

**Report to PVFM**

## **Council Performance Report June 2020**

**Portfolio Holder:**

Councillor Sean Fielding, Leader of the Council

**Officer Contact:** Matt Drogan, Head of Strategy and Performance

**Report Author:** Matt Drogan, Head of Strategy and Performance

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**Date:** 1 October 2020

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### **Reason for Decision**

The purpose of this report is to allow:

- The review of Council Performance for June 2020
- The scrutiny of areas of underperformance as appropriate

### **Recommendations**

- To note areas of good performance
- Agree improvement plans for any areas of under performance.

# Oldham Profile in Numbers

## POPULATION

Total Population (Mid 2018) **235,623** 

Male 49.3% Female 50.7%

Aged 0-15 22.7% Aged 61.4% Aged 65+ 15.9%

White 71.3% Pakistani 11.8% Bangladeshi 8.6% Other 8.3%

ONS Mid-Year Estimate 2018/ Oldham Population Estimates 2020



## INCOME & BENEFITS

Median Household Income **£21,752**

71.1% Employment Rate  
12.2% Out of Work Benefits  
9.5% Unemployment  
5.7% ESA Benefits

CACI 2019/DWP 2019/Nomis 2020



## HOUSING

**64.9%** Owner Occupied

12.9% in Fuel Poverty  
20.9% Social Rented  
13.6% Private Rented  
20.2% Claiming Council Tax Benefits/Housing Benefits

LHNA 2019/DECC 2019/Council Tax 2019



## HOUSEHOLD INFO

Number of Households **97,219**

30.3% Single Person Households  
13.1% Lone Parent Households  
7.5% Overcrowded Households  
60.7% with No Children

OMBC Council Tax 2020/Census 2011



**97%** with at least 1 qualification at KS4

68.1% School-Ready Children with standard pass in GCSE English and Maths

96.4% young people aged 16 to 18 are in EET  
13.6 Adults with No Qualifications  
52.6% (including Eng & Maths)

DfE 2019/Positive Steps 2018/Census 2011

## HEALTH

**16.3%** Long Term Health Problems/Disabilities 

77.4 yrs Male Life Expectancy  
81.2 yrs Female Life Expectancy  
18.0% Currently Smoke

### Obese Children

Reception: 10.6% Year 6: 23.0%

Public Health England/Census 2011

## CRIME

**124**

Victim Based Crimes (per 1,000 of the Population)



2.5 Robbery of Personal Propert  
7.5 Residential Burglary Rate  
12.1 Vehicle Offences Rate  
39.2 Violence Against the Person Rate

