

Report to PVFM

Council Performance Report December 2020

Portfolio Holder:

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Date: 11 March 2021

Reason for Decision

The purpose of this report is to allow:

- The review of Council Performance for December 2020
- The scrutiny of areas of underperformance as appropriate

Recommendations

- To note areas of good performance
- Agree improvement plans for any areas of under performance.

Oldham Profile in Numbers

POPULATION

Total Population (Mid 2019) **237,110** 

Male 49.3% Female 50.7%

Aged 0-15 22.5% Aged 61.3% Aged 65+ 16.2%

White 71.3% Pakistani 11.8% Bangladeshi 8.6% Other 8.3%

ONS Mid-Year Estimate 2018/ Oldham Population Estimates 2020



INCOME & BENEFITS

Median Household Income **£21,752**

71.1% Employment Rate
12.2% Out of Work Benefits
9.4% Unemployment
5.7% ESA Benefits

CACI 2019/DWP 2019/Nomis 2020



HOUSING

64.9% Owner Occupied

12.9% in Fuel Poverty
20.9% Social Rented
13.6% Private Rented
20.2% Claiming Council Tax Benefits/Housing Benefits

LHNA 2019/DECC 2019/Council Tax 2019



HOUSEHOLD INFO

Number of Households **97,219**

30.3% Single Person Households
13.1% Lone Parent Households
7.5% Overcrowded Households
60.7% with No Children

OMBC Council Tax 2020/Census 2011



97% with at least 1 qualification at KS4

68.1% School-Ready Children with standard pass in GCSE English and Maths

96.4% young people aged 16 to 18 are in EET
13.6 Adults with No Qualifications
52.6% (including Eng & Maths)

DfE 2019/Positive Steps 2018/Census 2011

HEALTH

16.3% Long Term Health Problems/Disabilities 


77.4 yrs Male Life Expectancy
81.2 yrs Female Life Expectancy
18.0% Currently Smoke

Obese Children

Reception: 10.6% Year 6: 23.0%

Public Health England/Census 2011

CRIME

124 Victim Based Crimes (per 1,000 of the Population) 

2.5 Robbery of Personal Propert
7.5 Residential Burglary Rate
12.1 Vehicle Offences Rate
39.2 Violence Against the Person Rate

ONS 2019

COMMUNITY

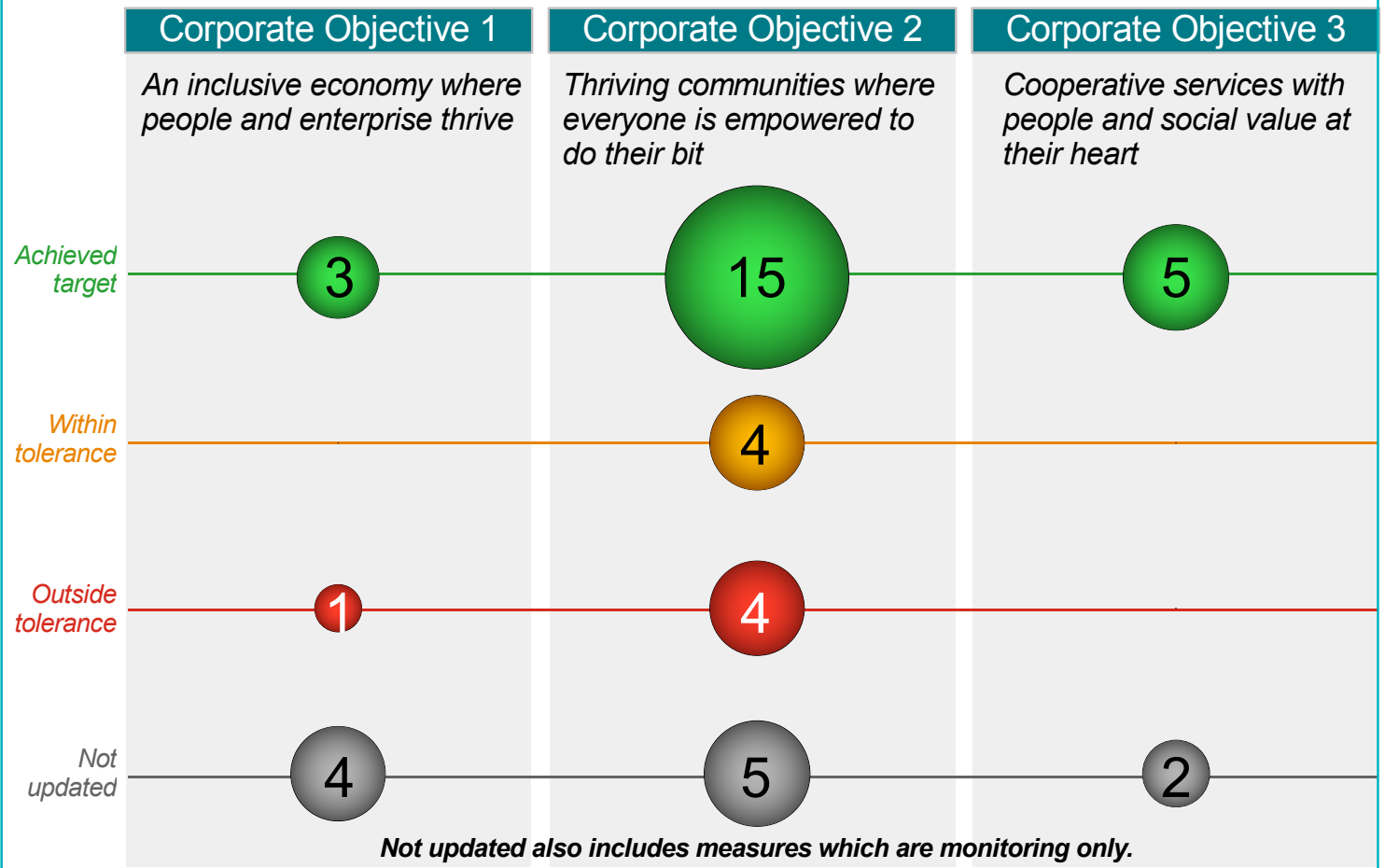
Satisfied with Local Area **71%** 

38% Volunteered in Last 12 Months
31% Local Election Turnout
26% Feel Involved in Community

YYC 2013 / UK Electoral Commision 2018

Performance Measures by Objective

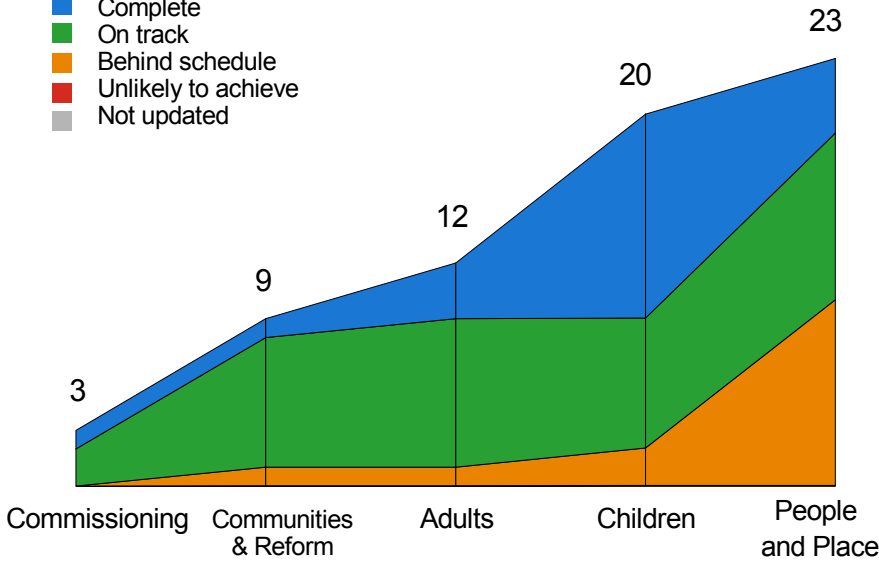
Details in Appendices I and II



Action Summary

Details in Appendix III

- Complete
- On track
- Behind schedule
- Unlikely to achieve
- Not updated



Comment

A review of achieve-ability against corporate performance measures was once again undertaken in Sept 2020 to better understand the ongoing impact of reporting against corporate performance measures following the outbreak of covid-19. The review resulted in 11 measures being temporarily suspended (appendix VI), 10 measures reported as monitoring only, and one measure with a target amended. Since the review in Sept 2020, further local and national restrictions have subsequently impacted on our ability to report against performance measures which are highlighted in the report accordingly.

Summary of Risks associated with Actions

Details in Appendix IV

	Quarter 1				Quarter 2				Quarter 3				
	IV	III	II	I	IV	III	II	I	IV	III	II	I	
A	0	1	0	0	0	1	0	0	0	1	0	0	A
B	0	0	10	0	0	1	9	0	0	1	10	0	B
C	0	0	15	0	0	0	14	0	0	0	14	0	C
D	1	3	4	0	1	0	5	0	1	0	5	0	D
E	0	0	0	0	0	0	0	0	0	0	0	0	E

Impact

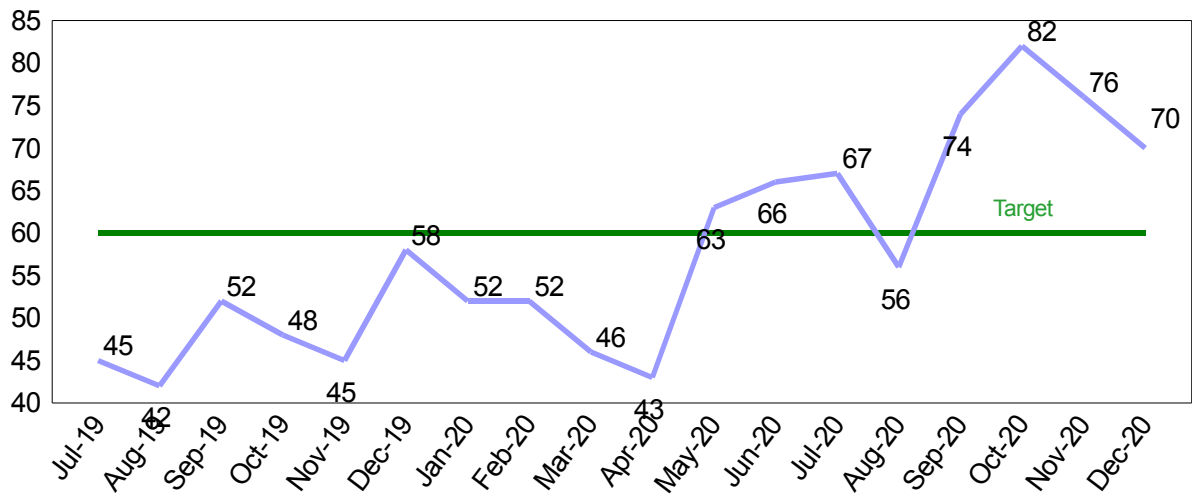
- I Catastrophic
- II Critical
- III Marginal
- IV Negligible

Likelihood

- A Very High
- B High
- C Significant
- D Low
- E Very Low

RAG-rated Performance Measure Trend (December 2020)

