (COM) Healthy Life Expectancy at birth (Female)	A	↑	61.6	58.3		2017/19	58.3	---		---		---		---	---	GM	60.7	2017-19
M656 (C) Percentage of Health Visitor mandated reviews completed within timescale	Q	↑	85.4%	88.0%		Q4 20/21	77.2%	88.0%		88.0%		88.0%		88.0%	88.0%	Eng	82.0%	2019/20
M658 (COM) Healthy Life Expectancy at birth (Male)	A	↑	58.0	58.3		2017/19	58.3	---		---		---		---	---	GM	61.7	2017-19

Performance Measure Name	Data	Pol	Previous Years			2021/22										Benchmarking		
			2018/19	2019/20	2020/21	Q1 (Jun 21)			Q2 (Sep 21)		Q3 (Dec 21)		Q4 (Mar 22)		EOY Target	Type	Bench mark	Period
						Period for Q1 Actual	Q1 Actual	Q1 Target	Actual	Target	Actual	Target	Actual	Target				
M659 (C) Percent of NHS Health Checks offered which were taken up in the Quarter	Q	↑	67.8%			Suspended	---	---		---		---		---	GM	48.8%	2020/21 Q4	
M664a (C) Percentage of referrals which are repeat referrals to Children's Social Care (in month)	Q	↓	26.0%	24.0%		June 2021	23.6%	23.5%		23.5%		23.5%		23.5%	23.5%	Stat	24.0%	31-Mar-20
M683a (C) Percentage of ICPCs that take place within 15 working days of a strategy discussion, or the strategy discussion at which section 47 enquiries were initiated if more than one has been held (in month)	Q	↑	79.0%	77.0%		June 2021	98.3%	90.0%		90.0%		90.0%		90.0%	90.0%	Stat	73.0%	31-Mar-20
M712 (COM) Rate of children looked after per 10,000 children aged under 18 years	Q		86.0	87.0		June 2021	89.2	---		---		---		---	---	Stat	107	31-Mar-20
M863 (C) Percent of eligible adults aged 65+ who have received the flu vaccine	Q	↑	72.8%	73.1%		2019/20	73.1%	75.0%		75.0%		75.0%		75.0%	75.0%	GM	74.6%	2019/20
M928 (C) Percentage of Children Looked After placed within In-house Foster Care Provision	Q	↑		64.6%	60.0%	June 2021	62.3%	60.0%		60.0%		60.0%		60.0%	60.0%			
M929 (C) Percentage CLA in long term stable placements	Q	↑	58.0%	69.0%		June 2021	67.5%	70.0%		70.0%		70.0%		70.0%	70.0%	Stat	69.0%	31-Mar-20
M932 (C) Percentage of Children Looked After that have a permanence plan within four months of becoming looked after	Q	↑				June 2021	100.0%	80.0%		80.0%		80.0%		80.0%	80.0%			

Performance Measure Name	Data	Pol	Previous Years			2021/22										Benchmarking		
			2018/19	2019/20	2020/21	Q1 (Jun 21)			Q2 (Sep 21)		Q3 (Dec 21)		Q4 (Mar 22)		EOY Target	Type	Bench mark	Period
						Period for Q1 Actual	Q1 Actual	Q1 Target	Actual	Target	Actual	Target	Actual	Target				
M933 (C) Percentage of Children Looked After with three or more placement moves in the last 12 months	Q	↓	13.0%	11.0%		June 2021	9.4%	10.0%		10.0%		10.0%		10.0%	10.0%	Stat	10.0%	31-Mar-20
S202 (C) Council Sickness Absence	Q	↓	9.5 days	11.3 days	7.8 days	June 2021	2.4 days	2.4 days		4.7 days		7.1 days		9.5 days	9.5 days			



# Red Performance Measures

Performance Measure Name	Data	Pol	Previous Years			2021/22								Benchmarking				
			2018/19	2019/20	2020/21	Period for Q1 Actual	Q1 (Jun 21)		Q2 (Sep 21)		Q3 (Dec 21)		Q4 (Mar 22)		EOY Target	Type	Bench mark	Period
							Q1 Actual	Q1 Target	Actual	Target	Actual	Target	Actual	Target				
<b>Prioritising Education and Skills</b>																		
M63 (C) Number of visitors to Gallery Oldham	Q	↑	93,578			Q1 21/22	708	800		2,500		3,500		4,500	11,300			
Accountable Lead (Subnum Hariff-Khan) Follow-up Action											Director (Katrina Stephens) Assurance							
We are below target in q1 because Museums and galleries were not allowed to open until mid-May to the public.											We are below target for quarter 1 because Museums and galleries were not allowed to open until mid-May to the public.							