ONS 2019

## COMMUNITY

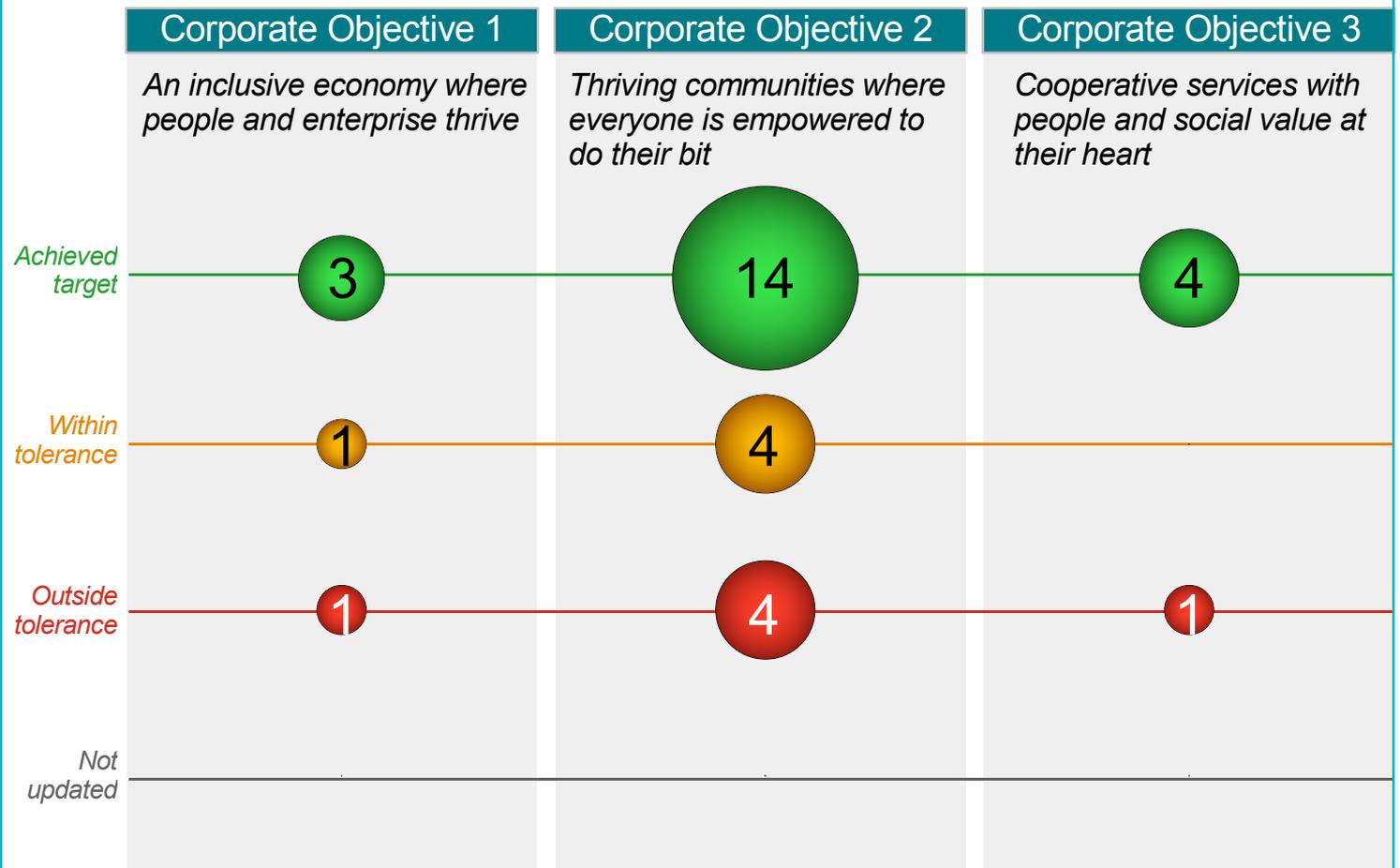
Satisfied with Local Area **71%** 

38% Volunteered in Last 12 Months  
31% Local Election Turnout  
26% Feel Involved in Community

YYC 2013 / UK Electoral Commision 2018

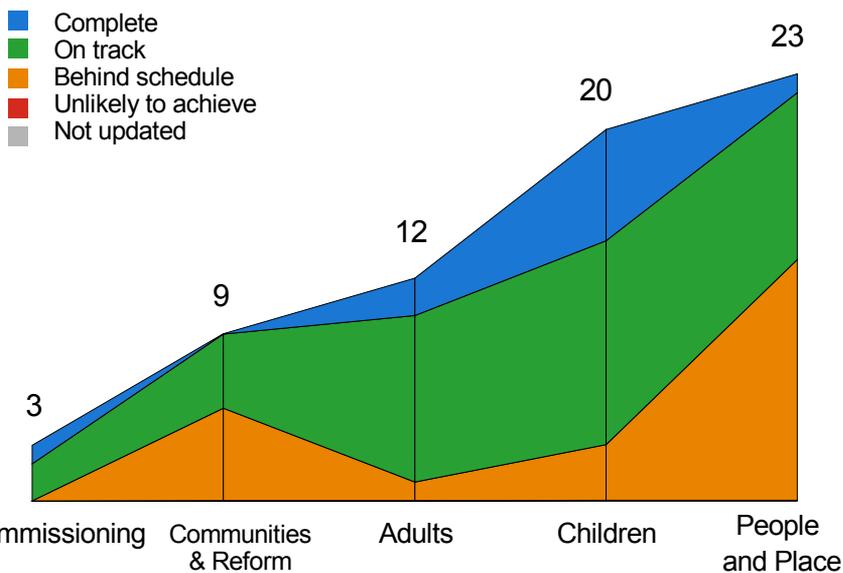
## Performance Measures by Objective

Details in Appendices I and II



### Action Summary

Details in Appendix III



### Comment

A review of achieve-ability against corporate performance measures was undertaken in May to identify the impact of Covid-19 on reporting. This resulted in 23 Corporate Performance measures being temporarily suspended, 5 measures no longer reported corporately and replaced with 8 new measures. See appendix VI for further details. A number of actions continue to be impacted by Covid which are highlighted in the report.