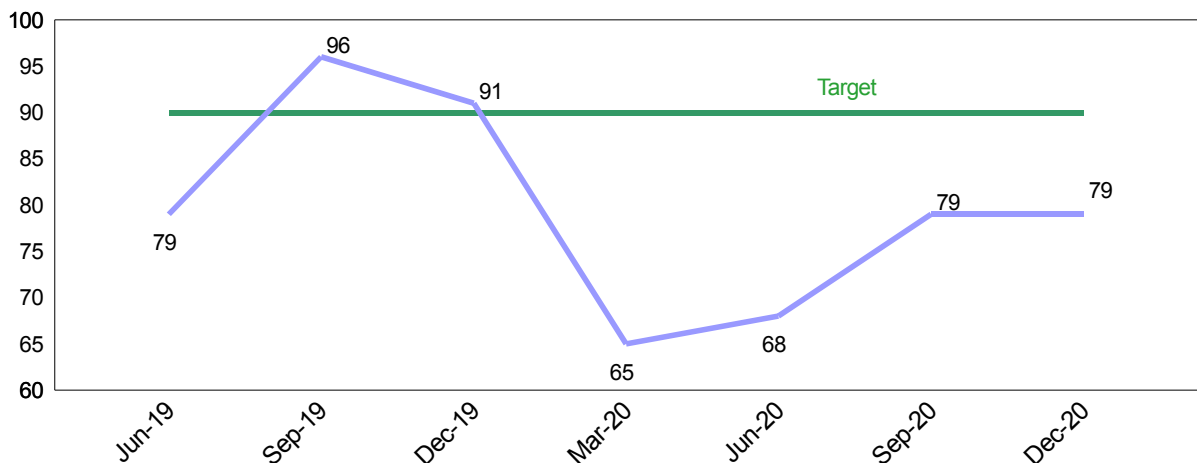
Performance Measures that achieved their target as a percentage of all reported Performance Measures. The aim is for 60% or more of the Performance Measures to have met their target.



	Prev. Quarter (Sep 20)	This Quarter (Dec 20)
No Update	0	1
> 5% off Target	6	5
Off Target	2	4
Achieved Target	23	23

Action Trend (December 2020)

Corporate Actions that are on track or completed as a percentage of all reported Corporate Actions. The aim is for 90% or more of the Corporate Actions to be on track or complete.



	Prev. Quarter (Sep 20)	This Quarter (Dec 20)
No Update	0	0
Unlikely to achieve	0	0
Behind schedule	14	14
On track	39	33
Complete	15	21

SICKNESS (year to date)



average days lost to sickness

same period previous year



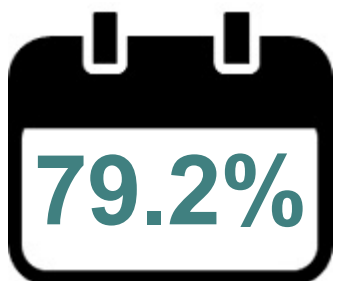
current trend



top 3 reasons

The top 3 reasons for sickness absence are Mental Health (2.32 days per FTE), Musculo-Skeletal (1.59 days per FTE) and Heart and Blood related (0.37)

LONG TERM SICKNESS (year to date)



of days lost are due to long-term sickness

same period previous year

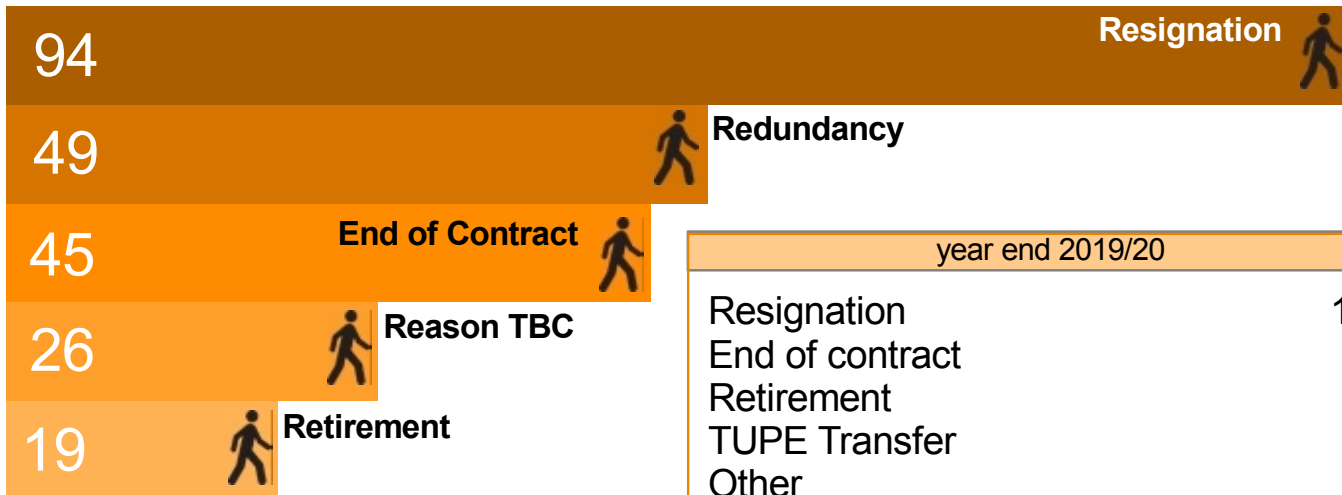


current trend



Long Term absence is any absence longer than 20 working days in duration

TOP 5 REASONS FOR LEAVING (year to date)



year end 2019/20

Resignation	158
End of contract	48
Retirement	35
TUPE Transfer	30
Other	18

SICKNESS TOP 3 DIVISIONS (year to date)

1	Adult Social Care	8.92 days per FTE
2	Economy	7.50 days per FTE
3	Environmental Management	7.10 days per FTE

Average days FTE per employee is calculated by total sick days in the service since the start of the year divided by total number of FTE. Smaller service's figures may be more disproportionately affected by individual instances of long terms absence

TURNOVER (year to date)

10.7%



Staff turnover

same period previous year

13.5%

current trend



TURNOVER (rolling 12 months)