Performance Measure Name	Data	Pol	Previous Years			2021/22								Benchmarking				
			2018/19	2019/20	2020/21	Period for Q1 Actual	Q1 (Jun 21)		Q2 (Sep 21)		Q3 (Dec 21)		Q4 (Mar 22)		EOY Target	Type	Bench mark	Period
							Q1 Actual	Q1 Target	Actual	Target	Actual	Target	Actual	Target				
<b>Promoting Health and Wellbeing and supporting the most Vulnerable</b>																		
M197 (C) Number of visits to OCL Leisure Centres per 1000 population	Q	↑	5,324			Q1 21/22	703	1,325		2,650		3,975		5,300	5,300			
Accountable Lead (Neil Consterdine) Follow-up Action											Director (Katrina Stephens) Assurance							
The performance is low in comparison to expected this period. This was expected as the Leisure Centres only opened part way through April and lockdown restrictions for the whole of the period have also impacted. This includes limits on numbers allowed in the centres and types of activities that have been allowed. Inevitably this has impacted on numbers through the door. The target has been set based on previous visit pre Covid as a way of measuring returns and highlight progress for return. It is expected that numbers will improve slightly next quarter but will still be impacted.											Target was based on previous Covid numbers to measure recovery. Lower number of visits expected as leisure centres opened part way through April. This includes limits on numbers & activity allowed. Inevitably this impacted on numbers through the door. On a positive, through savings aligned, the drawdown on additional recovery costs is well below expectation with no ask this quarter. Q2 should start to see some improvement. Situation will be closely monitored with regular Client meetings with OCL							

# Red Performance Measures

Performance Measure Name	Data	Pol	Previous Years			2021/22										Benchmarking		
			2018/19	2019/20	2020/21	Period for Q1 Actual	Q1 (Jun 21)		Q2 (Sep 21)		Q3 (Dec 21)		Q4 (Mar 22)		EOY Target	Type	Bench mark	Period
							Q1 Actual	Q1 Target	Actual	Target	Actual	Target	Actual	Target				
<b>Promoting Health and Wellbeing and supporting the most Vulnerable</b>																		
M619b (C) Percentage of Care Leavers aged 19-21 in Education, Employment or Training	Q	↑	51.0%	32.0%		June 2021	50.4%	60.0%		60.0%		60.0%		60.0%	60.0%	Stat	47.0%	31-Mar-20
Accountable Lead (Sara Scholey) Follow-up Action												Director (Elaine Devaney) Assurance						
<p>The After Care Service is currently working with 252 young people, 37 young people are under the age of 18 (14.68%).</p> <p>84 young people aged 19-25 are NEET (33%) with contributing factors including illness or disability, pregnancy or parenting and other circumstances such as the availability of suitable opportunities.</p> <p>The performance is an improvement on last month where 14 young people have moved from NEET for EET. This is a reflection of the team's hard work and tenacious focus on NEET. We continue to hold fortnightly triages with Job Centre Plus and Get Oldham Working which are working well. The services are in the initial stages of pulling together a programme of sessions 'getting work ready' and will be offering some drop-in time for our young people who are NEET.</p>												<p>The service has a variety of programmes supported with partners such as the Get a Job programme and Prince's Trust programme. We anticipate that after such a difficult year for young people their opportunities will increase. The After Care Service are supporting the Kick Start Programme to provide opportunities for Care Leavers.</p>						