### Summary of Risks associated with Actions

Details in Appendix IV

A	0	1	0	0
B	0	0	10	0
C	0	0	15	0
D	1	3	4	0
E	0	0	0	0
	IV	III	II	I

#### Impact

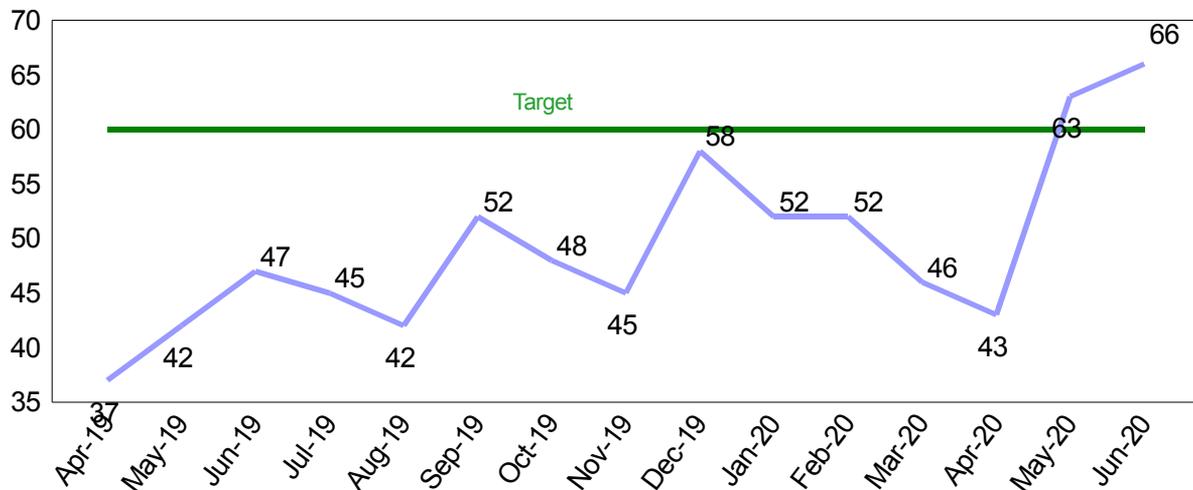
I Catastrophic  
II Critical  
III Marginal  
IV Negligible

#### Likelihood

A Very High  
B High  
C Significant  
D Low  
E Very Low

## RAG-rated Performance Measure Trend (June 2020)

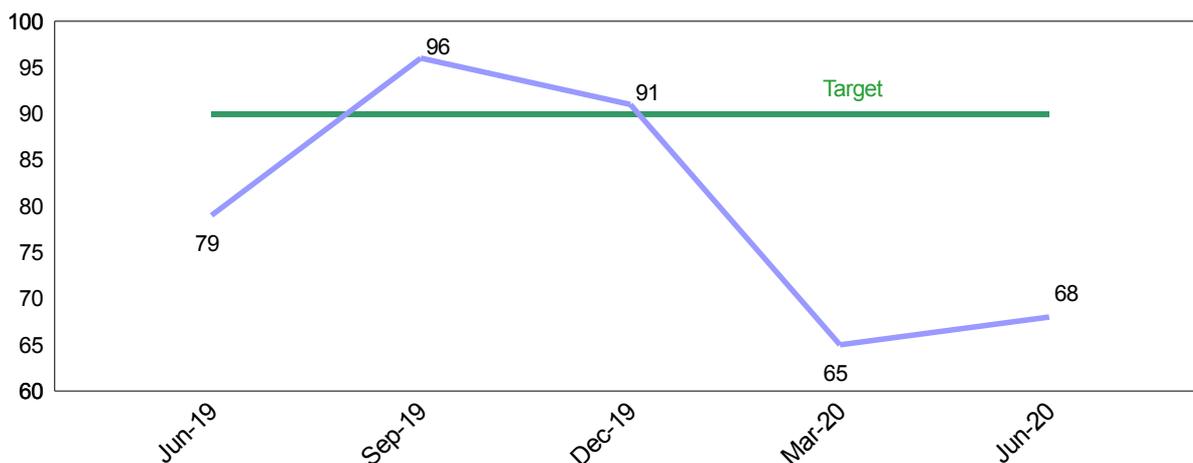
Performance Measures that achieved their target as a percentage of all reported Performance Measures. The aim is for 60% or more of the Performance Measures to have met their target.