100.0%

of people still in post after 12 months



same period previous year

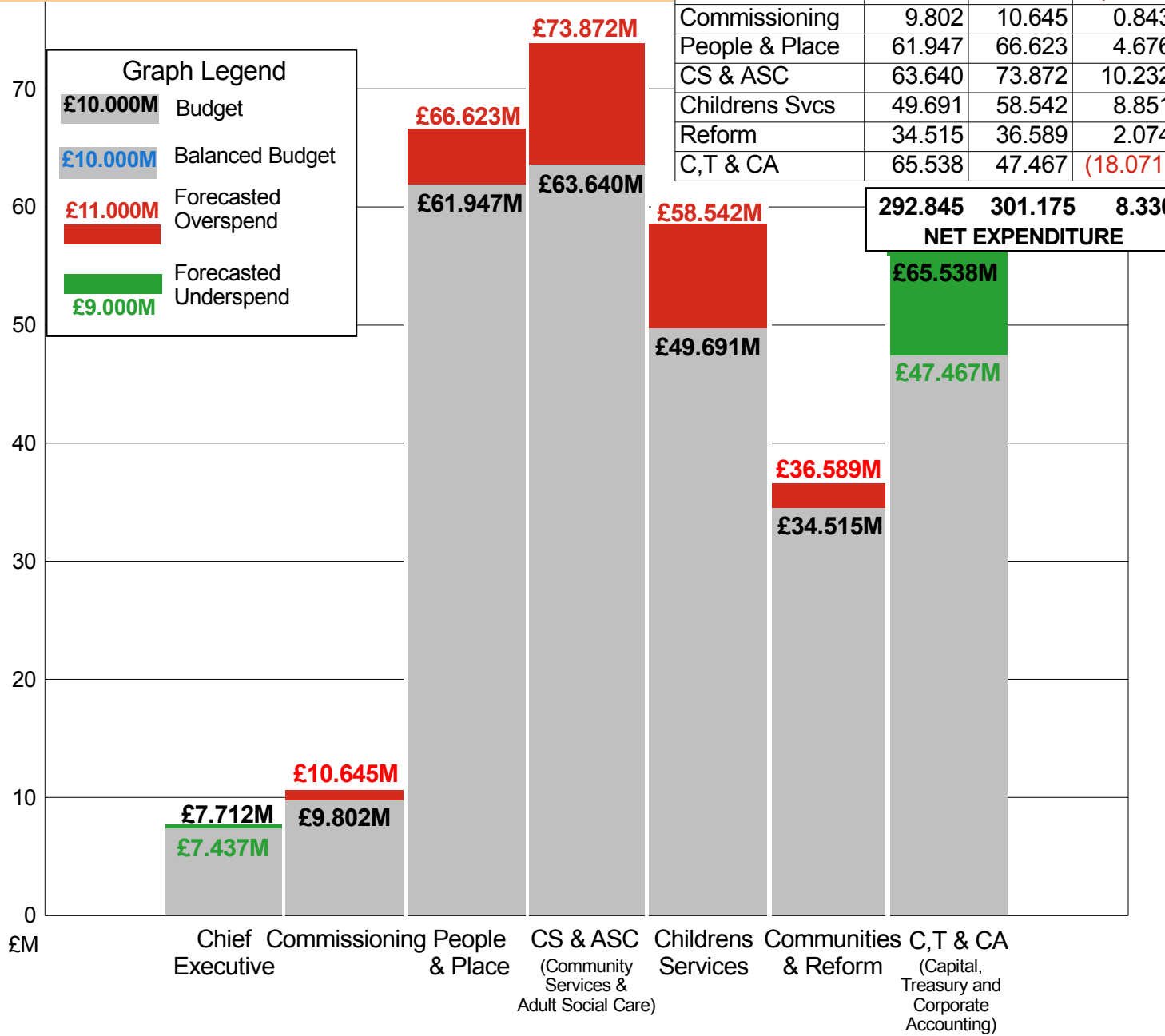
81.8%

current trend

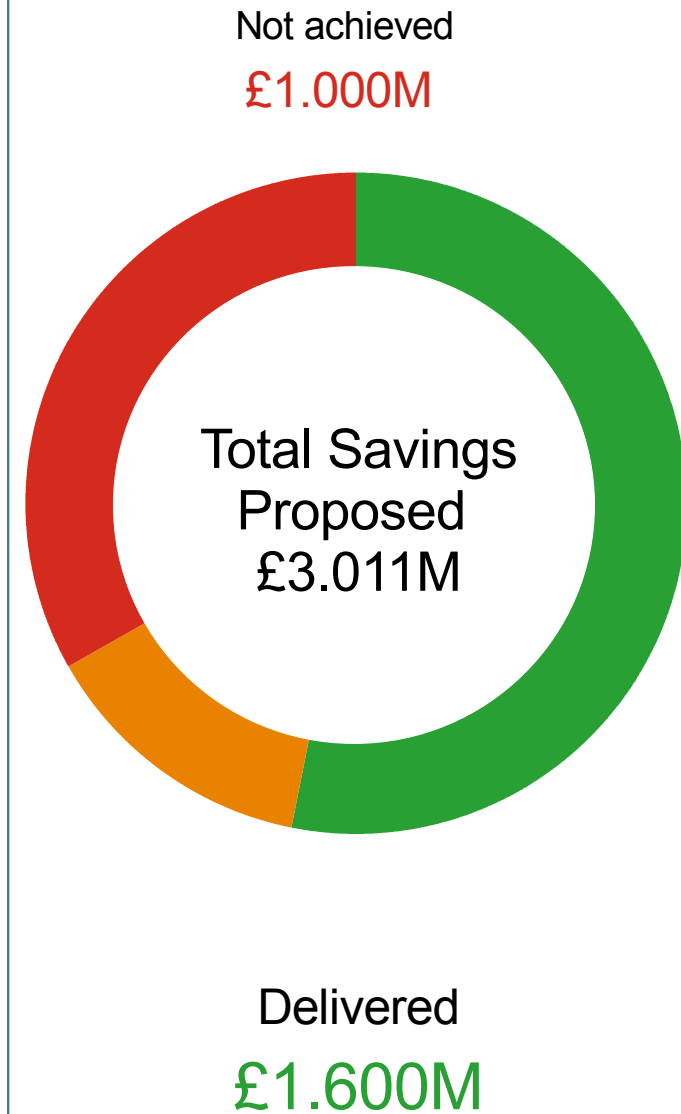


Budget Forecast

Month 8 2020/21



Approved 2020/21 Budget Reductions



Appendices

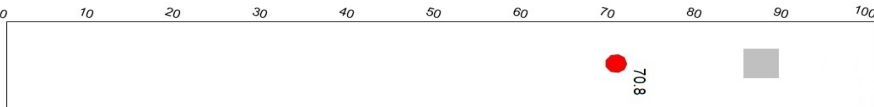
- I Corporate Measure detail
- II Corporate Plan Actions detail
- III Red Corporate Measure Follow-up Action(s)
- IV Risks associated with Actions
- V Amendments
- VI Suspended Corporate Measures

Appendix I - Corporate Measure Detail

Measure Name	Portfolio	Notes	GMCA Average	2019/20 Year End Outturn	Previous Period	Current Month Target	Current Month Actual	Current Month Actual and Status		
								tolerance (+/- 5% of target)	LEGEND	● on or better than target ● within tolerance ● worse than tolerance

START WELL : Children and Young people get the best start in life and make the most of their education

M729(CP) Percentage of children receiving their 1-3 preference of school place for the September intake in Reception and Year 7	Cllr S Mushtaq	Annual		92.2%	(Prev Yr) ACTUAL 92.2% TARGET 92.0%	92.0%	93.0%	
M716(CP) Timeliness of quality EHC plans: Percentage completed within 20 weeks over 12 months	Cllr S Mushtaq	Monthly	65.4%	77.8%	(Prev Mth) ACTUAL 90.3% TARGET 70.0%	70.0%	90.9%	
M700(CP) Attendance rates in Oldham Primary and Secondary Schools	Cllr S Mushtaq	Annual		95.4%	(Prev Yr) ACTUAL 95.4% TARGET 95.2%			MONITORING ONLY - NO TARGETS SET
M683a(CP) Percentage of ICPCs that take place within 15 working days of a strategy discussion, or the strategy discussion at which section 47 enquiries were initiated if more than one has been held (in month)	Cllr E Moores	Monthly		N/A New Measure	(Prev Mth) ACTUAL 98.7% TARGET 80.0%	80.0%	95.8%	
M649(CP) Percentage take up of 2 year-old children benefitting from funded early education places	Cllr E Moores	Bi-Annual		76.9%				BI-ANNUAL - NO UPDATE THIS MONTH

Measure Name	Portfolio	Notes	GMCA Average	2019/20 Year End Outturn	Previous Period	Current Month Target	Current Month Actual	Current Month Actual and Status
M640(CP) Percent of 16 to 17 year olds who are not in education, employment or training (NEET)	Cllr S Mushtaq	Monthly	3.4%	3.4%	(Prev Mth) ACTUAL 3.1%		3.1%	MONITORING ONLY - NO TARGETS SET
M619a(CP) Percentage of Care Leavers aged 16-18 (post year 11) in Education, Employment or Training	Cllr E Moores	Monthly		N/A New Measure	(Prev Mth) ACTUAL 85.0% TARGET 60.0%	60.0%	82.0%	
M619b(CP) Percentage of Care Leavers aged 19-21 in Education, Employment or Training	Cllr E Moores	Monthly		N/A New Measure	(Prev Mth) ACTUAL 59% TARGET 60%	60%	60%	
M639(CP) Achieve the expected standard for the childhood immunisation programme as indicated by uptake of MMR at age 5	Cllr Z Chauhan	Quarterly		96.9%	(Prev Qtr) ACTUAL 96.9% TARGET 95.0%	95.0%	97.3%	
M655(CP) Percentage of children seen in the previous 12 months by an NHS dentist	Cllr Z Chauhan	Quarterly		63%	(Prev Qtr) ACTUAL 63% TARGET 60%	60%	58%	
M656(CP) Percentage of Health Visitor mandated reviews completed within timescale	Cllr Z Chauhan	Quarterly		88.6%	(Prev Qtr) ACTUAL 80.3% TARGET 88.0%	88.0%	70.8%	

Measure Name	Portfolio	Notes	GMCA Average	2019/20 Year End Outturn	Previous Period	Current Month Target	Current Month Actual	Current Month Actual and Status
M738(CP) Participation of 17 year olds in education or training (counted as Year 12 year group under CCIS)	Cllr S Mushtaq	Monthly		95.40%	(Prev Mth) ACTUAL 94.50% TARGET 94.00%	94.00%	94.40%	
M941(CP) Average time between a child entering care and moving in with its adoptive family, for children who have been adopted (days) per year	Cllr E Moores	Monthly		488 days	(Prev Mth) ACTUAL 462 days TARGET 426 days	426 days	465 days	

Measure Name	Portfolio	Notes	GMCA Average	2019/20 Year End Outturn	Previous Period	Current Month Target	Current Month Actual	Current Month Actual and Status
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LIVE WELL : Adults of working age benefit from inclusive growth, live well and are empowered to do their bit

M636(CP) Percentage who quit smoking at 4 weeks	Cllr Z Chauhan	Quarterly		47.3%	(Prev Qtr) ACTUAL 50.0% TARGET 50.0%	50.0%	50.3%	<p>A horizontal bar chart with a scale from 0 to 60. A grey bar represents the target at 50.0%. A green dot represents the actual value at 50.3%.</p>
M408(CP) Total new homes built	Cllr H Roberts	Quarterly	770	695		112	112	<p>A horizontal bar chart with a scale from 0 to 120. A grey bar represents the target at 112. A green dot represents the actual value at 112.</p>
M356(CP) Number of work related opportunities created by Get Oldham Working	Cllr S Fielding	Monthly		8,056	(Prev Mth) ACTUAL 8,815		8,858	MONITORING ONLY - NO TARGETS SET
M63(CP) Number of visitors to Gallery Oldham	Cllr B Brownridge	Quarterly					192	MONITORING ONLY - NO TARGETS SET
M67(CP) Total number of e-books, e-audio books and e-magazines loaned per month	Cllr B Brownridge	Monthly		N/A New Measure	(Prev Mth) ACTUAL 8,317 TARGET 5,600	5,600	8,041	<p>A horizontal bar chart with a scale from 0 to 9,000. A grey bar represents the target at 5,600. A green dot represents the actual value at 8,041.</p>
M69(CP) Number of library visits per 1000 population. To library service points - not including web visits	Cllr B Brownridge	Monthly		5,183	(Prev Mth) ACTUAL 2,941		2,631	MONITORING ONLY - NO TARGETS SET

Measure Name	Portfolio	Notes	GMCA Average	2019/20 Year End Outturn	Previous Period	Current Month Target	Current Month Actual	Current Month Actual and Status
M197(CP) Number of visits to OCL Leisure Centres per 1000 population	Cllr B Brownridge	Quarterly						DATA NOT AVAILABLE
M256(CP) Number of life long learning enrolments	Cllr S Fielding	Monthly		5,176	(Prev Mth) ACTUAL 1,429		1,582	MONITORING ONLY - NO TARGETS SET
M357a(CP) Number of Get Oldham Working related Job opportunities filled	Cllr S Fielding	Monthly		4,568	(Prev Mth) ACTUAL 4,867		4,900	MONITORING ONLY - NO TARGETS SET
M409(CP) Percentage of completed homes that are affordable	Cllr H Roberts	Quarterly	18.0%	25.3%		25.0%	32.1%	<p>0 5 10 15 20 25 30 35</p> <p>32.1</p>
M548(CP) Proportion of adults with learning disabilities in paid employment in England	Cllr Z Chauhan	Quarterly	5.6%	3.05%	(Prev Qtr) ACTUAL 3.2% TARGET 3.0%	4.0%	3.2%	<p>0.0 0.5 1.0 1.5 2.0 2.5 3.0 3.5 4.0 4.5</p> <p>3.2</p>
M715(CP) Annual EHCP (SEND) statutory reviews completed within legal time frame	Cllr S Mushtaq	Monthly		49.2%	(Prev Mth) ACTUAL 77.8% TARGET 65.0%	70.0%	80.7%	<p>0 10 20 30 40 50 60 70 80 90</p> <p>80.7</p>

Measure Name	Portfolio	Notes	GMCA Average	2019/20 Year End Outturn	Previous Period	Current Month Target	Current Month Actual	Current Month Actual and Status
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AGE WELL : Older people live fulfilling lives and form part of an engaged and resilient community

M543(CP) Number of individuals (65+) in a permanent residential or nursing placement – per 10,000 population 65+	Cllr Z Chauhan	Monthly		204	(Prev Mth) ACTUAL 175 TARGET 200	200	168	
M863(CP) Percent of eligible adults aged 65+ who have received the flu vaccine	Cllr Z Chauhan	Quarterly	75.4%	72.8%		75.0%	73.1%	

Measure Name	Portfolio	Notes	GMCA Average	2019/20 Year End Outturn	Previous Period	Current Month Target	Current Month Actual	Current Month Actual and Status
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PLACE : An organisation that works cooperatively with residents and partners to deliver for Oldham

M915(CP) Customer satisfaction (Contact Centre)	Cllr A Jabbar	Monthly		96.11%	(Prev Mth) ACTUAL 96.80% TARGET 94.00%	94.00%	96.48%	
M631a(CP) Early Help - Proportion of cases where at least one individual shows an improvement in one or more assessed scores - excluding smoking & work and skills (in month)	Cllr A Chadderton	Monthly		N/A New Measure	(Prev Mth) ACTUAL 71.6% TARGET 65.0%	65.0%	77.1%	
M501(CP) Percentage of Household waste sent for Reuse, Recycling or Composting	Cllr B Brownridge	Monthly	49.33%	43.96%	(Prev Mth) ACTUAL 46.36%		42.21%	MONITORING ONLY - NO TARGETS SET
M275(CP) Percentage of minor planning applications determined in time	Cllr H Roberts	Quarterly		89.9%	(Prev Qtr) ACTUAL 94.0% TARGET 80.0%	80.0%	76.0%	
M126(CP) Percentage CO2 reduction on 1990 baseline	Cllr B Brownridge	Annual 3yr in arrears		45%	(Prev Yr) ACTUAL 45% TARGET 41.6%	43.2%	44%	
M274(CP) Percentage of major planning applications determined in time	Cllr H Roberts	Quarterly		90.9%	(Prev Qtr) ACTUAL 82.0% TARGET 80.0%	80.0%	100.0%	