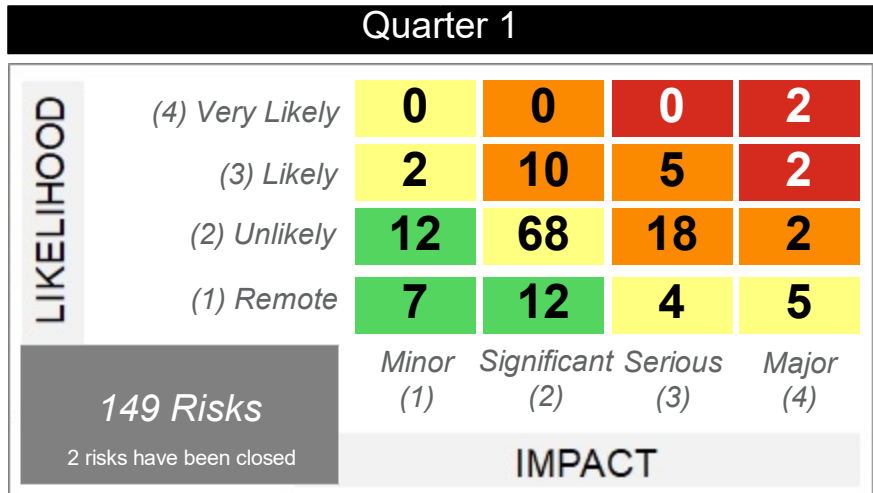
Performance Measure Name	Data	Pol	Previous Years			2021/22										Benchmarking		
			2018/19	2019/20	2020/21	Period for Q1 Actual	Q1 (Jun 21)		Q2 (Sep 21)		Q3 (Dec 21)		Q4 (Mar 22)		EOY Target	Type	Bench mark	Period
							Q1 Actual	Q1 Target	Actual	Target	Actual	Target	Actual	Target				
<b>Promoting Health and Wellbeing and supporting the most Vulnerable</b>																		
M656 (C) Percentage of Health Visitor mandated reviews completed within timescale	Q	↑	85.4%	88.0%		Q4 20/21	77.2%	88.0%		88.0%		88.0%		88.0%	88.0%	Eng	82.0%	2019/20
Accountable Lead (Rebecca Fletcher) Follow-up Action												Director (Katrina Stephens) Assurance						
<p>The NHS were subject to specific requirements during COVID which led to the suspension of some face to face activities. This impacted on our health visitor contacts. Face to face home visits and clinic visits by appointment were maintained with a focus on those children Subject of Child Protection Plan, Children Looked After, Children in Need, Children with Special Educational Needs and Disabilities and other children and families identified as vulnerable. The service is now in a recovery response where children who missed any early face to face contacts are being followed up Continue with the fortnightly meetings with the service, public health and commissioning which focus on addressing any barriers to recovery.</p> <p>The service will also focus on catching up any children who missed early contacts.</p>												<p>The service is still in recovery following the DHSC guidance during the pandemic to suspend some health services. In addition, the service had worked to allay parental anxieties during the pandemic of accessing services.</p>						

**Actions** "Unlikely to Achieve" (Red) for the current Quarter or "Behind Schedule" (Amber) for the last 2 Quarters

Action name	Forecast Complete Date	Q1 (Jun 21)	Q2 (Sep 21)	Q3 (Dec 21)	Q4 (Mar 22)	Jun 21 comments
<b>Enabling Area</b>						
DA101 For each of the CHASC stakeholders to have established plans for balancing year end budget	Mar 2022	Behind Schedule (Unlikely to Achieve)				Work in progress to ensure a balanced budget across CHASC stakeholders although significant demand and saving pressures are impacting
DA102 For each of the CHASC stakeholders to have a proposed budget clearly set out for 2021/22 to address any identified pressures in the budget line areas	Mar 2022	Behind Schedule (Unlikely to Achieve)				Work in progress to ensure a balanced budget across CHASC stakeholders although significant demand and saving pressures are impacting
DA103 Focus on creating the actions and plans to start to deliver on savings requirements	Mar 2022	Behind Schedule (Unlikely to Achieve)				Savings delivery plans developed and in situ. Being monitored monthly but a number of pressures are impacting on the level of savings achieved to date
<b>Promoting Health and Wellbeing and supporting the most Vulnerable</b>						
DP208 Increase uptake and reduce inequalities in uptake in national screening and immunisation programmes	Mar 2022	Behind Schedule (Unlikely to Achieve)				Public Health have now started up the HPSG meetings again and the focus will be on the national programmes to address lower uptake and increase inequalities moving forward
DA118 To deliver and embed a strengths-based approach in Community Health and Adult Social Care	Mar 2022	Behind Schedule (Unlikely to Achieve)				The previous training provider was decommissioned due to delivery not being in line with the expected contracted requirements. The service is working with OD and procurement to com

# Risks

<b>12 - 16</b>	High	<i>High level risks are monitored via the Strategic Risk Register and are reported via the Audit Committee</i>
<b>6 - 9</b>	Moderate	
<b>3 - 4</b>	Low	
<b>1 - 2</b>	Very Low	



Linked to Action	Risk Name	Risk Category	Implication	Mitigation	Revised		
					Impact	Likely	Rating
DA101 For each of the CHASC stakeholders to have established plans for balancing year end budget	RA101a Costs related to COVID legacy, and other external factors beyond our control, present inherent cost pressures across the CHASC stakeholder budgets	Financial	Budget not balanced and additional inherent cost pressures	Tracking COVID pressures and modelling impact. Escalation to DHSC on significant risk to LA funding	4	4	<b>16</b>
DA102 For each of the CHASC stakeholders to have a proposed budget clearly set out for 2021/22 to address any identified pressures in the budget line areas	RA102a Costs related to COVID legacy, and other external factors beyond our control, present inherent cost pressures across the CHASC stakeholder budgets	Financial	Budget not balanced and additional inherent cost pressures	Tracking COVID pressures and modelling impact. Escalation to DHSC on significant risk to LA funding	4	4	<b>16</b>
DX111 To provide additional proactive expert legal resource to support the increasing demands of the client service in relation to Adult Social Care	RX111a Unable to provide legal support which could result in increase in claims to the council, safeguarding issues and potentially serious injury and death	Legal / Regulatory	Cost and reputational implication to the council should we receive Judicial claims, litigation, fines.	A draft report has been circulated to colleagues in adult services to address the increased demand in adult social care and coroner's Court work and will be processed once the draft is agreed.	4	3	<b>12</b>
DX112 Consider the implications of Brexit on Family Law and continue to try to anticipate all issues before they arise and reviewing all current policies and protocols as appropriate	RX112a Insufficient capacity to provide timely legal advice can lead to safeguarding issues and potentially serious injury/death	Legal / Regulatory	Services acting on incorrect information resulting in non-compliance to legislation and failing to meet our statutory obligations and duties.	This work is ongoing as the case law changes to reflect the new jurisdictional issues post Brexit. The team has also concluded all settled status applications where appropriate, and support was required.	4	3	<b>12</b>