	Prev. Quarter (Mar 20)	This Quarter (Jun 20)
No Update	2	0
> 5% off Target	16	6
Off Target	10	5
Achieved Target	24	21

## Action Trend (June 2020)

Corporate Actions that are on track or completed as a percentage of all reported Corporate Actions. The aim is for 90% or more of the Corporate Actions to be on track or complete.



	Prev. Quarter (Mar 20)	This Quarter (Jun 20)
No Update	0	0
Unlikely to achieve	0	0
Behind schedule	24	22
On track	37	36
Complete	7	10

### SICKNESS (year to date)



average days lost to sickness

same period previous year



current trend



#### top 3 reasons

The top 3 reasons for sickness absence are Mental Health (0.74 days per FTE), Covid 19 Self Diagnosed (0.57 days per FTE) and Musculo Skeletal (0.53 days per FTE)

### LONG TERM SICKNESS (year to date)



of days lost are due to long-term sickness

same period previous year



current trend



Long Term absence is any absence longer than 20 working days in duration

### TOP 5 REASONS FOR LEAVING (year to date)



year end 2019/20

Resignation	158
End of contract	48
Retirement	35
TUPE Transfer	30
Other	18

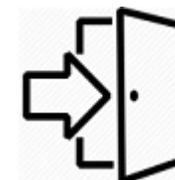
### SICKNESS TOP 3 DIVISIONS (year to date)

1	Economy	5.40 days per FTE
2	Adult Social Care	2.75 days per FTE
3	Environmental Management	2.62 days per FTE

Average days FTE per employee is calculated by total sick days in the service since the start of the year divided by total number of FTE. Smaller service's figures may be more disproportionately affected by individual instances of long terms absence

### TURNOVER (year to date)

12.3%



Staff turnover

same period previous year

13.2%

current trend



### TURNOVER (rolling 12 months)

72.2%

of people still in post after 12 months



same period previous year

100.0%

current trend

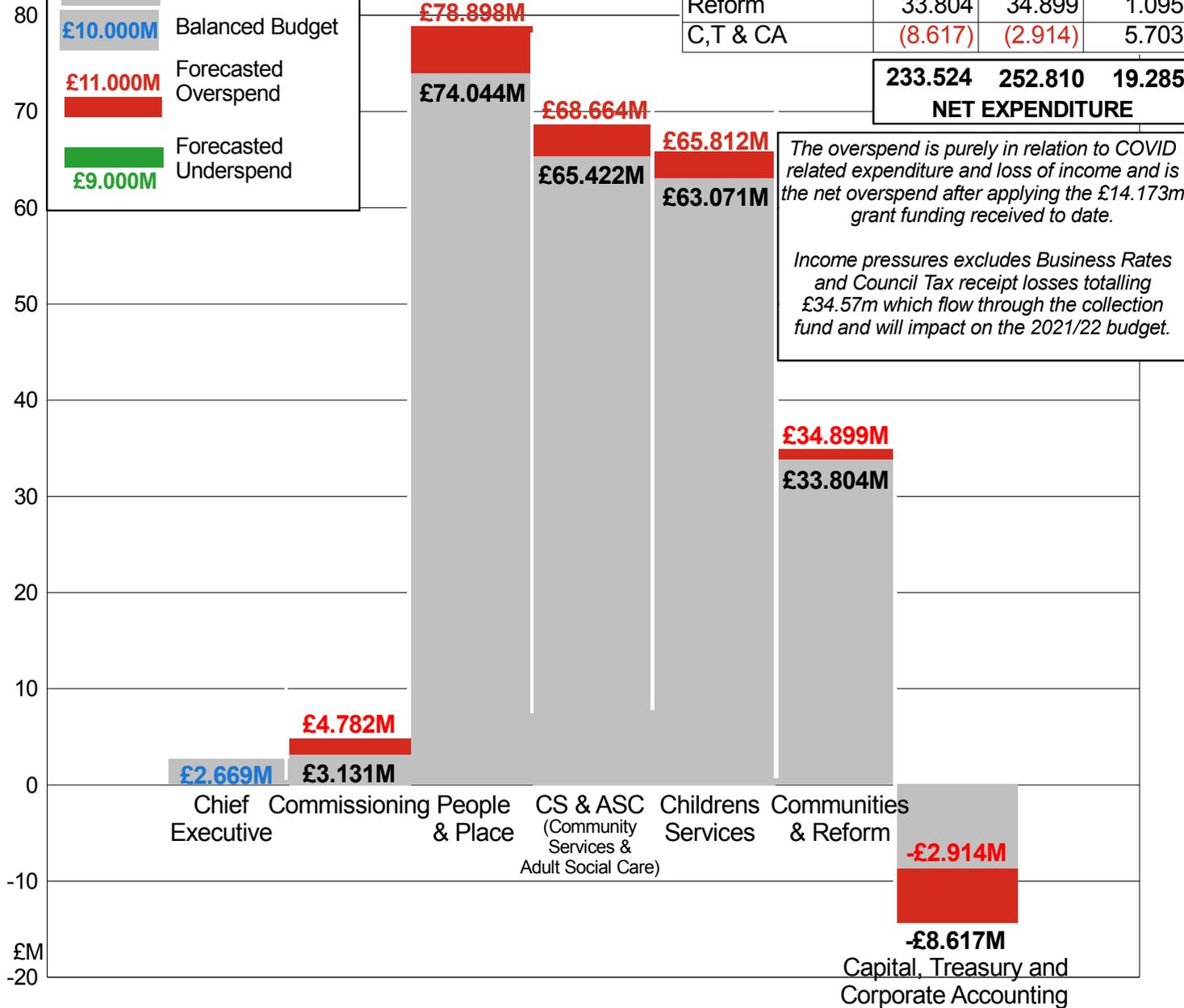
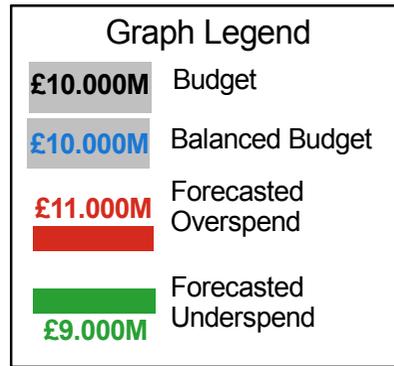