Measure Name	Portfolio	Notes	GMCA Average	2019/20 Year End Outturn	Previous Period	Current Month Target	Current Month Actual	Current Month Actual and Status
M333(CP) Percentage Council spend in Oldham	Cllr A Jabbar	Monthly		57.00%	(Prev Mth) ACTUAL 50.80% TARGET 55.00%	55.00%	54.50%	
M493(CP) Streets and grounds inspection issues	Cllr B Brownridge	Monthly		14%	(Prev Mth) ACTUAL 16% TARGET 21%	21%	15%	
M890(CP) Highways: Classified Network Surface Condition (Percentage of principal roads requiring maintenance)	Cllr B Brownridge	Annual		4.7%	(Prev Yr) ACTUAL 6.0% TARGET 6.0%	4.0%	4.7%	

Measure Name	Portfolio	Notes	GMCA Average	2019/20 Year End Outturn	Previous Period	Current Month Target	Current Month Actual	Current Month Actual and Status
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WELL LED : Oldham has an inclusive economy, thriving communities and residents who are independent, resilient and engaged

S202(CP) Council Sickness Absence	Cllr A Chadderton	Monthly	10.0 days	11.3 days	(Prev Mth) ACTUAL 4.8 days TARGET 7.8 days	9.0 days	5.7 days	
M664a(CP) Percentage of referrals which are repeat referrals to Children's Social Care (in month)	Cllr E Moores	Monthly		N/A New Measure	(Prev Mth) ACTUAL 27.3% TARGET 21.0%	21.0%	24.2%	
M340(CP) Percent of Internal Audit Opinions resulting in Weak, Inadequate, Limited Assurance	Cllr A Jabbar	Quarterly		11%	(Prev Qtr) ACTUAL 14% TARGET 15%	15%	10%	
M365(CP) Percentage of Council annual apprentice levy distributed to employers and apprenticeship training agencies within Oldham	Cllr A Chadderton	Quarterly		43.7%	(Prev Qtr) ACTUAL 12.9% TARGET 3.0%	7.0%	16.2%	
M682a(CP) Children's Social Care – Percentage of completed assessments to timescale (in month)	Cllr E Moores	Monthly		N/A New Measure	(Prev Mth) ACTUAL 85.8% TARGET 80.0%	80.0%	96.0%	
S357(CP) Percentage of council tax in year collected of the total owed (cumulative)	Cllr A Jabbar	Monthly	95.03%	94.05%	(Prev Mth) ACTUAL 71.43%		80.21%	<p>MONITORING ONLY - NO TARGETS SET</p>

Measure Name	Portfolio	Notes	GMCA Average	2019/20 Year End Outturn	Previous Period	Current Month Target	Current Month Actual	Current Month Actual and Status
S368(CP) Percentage of national non domestic rates (NNDR) collected in year as a % of the total owed	Cllr A Jabbar	Monthly	96.73%	96.18%	(Prev Mth) ACTUAL 66.64%		74.86%	MONITORING ONLY - NO TARGETS SET
S370(CP) Average time taken to process Council Tax Reduction (new claims and change events)	Cllr A Jabbar	Monthly		N/A New Measure	(Prev Mth) ACTUAL 9 days TARGET 15 days	15 days	11 days	<p>A horizontal bar chart with an x-axis labeled from 0 to 16 in increments of 2. A green dot is positioned at 11, and a grey square is positioned at 15. The y-axis is labeled 'Days'.</p>

Appendix II - Corporate Plan Actions Detail

Ref	Actions		Action Updater	Cabinet Member	Date Comments Reviewed	Due Date	Forecasted Completion Date	Comments (Covid-19 impact highlighted in pale red)	Action Owner	Director Approve Date
	Complete	Behind Schedule								
Corporate Objective 1 : An inclusive economy where people and enterprise thrive										
DA113	Engagement with GMHSP(Health and Social Care Partnership) for the tender for Supported Employment Service and enable local improvement of employment of people with Learning Disabilities, Autism and Mental Health	Charlotte Walker	Cllr Z Chauhan	11/1/2021	31/3/2020	31/7/2023	The scheme started in August 2020 and runs for a period of three years.	Mark Warren	19/1/2021	
DC100	Support Oldham Education Partnership Board in prioritising all the recommendations of Education & Skills Commission	Tony Shepherd	Cllr S Mushtaq	1/10/2020	31/3/2020	31/8/2020	All of the work of the Oldham Education Partnership (OEP), Local Authority and Opportunity Area was integrated to ensure that priorities are met in a cohesive manner to ensure the best outcomes for the children and young people in Oldham. The OEP has now ended at the end of the four years and the work is continued through Oldham Learning.	Gerard Jones	20/10/2020	
DC101	Focus on raising standards in reading writing, maths and phonics to level up educational outcomes at the end of all key stages	Tony Shepherd	Cllr S Mushtaq	1/10/2020	31/3/2020	30/9/2020	A range of projects have been in place working with the Local Authority, Oldham Education Partnership and Oldham Opportunity Area. Outcomes for summer 2019 were positive. Given the current Covid-19 situation we will not receive data for 2020. Work in this area has now moved to Oldham Learning.	Gerard Jones	14/1/2021	

Ref	Actions	Action Updater	Cabinet Member	Date Comments Reviewed	Due Date	Forecasted Completion Date	Comments (Covid-19 impact highlighted in pale red)	Action Owner	Director Approve Date
DC105	Invest £37 million in new primary and secondary school facilities in order to meet demands on projected pupil need.	Andy Collinge	Cllr S Mushtaq	7/1/2021	31/3/2020	1/4/2024	A comprehensive programme of investment in additional school places continues at pace and further plans are being formulated to enhance the offer to parents and meet our statutory obligations to provide sufficient school places and offer parents a choice of good school places.	Gerard Jones	14/1/2021
DC111	Ensure all children are school ready when they are due to start school	Paula Healey	Cllr E Moores	8/1/2021	31/3/2020	30/9/2020	EYFS reforms for academic year 20/21 will prevent comparison with historical GLD data. Baseline data collected from schools for 20/21 will be used to evidence improved child development and school readiness. EYs strategy launched and Y1 priorities agreed:0-2s, Covid recovery, workforce, place & assets; consultation and engagement. Working groups being set up	Gerard Jones	14/1/2021
DC155	Get Oldham Working to engage with 6,000 residents and fill 5,000 new employment-related opportunities by 2020	Jon Bloor	Cllr S Fielding	14/4/2020	31/3/2020	31/3/2020	Since April 2016 the GOW phase 2 programme has filled 5,034 work related opportunities (against a target of 4,061). This consisted of 3,642 jobs, 117 traineeships, 606 apprenticeships & 669 Work experience placements. The programme has therefore achieved the target set 9 months early. It has been enhanced by £2.5m external funding.	Gerard Jones	30/4/2020
DC156	Encourage 'In work' progression to help at least 400 residents gain new skills so they can gain promotions up the career ladder (Career Advancement Service)	Jon Bloor	Cllr S Fielding	28/4/2020	31/3/2020	30/6/2020	Work is currently ongoing to review this programme. It has achieved significant uplift in salary levels for programme attendees. Funding ended March 2020 - work is ongoing to secure external funds.	Gerard Jones	30/4/2020
DC157	Fight for a Fair Employment borough, and lead the way as a GM Good Employment Charter member	Jon Bloor	Cllr S Fielding	28/4/2020	31/3/2020	30/6/2020	The Council is working towards signing the GM Good Employer Charter. It is also supporting this initiative with promotion via Growth Company and the Council Business Growth and Investment team.	Gerard Jones	30/4/2020

Ref	Actions	Action Updater	Cabinet Member	Date Comments Reviewed	Due Date	Forecasted Completion Date	Comments (Covid-19 impact highlighted in pale red)	Action Owner	Director Approve Date
DC191	Explore options to support parents as co-educators, strengthening the partnership between council, schools and parents	Tony Shepherd	Cllr S Mushtaq	7/7/2020	31/3/2020	30/6/2020	Engagement through PCF, POINT and updates to the Local Offer. Co-production with partners has, and will continue to take place into the future as part of the SEND Strategy.	Gerard Jones	22/7/2020
DC193	Improve support for schools recruiting governors, particularly from underrepresented communities	Andy Collinge	Cllr S Mushtaq	7/1/2021	31/3/2020	1/4/2021	We continue to look at innovative ways to widen uptake of Governor vacancies across all communities in Oldham.	Gerard Jones	14/1/2021
DC194	Council investment will have ensured by 2022 that all new school places created for Oldham children and young people are in good or outstanding schools.	Tony Shepherd	Cllr S Mushtaq	6/1/2021	31/3/2022	30/9/2022	Crompton House extension opened Sept 2020; Leesbrook new build opened Nov 2020; North Chadderton extension on track; Bluecoat 2 new build on track for Sept 2022.	Gerard Jones	14/1/2021
DC195	Oldham to match the national level of school readiness by 2021 through supporting best practice in early family learning support programmes	Paula Healey	Cllr S Mushtaq	9/10/2020	31/3/2021	31/7/2021	Given the current COVID-19 situation no EYFSP data will be available nationally or locally for 2020. Work continues to ensure children are school ready through a range of support programmes and will be monitored through the new EYs partnership. Future updates around school readiness will continue to be provided in DC111.	Gerard Jones	20/10/2020

Ref	Actions	Action Updater	Cabinet Member	Date Comments Reviewed	Due Date	Forecasted Completion Date	Comments (Covid-19 impact highlighted in pale red)	Action Owner	Director Approve Date
DC196	Oldham children and young people (5-16) to report better than national averages of wellbeing by 2021 through targeted support for SEMH(Social Emotional and Mental Health) programmes in schools.	Natalie Williams	Cllr S Mushtaq	8/1/2021	31/3/2021	31/3/2021	We cannot measure this & compare to national, the whole school approach work undertaken by the MW team with school leads has had significant impact of increasing confidence of staff & pupils around MH at a universal level. Interventions have increased to prevent the escalation to targeted services. MHST is being mobilised to support low level intervention.	Gerard Jones	14/1/2021
DC197	Promote the Children's Champions scheme so that every child looked after has a champion to support them	Elaine Devaney	Cllr E Moores	11/1/2021	31/3/2020	31/3/2021	We have maintained the number of Children in Care and Care Leavers with a Children's Champion throughout the Covid-19 pandemic. At the recent Ofsted focused visit, the Children in Care Council shared with the inspector that they really value the support from Children Champions, and this is a development that they are proud of.	Gerard Jones	14/1/2021
DC198	Explore the options to provide free prescriptions to all children looked after and care leavers under 25	Elaine Devaney	Cllr E Moores	14/4/2020	31/3/2020	31/3/2020	The free prescriptions process is set-up. Health partners have agreed to fund all free prescriptions. One young person received their free prescriptions after testing the application process and the system is now live.	Gerard Jones	30/4/2020
DE117	Improve security at bus stations, metrolink stops and car parks	Carol Brown	Cllr B Brownridge	4/1/2021	31/3/2020	31/3/2020	Appropriate interventions to be requested through TfGM as the responsible authority.	Helen Lockwood	12/1/2021