**Driving Equality**

**Unemployment rate in Oldham (Jun 2021)** **9.2%**  
 (May 2021) **9.4%**

**Youth Unemployment rate in Oldham (Jun 2021)** **14.5%**  
 (May 2021) **15.5%**

**Nursery and primary pupils with free school meals** **26.9%** ↑  
 (2019/20) **21.0%**

**Secondary pupils with free school meals** **25.4%** ↑  
 (2019/20) **20.8%**

**People feel that the CSP are dealing with local community safety issues (Jan - Mar 2021)** **42.0%**

**People agree that people of different backgrounds get along in their area (Jan - Mar 2021)** **67.0%**

**Championing a green recovery**

**15.2%** ↑  
 (2019) **11.7%**  
 (2018)

**Households in fuel poverty (2019)**

**Median gross annual pay of employees by residence - resident base (2020)** **£26,357**  
 (2019) **£25,375**

**27.8%** (2019) **98.2%** ↑  
**Addresses with Superfast broadband availability (2020)**

**Creating and protecting jobs and supporting businesses**

**Promoting health and wellbeing and supporting the most vulnerable**

**Female Healthy Life Expectancy at birth (2017/19)** **58.3yrs** ↓  
 (2016/18) **61.6yrs**

**Male Healthy Life Expectancy at birth (2017/19)** **58.3yrs** ↑  
 (2016/18) **58.0yrs**

**Rate of children (per 10,000) looked after aged under 18 years (Apr-Jun 2021)** **89.2** ↑  
 (2019/20) **87.0**

**Female Life Expectancy (2017/19)** **81.0yrs** ↓  
 (2016/18) **81.2yrs**

**Male Life Expectancy (2017/19)** **77.6yrs** ↑  
 (2016/18) **77.4yrs**

**Adults (aged 19+) are physically active (Apr-Jun 2021)** **59.2%**  
 (2018/19) **59.2%**

## SICKNESS (year to date)



average days lost to sickness

same period previous year



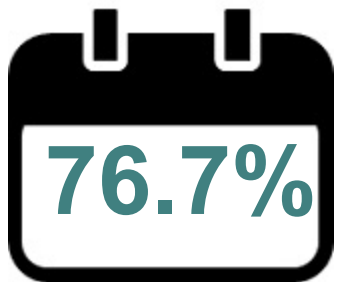
current trend



### top 3 reasons

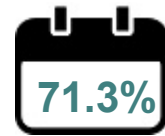
The top 3 reasons for sickness absence are Mental Health Inc. Stress (1.08 days per FTE), Musculo-skeletal (0.58 days per FTE) and Cancer related (0.14 days per FTE).

## LONG TERM SICKNESS (year to date)



of days lost are due to long-term sickness

same period previous year



current trend



Long term absence is any absence longer than 20 days in duration

## TOP REASONS FOR LEAVING (year to date)

54

TUPE transfer

48

Resignation

20

Redundancy

16

Retirement

14

End of Contract

year end 2020/21

Resignation	152
Redundancy	69
End of Contract	53
Retirement	26
No reason provided	21

## SICKNESS TOP 3 DIVISIONS (year to date)

1 Adult Social Care

**4.27 days per FTE**

2 Economy

**3.69 days per FTE**

3 Children's Social Care, Family Connect and Commissioning & Partnerships

**2.81 days per FTE**

Average days FTE per employee is calculated by total sick days in the service since the start of the year divided by total number of FTE. Smaller service's figures may be more disproportionately affected by individual instance of long terms absence

## TURNOVER (year to date)

**13.0%**



Staff turnover

same period previous year

**12.3%**

current trend



## TURNOVER (rolling 12 months)

**82.0%**

of people still in post after 12 months



same period previous year

**72.2%**

current trend