# Budget Forecast

Month 1 2020/21

Portfolio	Budget £M	Forecast £M	Variance £M
Chief Exec	2.669	2.669	-
Commissioning	3.131	4.782	1.651
People & Place	74.044	78.898	4.854
CS & ASC	65.422	68.664	3.242
Childrens Svcs	63.071	65.812	2.741
Reform	33.804	34.899	1.095
C,T & CA	(8.617)	(2.914)	5.703

**233.524 252.810 19.285**  
**NET EXPENDITURE**



The overspend is purely in relation to COVID related expenditure and loss of income and is the net overspend after applying the £14.173m grant funding received to date.

Income pressures excludes Business Rates and Council Tax receipt losses totalling £34.57m which flow through the collection fund and will impact on the 2021/22 budget.

# Approved 2020/21 Budget Reductions

Not achieved  
**£1.000M**



**Total Savings Proposed**  
**£3.011M**

**Delivered**  
**£1.600M**

## **Appendices**

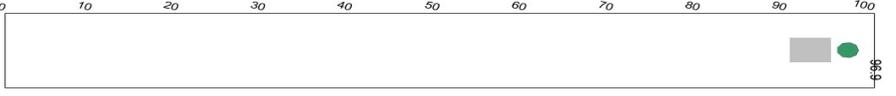
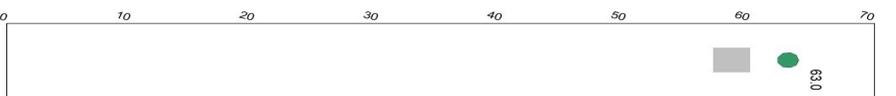
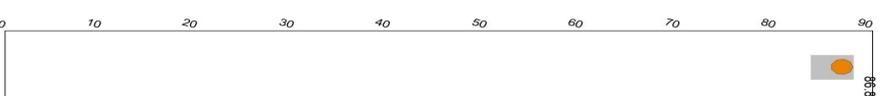
- I Corporate Measure detail
- II Corporate Plan Actions detail
- III Red Corporate Measure Follow-up Action(s)
- IV Risks associated with Actions
- V Amendments
- VI Suspended Corporate Measures