Ref	Actions	Action Updater	Cabinet Member	Date Comments Reviewed	Due Date	Forecasted Completion Date	Comments (Covid-19 impact highlighted in pale red)	Action Owner	Director Approve Date
DE119	Enhance and support all town centres by retaining and helping businesses to grow and thrive, and by encouraging new businesses to start up in empty properties	Emma Barton	Cllr S Fielding	5/1/2021	31/3/2020	30/9/2020	Lees scheme now finished and all outstanding schemes finished. Still one outstanding scheme in Failsworth to be completed before the end of the financial year. Royton scheme still open but not actively promoted, due to Covid-19	Helen Lockwood	12/1/2021
DE139	Greater Manchester's Plan for Homes, Jobs and the Environment (aka GMSF): in partnership with GMCA, provide support for the opportunities and implications associated with the proposed development sites across the borough	Emma Barton	Cllr H Roberts	5/1/2021	31/3/2021	31/3/2021	Following the decision for Stockport to withdraw at full Council in early December 2020 work has halted on the GMSF. GMCA and the remaining nine districts are considering what this means for continuing with a Joint Plan and for our individual Local Plans. This indicator will need to be reworded to reflect revised title / approach when agreed.	Helen Lockwood	12/1/2021
DE148	Maintain our 24-hour road repair promise for priority routes and invest in our secondary routes and highways	Gordon Anderson	Cllr B Brownridge	7/1/2021	31/3/2020	31/3/2021	The 2nd year of the 3 year £12m Highways Investment Programme is on target.	Helen Lockwood	12/1/2021
DE170	Review, develop and deliver a new Town Centre Vision, with an associated action plan, children's masterplan, and comprehensive investment plan, which will support our local communities and ensure it is a place that thrives.	Emma Barton	Cllr S Fielding	5/1/2021	31/3/2020	30/9/2020	Completed	Helen Lockwood	12/1/2021

Ref	Actions	Action Updater	Cabinet Member	Date Comments Reviewed	Due Date	Forecasted Completion Date	Comments (Covid-19 impact highlighted in pale red)	Action Owner	Director Approve Date
DE171	Develop and deliver the Oldham Museum and Archive (OMA) Centre to enhance the cultural offer in the town centre	Emma Barton	Cllr S Fielding	7/10/2020	31/3/2021	31/3/2021		Helen Lockwood	20/10/2020
DE172	Develop and deliver the transformation of Oldham Mumps (Princes Gate) area	Emma Barton	Cllr S Fielding	5/1/2021	31/3/2021	31/3/2021	Lidl-discussions continue in light of Travelodge administration. The Old Bank– disposal complete following refusal of Asset of Community Value application. Site C housing site – change of priority linked to future town centre heating project identified for this location.	Helen Lockwood	12/1/2021
DE173	Develop options / business cases for key projects which will act as enablers for catalytic transformation of Our Town Centre - (examples - Market and retail offer, public services accommodation, culture offer and event space)	Emma Barton	Cllr S Fielding	5/1/2021	31/3/2020	30/6/2020	Purchase of Spindles Town Square provides for relocation opportunity for market and new opportunities within the vacant units / space. Relocation of market allows for the provision of major new open space through the creation of a linear park and more town centre homes. Recent submission of Towns Fund bid for funding – news anticipated in March 2021.	Helen Lockwood	12/1/2021
DE186	Develop Oldham town centre's night time economy, attracting new, high quality businesses and creating a connected, diverse and safe evening offer	Emma Barton	Cllr S Fielding	5/1/2021	31/3/2020	30/6/2020	The Town Centre Team has continued to support existing night-time economy businesses, mainly in relation to being Covid Safe and accessing grants.	Helen Lockwood	12/1/2021
DE187	Double the number of co-operative enterprises active in the borough	Emma Barton	Cllr S Fielding	5/1/2021	31/3/2020	30/6/2020	Work is on-going to support the Oldham In Place Partnership LAP application. We are currently working with the team leading it to find them a town centre location that will act as a one-stop-shop for social enterprise support.	Helen Lockwood	12/1/2021

Ref	Actions	Action Updater	Cabinet Member	Date Comments Reviewed	Due Date	Forecasted Completion Date	Comments (Covid-19 impact highlighted in pale red)	Action Owner	Director Approve Date
DE190	Identify sites for public water fountains to support our green agenda	Gail Aspinall	Cllr B Brownridge	5/1/2021	31/3/2020	30/6/2020	GMCA put on hold for the long term	Helen Lockwood	12/1/2021
DE191	Extend our free weekend car parking pledge (up to 3 hours) with unlimited free parking on weekdays after 3pm.	Emma Barton	Cllr B Brownridge	5/1/2021	31/3/2020	30/6/2020	Completed	Helen Lockwood	12/1/2021
DP213	Establish joint working with planning to support health promoting environments within the context of the GM spatial framework for new homes, town centre planning and transport infrastructure planning	Katrina Stephens	Cllr Z Chauhan	6/1/2021	31/3/2020	30/6/2020	Work in response to Council motion on health impact assessments is progressing. A process to provide public health input into Licensing decisions has been scoped, and is on track. Work paused due to Covid-19.	Rebekah Sutcliffe	11/1/2021
DP414	Create a programme of events and activities to tackle social isolation and increase access to culture	Katrina Stephens	Cllr Z Chauhan	6/1/2021	31/3/2020	30/6/2020	Audio-Described & BSL tours and activities at Gallery Oldham on-going. The Unexpected activity programme engaging older people with history collections. Libraries of Sanctuary programme on-going. Reading Friends which targeted older social isolated people now includes younger LGBT groups. Autism & dementia friendly activities. Work paused due to Covid-19.	Rebekah Sutcliffe	11/1/2021
DP415	Develop the Local Cultural Education Partnerships	Katrina Stephens	Cllr B Brownridge	6/1/2021	31/3/2020	30/6/2020	Funding has been secured to appoint a co-ordinator. Core group has broken in to task teams to progress key activities. Continuing to explore match funding options to release Curious Minds development funds to progress objectives. Work paused due to Covid-19.	Rebekah Sutcliffe	11/1/2021

Ref	Actions	Action Updater	Cabinet Member	Date Comments Reviewed	Due Date	Forecasted Completion Date	Comments (Covid-19 impact highlighted in pale red)	Action Owner	Director Approve Date
Corporate Objective 2 : Thriving communities where everyone is empowered to do their bit									
DA104	Implement GM Learning Disabilities priorities ensuring all 10 priorities become BAU	Charlotte Walker	Cllr Z Chauhan	11/1/2021	31/3/2020	31/12/2020	All 10 GM Learning Disabilities priorities are embedded in the Local LD strategy. This is ongoing work and forms part of the workplan and the local Learning Disabilities strategy in Oldham. We are in the process of collating and cross referencing GM LD Delivery Board post Covid expectations to align locally.	Mark Warren	19/1/2021
DA112	Review of the community services statutory requirements and compliance to include;-Care Act-Social care Green paper-NHS 10-year plan compliance-LPS(Liberty Protection Safeguarding)/MCA(Mental Capacity Act)	David Garner	Cllr Z Chauhan	19/1/2021	31/12/2019	31/3/2021	This continues as an ongoing piece of work that requires ongoing monitoring on legislation and statutory guidance impacting on the work of community health and social care. This is particularly relevant in regard to the response to Covid-19 due to the volume of guidance involved and the need to react quickly to regular changes. This will continue.	Mark Warren	19/1/2021
DA115	New legislative frameworks relating to MCA(Mental Capacity Act)/LPS(Liberty Protection Safeguarding) are embedded confidently in practice and leads to an increase in CoP DoLs in community settings	Hayley Eccles	Cllr Z Chauhan	12/1/2021	31/3/2021	31/3/2021	We have completed MCA training across all of ASC workforce in 2020. Continued updates and training is provided in relation to any national updates. LPS Planning for implementation is on track and refresher training in BIA assessors is ongoing, end date Jan 2021. BIA authoriser training is completed. Planning for LPS implementation is underway & on track.	Mark Warren	19/1/2021

Ref	Actions	Action Updater	Cabinet Member	Date Comments Reviewed	Due Date	Forecasted Completion Date	Comments (Covid-19 impact highlighted in pale red)	Action Owner	Director Approve Date
DA121	Monitor the effectiveness of the new RAS approach and further develop our personalised approach to our customer's health and social care journey.	Kirsty Littlewood	Cllr Z Chauhan	30/4/2020	31/3/2020	30/6/2020	Reporting arrangements now in place to monitor outputs from the RAS and sub groups established to lead on reviewing the data, to ensure the system is effective.	Mark Warren	15/7/2020
DA123	OMBC to continue to take a lead GM role in the GM transformation agenda, working across the core features of the GM ASC Transformation model (which includes supporting people to live independent lives for longer in their own homes)	David Garner	Cllr Z Chauhan	19/1/2021	31/3/2020	31/3/2021	This is an ongoing piece of work that includes involvement in a wide range of different GM Transformation Agendas that reflect the priorities of the Oldham Locality Plan. Implementation of the GM Transformation Programme has been impacted by C-19. We continue to promote the Home First approach through the work being carried out in response to C-19.	Mark Warren	19/1/2021
DA125	Achievement of our joint vision and priorities for the community health and adult social care service, covering key areas, such as stakeholder relationship, access to services, community enablement and IMT.	Mark Warren	Cllr Z Chauhan	11/1/2021	31/3/2020	31/3/2021	Priorities continue to be developed and remain at multiple stages of implementation. This forms a key part of the C-19 recovery planning and CHASC business plan. This includes the formalisation of the interim alliance model and CHASC approach. CHASC is now at stage three of the development of this approach.	Mark Warren	19/1/2021
DC167	Deliver on the corporate parenting strategy to significantly improve the life chances of every child in Oldham's care.	Elaine Devaney	Cllr E Moores	11/1/2021	31/3/2022	31/3/2022	The Ofsted inspection found "some care leavers have been furloughed or made redundant due to Covid but there is appropriate council support such as employability schemes, free bus passes and help to access further education." Children in Care Council talked positively of support they received in the pandemic and contact with important people in their lives.	Gerard Jones	14/1/2021

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DC171	Collaborate with the Early Intervention and Prevention Review in the development of Oldham Family Connect to ensure that recommendations are implemented in line with our ambition for Children in Oldham	Elaine Devaney	Cllr A Chadderton	14/4/2020	31/3/2020	31/3/2020	The review findings are being used to inform the development of the Oldham Family connect model. A group has been convened to steer the development of the tender for the contracted lower level services and connectivity with Oldham Family Connect.	Gerard Jones	30/4/2020
DC190	Support schools to set up breakfast clubs in every ward, and continue projects to tackle holiday hunger	Amanda Richardson	Cllr S Mushtaq	8/1/2021	31/3/2020	31/3/2021	Schools and settings closed on 23 March 2020 owing to Covid-19. Alternative model for FSM feeding is in place locally and nationally. The government has announced a package of support for pupils in receipt of FSM during summer holidays and schools are engaged with the implementation of this. A report will go to Portfolio in due course re: breakfast clubs.	Gerard Jones	14/1/2021
DC199	Review our fostering and adoption service to create more, stable places for children looked after, including through an incentive scheme for residents to become foster carers	Elaine Devaney	Cllr E Moores	11/1/2021	31/3/2020	31/3/2021	59% of Children in Care are placed with Oldham Fostering Service. 66% of children placed out of borough are with our own foster carers, placed with parents or in pre-adoptive placements which remains strong. Within the Oldham Regional Adoption Agency children are matched in suitable placements that are stable and well supported by us.	Gerard Jones	14/1/2021

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DC200	Continue to work to ensure that all our Children Looked After are placed in the borough	Elaine Devaney	Cllr E Moores	11/1/2021	31/3/2021	31/3/2021	83% of Children Looked After are placed within Oldham residential and fostering provision where safe to do so. Regular reviews of out of borough placements remains a priority for the service. To improve placement stability we are reviewing our residential offer and developing our Sufficiency Strategy to meet future needs so children can stay close to Oldham.	Gerard Jones	14/1/2021
DE124	Deliver pipeline of 1,000 new homes across the borough – with a range of high quality affordable and aspirational housing	Emma Barton	Cllr H Roberts	5/1/2021	31/3/2022	31/3/2022	Disposal of land at Alt to First Choice Homes for 39 homes to start in Feb 21 completed. Bids submitted to BFL tranche 2 for 1280 homes across 7 sites (5 in council ownership). Planning App for Fitton Hill due to be submitted.	Helen Lockwood	12/1/2021
DE126	Commit to preserving and enhancing the quality of our environment. Prosecuting fly tippers and people who drop litter	Carol Brown	Cllr B Brownridge	4/1/2021	31/3/2020	31/3/2021	Enforcement work reacting to service requests continues and area cleaning is directed to cover hotspots.	Helen Lockwood	12/1/2021
DE132	Review, adopt and implement a new Oldham Housing Strategy 2019	Emma Barton	Cllr H Roberts	5/1/2021	31/3/2022	31/3/2022	The Strategic Housing Partnership is formalising the new homelessness pledges which will be monitored, and quality assured via the homelessness strategy. Primrose Bank scheduled for completion by Feb 21. HRA sites brief completed and due to be issued. Resonance Social Investment offer and briefing being developed.	Helen Lockwood	12/1/2021
DE140	Local Plan Review (Issues and Options)	Emma Barton	Cllr H Roberts	5/1/2021	31/3/2021	31/3/2021	Consultation on Issues and Options has been put on hold whilst we consider the implications of progressing a 'nine district' Joint Plan and what this means for the Local Plan review.	Helen Lockwood	12/1/2021

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DE144	Develop a joint programme of works to improve Air Quality across the Borough and Greater Manchester area	Carol Brown	Cllr B Brownridge	4/1/2021	31/3/2020	31/3/2021	Delays from Government in the response to the submitted Outline business case. Consultation delayed and work affected by the Covid-19 outbreak.	Helen Lockwood	12/1/2021
DE169	Improving Private Rented Sector standards	Emma Barton	Cllr H Roberts	5/1/2021	31/3/2022	31/3/2022	Following successful tender, contractors on site refurbishing first empty property, completing mid-Jan 2021. A second property in the pipeline and engagement with private empty homeowners to undertake property improvements. The Council's leasing and Bond Scheme are making a difference by incentivising landlords to improve housing conditions in the PRS.	Helen Lockwood	12/1/2021
DE188	Establish the Oldham Code, setting our expectations for the quality of new homes	Emma Barton	Cllr S Fielding	5/1/2021	31/3/2020	30/6/2020	Consultation on Issues and Options has been put on hold whilst we consider the implications of progressing a 'nine district' Joint Plan and what this means for the Local Plan review.	Helen Lockwood	12/1/2021
DE189	Work with stakeholders and the wider community to develop voluntary solutions to the problem of vehicle use around schools and vehicle idling; civil enforcement [also see DE192]	Emma Barton	Cllr S Fielding	8/4/2020	31/3/2020	30/6/2020	Resolved.	Helen Lockwood	20/10/2020
DE192	Work with stakeholders and the wider community to develop voluntary solutions to the problem of vehicle use around schools and vehicle idling; vehicle emissions [also see DE189]	Carol Brown	Cllr B Brownridge	4/1/2021	31/3/2020	31/3/2021	Work to support cleaner air around schools and the appropriate use of legislation is currently underway.	Helen Lockwood	12/1/2021

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DP293	Lead the strategic development of place based integration and reform across the borough and implement planning for the GM reform white paper.	Vicky Sugars	Cllr S Fielding	6/1/2021	31/3/2020	30/9/2020	Implementation Plan developed for next 12 months. New Communities Board to be established. Political engagement commenced	Rebekah Sutcliffe	11/1/2021
DP359	Work with Senior Officers and Elected Members to develop a narrative for both the place and the organisation that reflects our ambitions, our priorities and our values.	Shelley Kipling	Cllr S Fielding	13/1/2021	31/3/2020	31/3/2021	Work on the development of a narrative for the Council is being taken forward as part of plans for the Team Oldham Corporate Plan delayed owing to Covid-19. A presentation is due at SMT for consideration on 14th January, which sets out a timescale for completion of a Covid Recovery Plan, within which the narrative will be contained.	Rebekah Sutcliffe	13/1/2021
DP363	Work with Oldham Coliseum and Arts Council England to agree a sustainable model for the future of performing arts in the borough	Sheena Macfarlane	Cllr S Fielding	6/1/2021	31/3/2020	30/6/2020	Towns Fund Application submitted and includes new performance facility. Consultant being engaged to support development of business model. Cultural Strategy Partnership Board established and development of strategy on-going.	Rebekah Sutcliffe	11/1/2021
DP366	Review of prevention and early intervention to inform recommissioning of Early Help	Liz Lyons	Cllr A Chadderton	6/1/2021	31/3/2020	31/12/2020	Preferred providers appointed and mobilisation complete, services now live under new contract agreements.	Rebekah Sutcliffe	11/1/2021

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DP413	Develop Northern Roots, building relationships with partners and stakeholders, and consulting with residents. [An action in the Economy portfolio re the Alexandra Park depot exists – DE142]	Anna Da Silva	Cllr S Fielding	7/1/2021	31/3/2020	30/9/2020	NR is on track. The NR charitable company is operational & applied for charitable registration. Consultation with residents, partners & stakeholders is ongoing as possible under Covid 19 conditions. The funding application to Towns Fund submitted in Dec 20. The team are working with Procurement to appoint the Design Team to develop & submit planning app for site	Rebekah Sutcliffe	11/1/2021
DP416	Encourage wider use of our excellent leisure facilities, and better food choices through Healthy Oldham promotions targeting those who benefit the most	Katrina Stephens	Cllr Z Chauhan	6/1/2021	31/3/2020	30/6/2020	Promoting physical activity opportunities and healthier food choices are key themes in the developing healthy weight and physical activity strategy, including local adoption of the 'That Counts' campaign. Work is underway through the LDP to develop and promote a wider leisure and physical activity offer for the borough. Work paused due to Covid-19.	Rebekah Sutcliffe	11/1/2021

Corporate Objective 3 : Cooperative services with people and social value at their heart

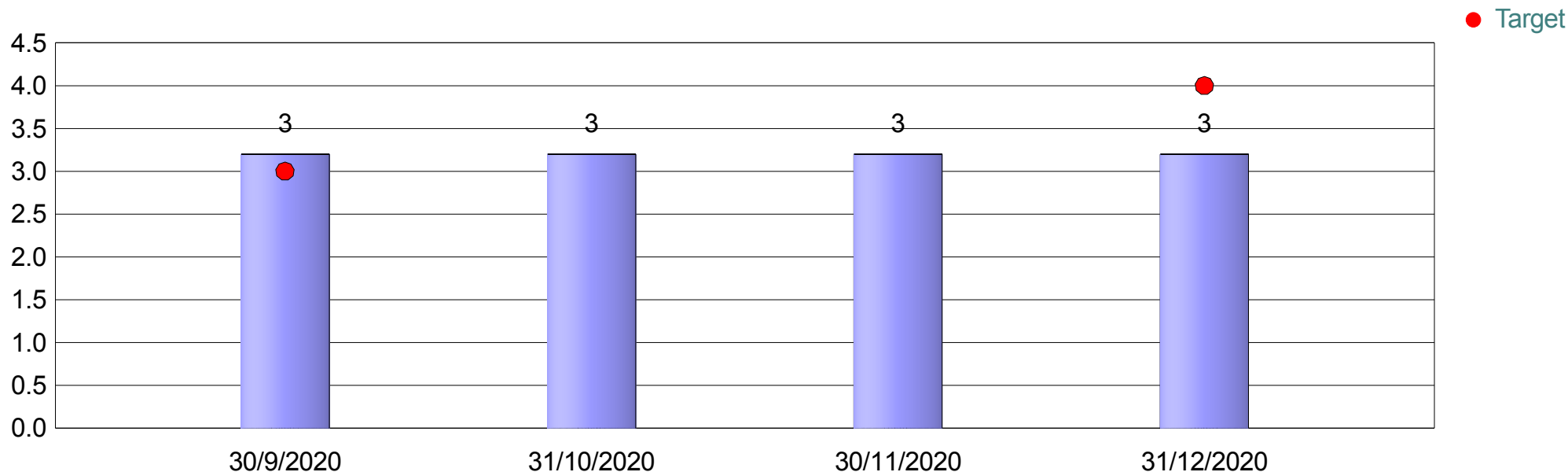
DA105	Lead the work being undertaken with partner organisations to implement a new approach to the delivery of community enablement	David Garner	Cllr Z Chauhan	19/1/2021	31/3/2021	31/3/2021	The Community Enablement Programme is ongoing. The enablement teams are a key part of the response to C-19 and plans are in place to ensure that the provision of community enablement meets the longer term requirements of Oldham residents as well as being able to respond on an ongoing basis to the C-19 pandemic.	Mark Warren	19/1/2021
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Ref	Actions	Action Updater	Cabinet Member	Date Comments Reviewed	Due Date	Forecasted Completion Date	Comments (Covid-19 impact highlighted in pale red)	Action Owner	Director Approve Date
DA108	Implementation of the phase 2 cluster and specialised service integration programme to realise true integrated service delivery (links to several business planning actions)	Katie Lockey	Cllr Z Chauhan	13/1/2021	31/3/2020	31/3/2021	Due to Covid-19 we have experienced delays, whilst prioritising hospital discharge alongside current workloads. We await outcome of population health work to align the new structures to meet demands across health & social care clusters, taking into account acuity to ensure we have the right staff in the right place with the right skills.	Mark Warren	19/1/2021
DA110	Oversee the transition of clinical services to NCA(Northern Care Alliance) and ensure OMBC staff and priorities are embedded within the revised governance and employer model arrangements	Mark Warren	Cllr Z Chauhan	8/10/2019	31/8/2019	31/8/2019	Transfer of staff successfully took place on 1 July. The first 100 day check has been completed and work continues to monitor the impact of the transfer.	Mark Warren	30/4/2020
DA111	Development of an Oldham Cares Strategic Commissioning Function (SCF) with the CCG to enable transition to a single commissioning function	Mike Barker	Cllr Z Chauhan	11/1/2021	31/12/2019	1/3/2021	We are progressing to a end of March 2021 deadline. Work to decant the CCG from Ellen House into the Civic Centre will be complete by the end of August, the shared IT platform to support and enable integrated working is on track. Staffing structures are now being developed alongside new governance structure.	Mark Warren	19/1/2021