# Appendix I - Corporate Measure Detail

Measure Name	Portfolio	Notes	GMCA Average	2019/20 Year End Outturn	Previous Period	Current Month Target	Current Month Actual	Current Month Actual and Status		
								tolerance (+/- 5% of target)	LEGEND	<span style="color: green;">●</span> on or better than target <span style="color: orange;">●</span> within tolerance <span style="color: red;">●</span> worse than tolerance

## START WELL : Children and Young people get the best start in life and make the most of their education

M729(CP) Percentage of children receiving their 1-3 preference of school place for the September intake in Reception and Year 7	Cllr S Mushtaq	Annual		92.2%	(Prev Yr) ACTUAL 92.2% TARGET 92.0%	92.0%	93.0%	
M716(CP) Timeliness of quality EHC plans: Percentage completed within 20 weeks over 12 months	Cllr S Mushtaq	Quarterly	65.4%	77.8%	(Prev Qtr) ACTUAL 77.8% TARGET 70.0%	70.0%	88.7%	
M683a(CP) Percentage of ICPCs that take place within 15 working days of a strategy discussion, or the strategy discussion at which section 47 enquiries were initiated if more than one has been held (in month)	Cllr E Moores	Monthly		N/A New Measure	(Prev Mth) ACTUAL 91.4% TARGET 80.0%	80.0%	100.0%	
M640(CP) Percent of 16 to 17 year olds who are not in education, employment or training (NEET)	Cllr S Mushtaq	Monthly	3.4%	3.4%	(Prev Mth) ACTUAL 3.8% TARGET 3.5%	3.5%	3.7%	
M619a(CP) Percentage of Care Leavers aged 16-18 (post year 11) in Education, Employment or Training	Cllr E Moores	Monthly		N/A New Measure	(Prev Mth) ACTUAL 76.0% TARGET 60.0%	60.0%	78.9%	
M619b(CP) Percentage of Care Leavers aged 19-21 in Education, Employment or Training	Cllr E Moores	Monthly		N/A New Measure	(Prev Mth) ACTUAL 41.6% TARGET 60.0%	60.0%	51.0%	

Measure Name	Portfolio	Notes	GMCA Average	2019/20 Year End Outturn	Previous Period	Current Month Target	Current Month Actual	Current Month Actual and Status
M639(CP) Achieve the expected standard for the childhood immunisation programme as indicated by uptake of MMR at age 5	Cllr Z Chauhan	Quarterly		96.9%	(Prev Qtr) ACTUAL 96.9% TARGET 95.0%	95.0%	96.9%	
M655(CP) Percentage of children seen in the previous 12 months by an NHS dentist	Cllr Z Chauhan	Quarterly		63%	(Prev Qtr) ACTUAL 63% TARGET 60%	60%	63%	
M656(CP) Percentage of Health Visitor mandated reviews completed within timescale	Cllr Z Chauhan	Quarterly		88.6%	(Prev Qtr) ACTUAL 88.6% TARGET 88.0%	88.0%	86.8%	
M738(CP) Participation of 17 year olds in education or training (counted as Year 12 year group under CCIS)	Cllr S Mushtaq	Monthly		95.40%	(Prev Mth) ACTUAL 95.40% TARGET 94.60%	94.10%	93.60%	
M941(CP) Average time between a child entering care and moving in with its adoptive family, for children who have been adopted (days) per year	Cllr E Moores	Monthly		488 days	(Prev Mth) ACTUAL 497 days TARGET 426 days	426 days	482 days	

Measure Name	Portfolio	Notes	GMCA Average	2019/20 Year End Outturn	Previous Period	Current Month Target	Current Month Actual	Current Month Actual and Status
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**LIVE WELL : Adults of working age benefit from inclusive growth, live well and are empowered to do their bit**

M636(CP) Percentage who quit smoking at 4 weeks	Cllr Z Chauhan	Quarterly		47.3%	(Prev Qtr) ACTUAL 47.3% TARGET 50.0%	50.0%	49.1%	
M67(CP) Total number of e-books, e-audio books and e-magazines loaned per month	Cllr B Brownridge	Monthly		N/A New Measure	(Prev Mth) ACTUAL 9,695 TARGET 5,800	5,900	9,818	
M256(CP) Number of life long learning enrolments	Cllr S Fielding	Monthly		5,176	(Prev Mth) ACTUAL 5,241 TARGET 5,250	5,500	5,290	
M548(CP) Proportion of adults with learning disabilities in paid employment in England	Cllr Z Chauhan	Quarterly	5.6%	3.05%	(Prev Qtr) ACTUAL 3.2% TARGET 4.0%	3.0%	3.1%	
M715(CP) Annual EHCP (SEND) statutory reviews completed within legal time frame	Cllr S Mushtaq	Monthly		49.2%	(Prev Mth) ACTUAL 58.9% TARGET 50.0%	55.0%	66.6%	