Ref	Actions	Action Updater	Cabinet Member	Date Comments Reviewed	Due Date	Forecasted Completion Date	Comments (Covid-19 impact highlighted in pale red)	Action Owner	Director Approve Date
DA117	Implement a redesigned, integrated safeguarding model	Hayley Eccles	Cllr Z Chauhan	12/1/2021	31/3/2020	1/7/2021	Safeguarding integration is on track. Integration is completed and is continuing to be progressed in the multi agency risk huddles. Learning reviews are utilising a full integration model. Mental health project of safeguarding is ongoing & is being lead by John Moran with support from strategic safeguarding. Oldham is leading on complex safeguarding from GM	Mark Warren	19/1/2021
DC201	Inclusion (SEND) Strategy will aim to- Increase children educated in the borough- Reduce EHC requests and use resources flexibly- Improve post 19 provision- Ensure a sustainable and effective local offer is in place	Paula Green	Cllr S Mushtaq	12/1/2021	31/3/2020	31/3/2021	Requests for EHCP needs assessments & the process of assessment continue despite C-19. EHCP recovery plan is underway through SEND annual review team. Due to Covid response the SEND strategy has been revised with year one outcomes identified. The strategy will be further developed in early 2021 to include 3 and 5 year outcomes.	Gerard Jones	14/1/2021
DE162	The Medium Term Property Strategy (MTPS) is focused on rationalising the Council's Corporate Estate (over a 4 year period)	Emma Barton	Cllr S Fielding	5/1/2021	31/3/2022	31/3/2022	No change to Q1, or Q2 update. In addition to a disposals programme, an accommodation review and working differently strategies being developed.	Helen Lockwood	12/1/2021
DS103	Through our Welfare Rights Service, support people adversely affected by Welfare Reform.	Anne Ryans	Cllr A Jabbar	1/1/2021	31/3/2020	31/3/2021	The team continues to proactively support those who who contact the team for assistance and have developed outreach arrangements with cluster teams. The team is working to achieve additional financial support for customers (target of £1m for a full year). Good progress continues to be made	Mike Barker	11/1/2021

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DS184	Supporting delivery against key strategies including the town centre vision, the medium term property strategy, income strategy and commercial property investment strategy	Anne Ryans	Cllr A Jabbar	1/1/2021	31/3/2020	31/3/2021	Work continues to support these strategies but due to coronavirus and the need to make financial savings there has been a major review of the Creating a Better Place strategy - approved by cabinet on 24 Aug.2020. Finance officers attend all meetings, working groups and Member briefings to progress the town centre vision	Mike Barker	11/1/2021
DS232	Procurement will carry out a due diligence exercise establishing by category of spend business types within Oldham	Steve Boyd	Cllr A Jabbar	8/7/2020	31/3/2020	30/6/2020	Procurement have now completed the task of identifying local businesses by category type, and have now started the process of targeted engagement with Oldham Suppliers within the various cohorts.	Mike Barker	15/7/2020
DS240	Review council report templates to include the impact on children and young people on every report	Elizabeth Drogan	Cllr S Fielding	1/10/2020	31/3/2020	30/9/2020	Templates have been completed.	Paul Entwistle	4/8/2020
DS242	Deliver IT Strategic Roadmap within agreed timeframes in project plan.	Chris Petrie	Cllr A Jabbar	8/1/2021	31/3/2021	31/3/2021	The IT strategic roadmap has been reprofiled and approved by the Strategic Investment Board (SIB). Individual projects are reported and tracked through the SIB during its monthly meetings.	Helen Lockwood	12/1/2021

Current and Previous Performance



Follow Up Action and Assurance Details

Accountable Lead

Charlotte Walker

Target Date

15 Mar 2021

No Benchmarking Available

Accountable Lead Follow Up Action

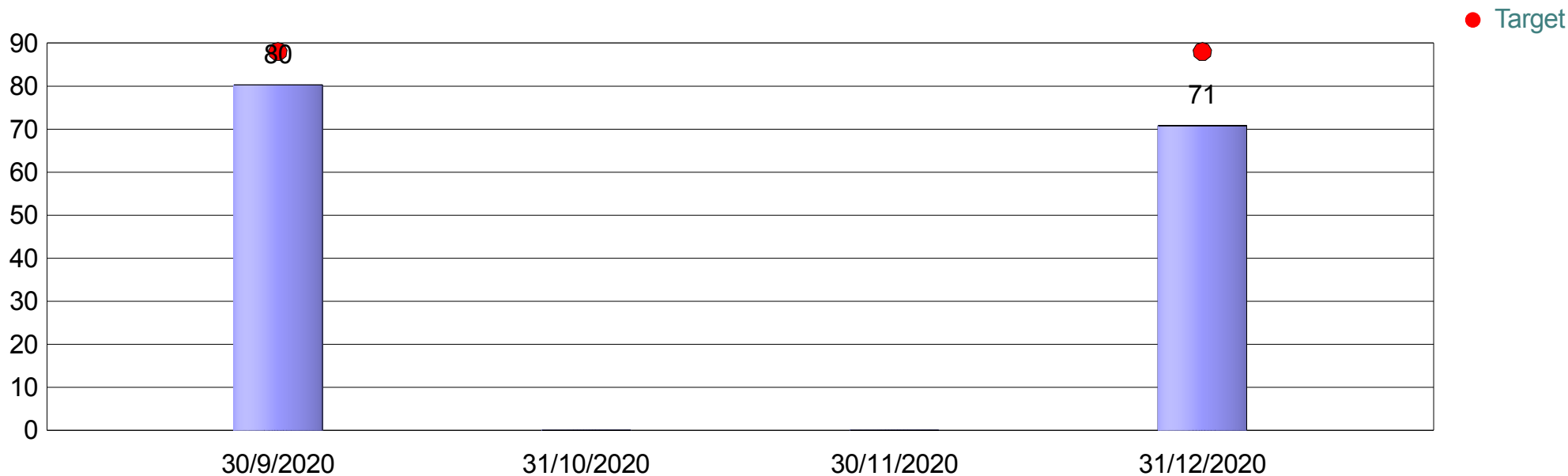
The supported employment scheme has been operational since August 2020 and we are starting to see job outcomes for those adults referred to the scheme. This is currently not reflected in the performance data/MOSAIC owing to the timing & nature of the placements not being in paid employment, though they may lead to it eventually. COVID 19 has also impacted on the availability of employment options in general, but especially those with additional needs who require support. There has been an increase in opportunities for work placements, apprenticeships and internships, but again, these are not paid options at this point. The Head of Service is also working with POINT & other partners to support adults with LD and Autism/ neurodiverse needs to access employment within the Council itself, the Northern Care Alliance and CCG. This includes reasonable adjustments for recruitment and support to maintain employment. This is an ongoing action within the Employment Workstream of the Oldham Learning Disability and Autism strategies.

Director Assurance

Mark Warren

The supported employment scheme is ongoing, with a clear strategy aligned to the GM Learning Disability strategy. This piece of work is currently lead by the HOS for Learning Disabilities. There have been challenges due to the pandemic, therefore it is not being progressed at the pace originally anticipated.

Current and Previous Performance



Follow Up Action and Assurance Details

Accountable Lead

Rebecca Fletcher

Target Date

no date available

No Benchmarking Available

Accountable Lead Follow Up Action

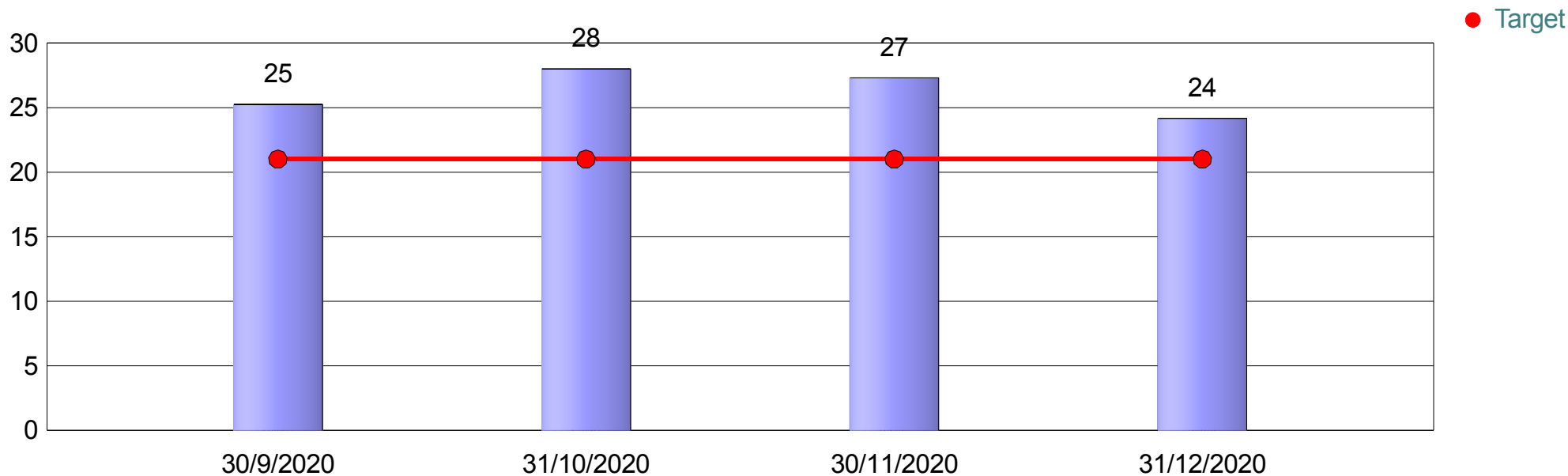
Health Visiting mandated visits were subject to NHS guidance on face to face visits due to COVID in Q2. Following the recognition of this impact, we have been working with the service to ensure that all children identified as universal plus, or partnership plus receive their mandated visits face to face. In addition, the service has been prioritising new birth visits to ensure that early needs are identified. We hold fortnightly meetings with the service to support them in this, and service leads attend the weekly Children's Partnership meeting.

Director Assurance

Katrina Stephens

The delivery of face to face visits has been impacted by COVID-19, including changes to government guidance on delivery requirements and the service supporting the whole system response to COVID-19. The Council is working closely with the service provider and other partnership to ensure that all families have access to support and face to face visits are maintained for new birth visits and for the most vulnerable families.

Current and Previous Performance



Follow Up Action and Assurance Details

Accountable Lead

Gemma Gerrish

Target Date

no date available

No Benchmarking Available

Accountable Lead Follow Up Action

Analysis:

- Notable increase in re-referrals over past three months in line with NW region.
- The December rate has reduced by 3% from November.
- The highest proportion of referrals are from individuals, anonymous and schools.
- The trend from schools matches the impact of lockdown and school returns.
- Reasons for re-referral – domestic violence, socially unacceptable behaviour, child level criminal activity (including alcohol misuse).

Actions to improve performance:

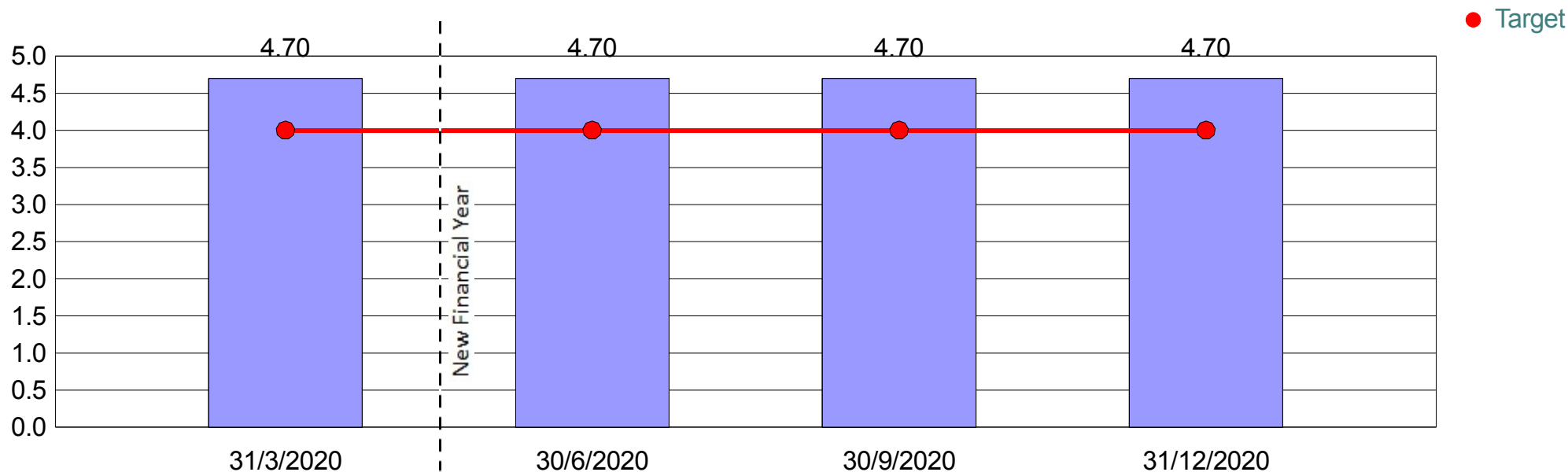
- Review re-referrals from assessment ending No Further Action to inform learning/missed opportunity for step down.
- Develop single assessment form to improve focus on child, lived experience and analysis.
- Review Child in Need offer including evidenced based interventions and timescales.
- Review short breaks pathway in Mosaic.
- Review step up/down procedures.
- Integration of Early Help into Mosaic.
- Consistent use of thresholds through launch of a refreshed Continuum of Need.
- Targeted quality assurance on re-referrals planned for Jan/Feb 2021.
- Review contacts and referrals from public source (e.g. self/family/friend) to understand any missed opportunity for partner led support.

Director Assurance

Elaine Devaney

The service is supporting the priority improvement actions that have been agreed within the service. The monitoring and assurance governance processes are in place to scrutinise progress through the Performance Clinic and Children's Assurance Board. The focus will be for the learning to be integrated into practice to reduce the re-referral rate.

Current and Previous Performance



Follow Up Action and Assurance Details

Accountable Lead

Carol Brown

Accountable Lead Follow Up Action

This is an annual indicator. There is a need to expand the measures used to track highways investment and improvement to include secondary routes and this will be worked through over the review period.

Director Assurance

Carol Brown

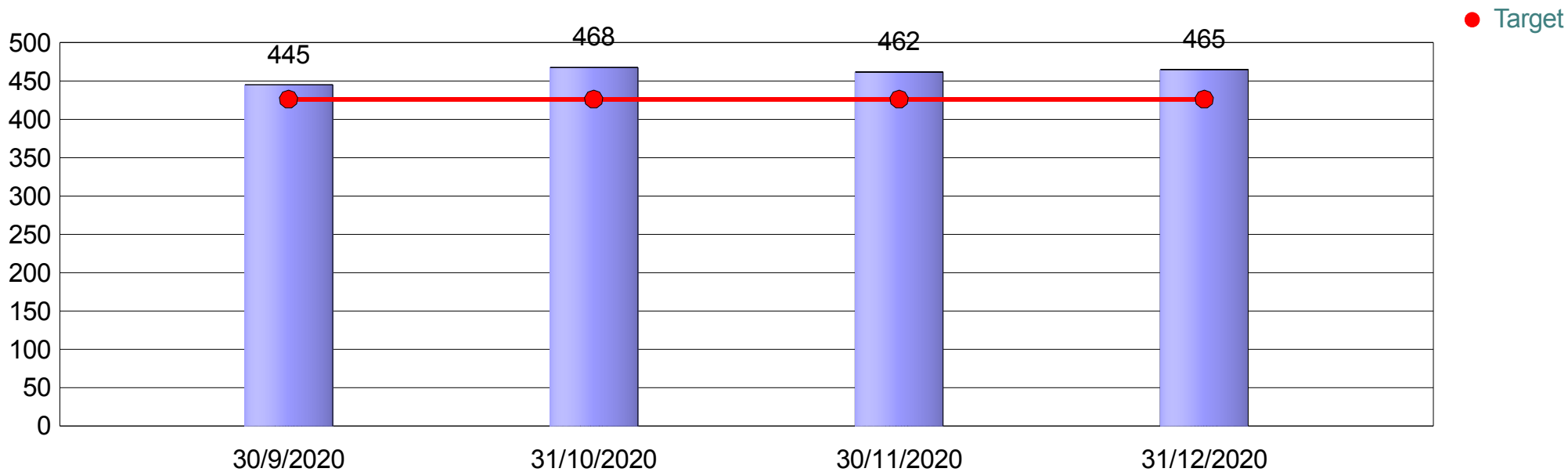
See Accountable Lead Follow Up Action comments

Target Date

31 Mar 2021

No Benchmarking Available

Current and Previous Performance



Follow Up Action and Assurance Details

Accountable Lead

Sara Scholey

Target Date

no date available

No Benchmarking Available

Accountable Lead Follow Up Action

Analysis:

- The permanence approach has focused on pushing plans for Adoption for children who have been looked after for a significant period.
- There are five cases where children have an SHOBPA decision for a care plan of adoption but care proceedings have been delayed.

Actions to improve performance:

- Progress adoption orders for children that have been waiting the longest.
- Track matching and placing of children with a plan of adoption.
- Drive permanence from legal planning to increase the number of early permanence placements for babies and young children supported by training from the Regional Adoption Agency.
- Care plan reviews diarised 3-6 monthly to establish if the adoption care plan remains relevant, achievable with clear actions identified.
- More robust sibling assessments to support permanence care planning to prevent drift and delay.

Director Assurance

Elaine Devaney

The service is committed to finding the right match for children, there have been no adoption breakdowns as a result. The service has developed a performance framework to ensure the permanence planning process is strengthened and the service evaluates frequently the progress against the data activity and qualitative audit work.

Appendix IV - Risks associated with Actions

Details of any Red risks will appear below the matrices

All risks

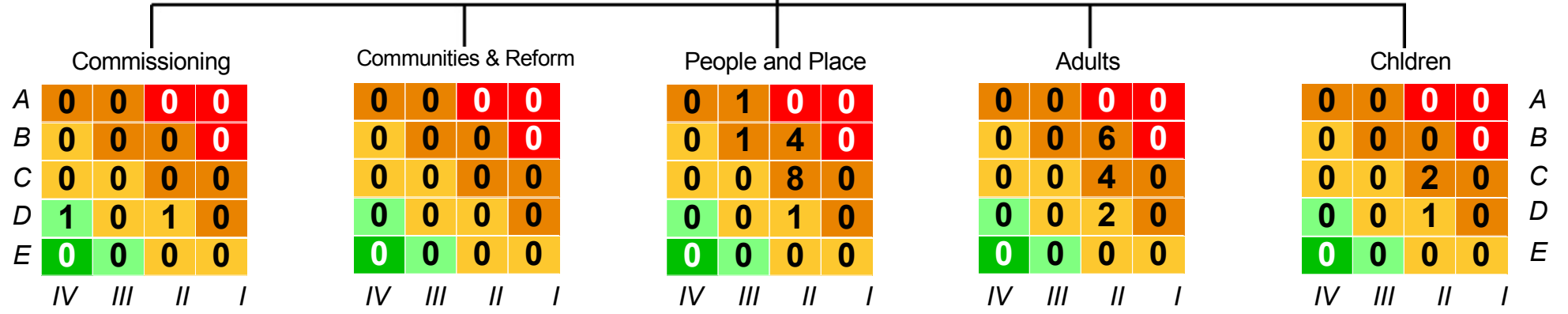
A	0	1	0	0
B	0	1	10	0
C	0	0	14	0
D	1	0	5	0
E	0	0	0	0
	IV	III	II	I

Likelihood

- A Very High
- B High
- C Significant
- D Low
- E Very Low

Impact

- I Catastrophic
- II Critical
- III Marginal
- IV Negligible



Action		Ref	Risk Description	Likelihood	Impact	Mitigation	Date Risk Reviewed
Action Description	Action Update						
No Red risks to display							

Appendix V - Amendments

Details of potential changes to be made to the Corporate Performance Report

Performance Measure amendment(s)

Measure Name	Amendment
	None requested this month.

Action amendment(s)

Action Name	Amendment
	None requested this month.

Appendix VI - Suspended Corporate Measures

Suspended Measures - owing to the impact of Covid-19

M393(CP)	Number of businesses supported after being successfully included in a referral package / programme.
M494(CP)	Number of food hygiene inspections
M565(CP)	Delayed days (per 100,000 of the population) aged 18+ attributable to social care in England
M566(CP)	Percentage of care home beds rated as `Good` or `Outstanding` (NW ADASS CQC Data reports)
M567(CP)	Percentage of community based providers rated as 'Good' or Outstanding
M648(CP)	% of children who have reached a Good Level of Development (GLD) at the end of the Early Years Foundation Stage.
M657(CP)	Percentage of children who pass the Year 1 Phonics screening test.
M659(CP)	Percent of NHS Health Checks offered which were taken up in the Quarter
M722(CP)	Percentage of pupils in good/outstanding Oldham schools
M730(CP)	Percentage of pupils achieving the national standard in reading, writing and mathematics at the end of Key Stage 2
M804(CP)	Percentage of young people who achieve level 5+ in both English and mathematics at KS4