Measure Name	Portfolio	Notes	GMCA Average	2019/20 Year End Outturn	Previous Period	Current Month Target	Current Month Actual	Current Month Actual and Status
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**AGE WELL : Older people live fulfilling lives and form part of an engaged and resilient community**

M543(CP) Number of individuals (65+) in a permanent residential or nursing placement – per 10,000 population 65+	Clr Z Chauhan	Monthly		204	(Prev Mth)	200	177	
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Measure Name	Portfolio	Notes	GMCA Average	2019/20 Year End Outturn	Previous Period	Current Month Target	Current Month Actual	Current Month Actual and Status
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**PLACE : An organisation that works cooperatively with residents and partners to deliver for Oldham**

M915(CP) Customer satisfaction (Contact Centre)	Cllr A Jabbar	Monthly		96.11%	(Prev Mth) ACTUAL 96.85% TARGET 94.00%	94.00%	97.29%	
M631a(CP) Early Help - Proportion of cases where at least one individual shows an improvement in one or more assessed scores - excluding smoking & work and skills (in month)	Cllr A Chadderton	Monthly		N/A New Measure	(Prev Mth) ACTUAL 75.5% TARGET 65.0%	65.0%	71.1%	
M501(CP) Percentage of Household waste sent for Reuse, Recycling or Composting	Cllr B Brownridge	Monthly	49.33%	43.96%	(Prev Mth) ACTUAL 49.19% TARGET 49.87%	49.80%	45.04%	
M275(CP) Percentage of minor planning applications determined in time	Cllr H Roberts	Quarterly		89.9%	(Prev Qtr) ACTUAL 89.9% TARGET 80.0%	80.0%	89.0%	
M126(CP) Percentage CO2 reduction on 1990 baseline	Cllr B Brownridge	Annual 3yr in arrears		43.4%	(Prev Yr) ACTUAL 43.4% TARGET 40.0%	41.6%	45%	
M274(CP) Percentage of major planning applications determined in time	Cllr H Roberts	Quarterly		90.9%	(Prev Qtr) ACTUAL 90.9% TARGET 80.0%	80.0%	86.0%	
M333(CP) Percentage Council spend in Oldham	Cllr A Jabbar	Monthly		57.00%	(Prev Mth) ACTUAL 57.00% TARGET 60.00%	60.00%	57.00%	

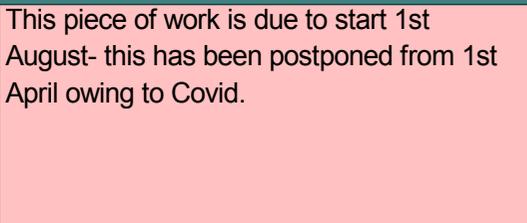
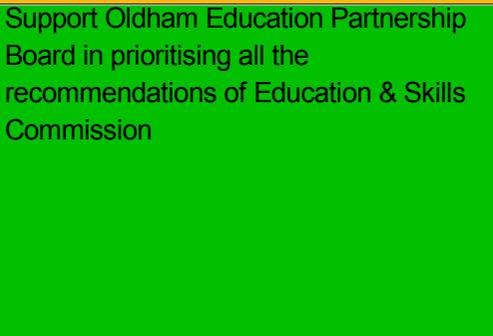
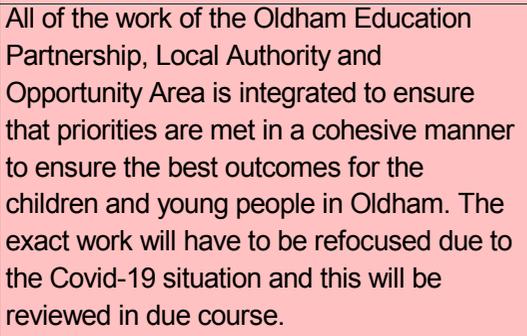
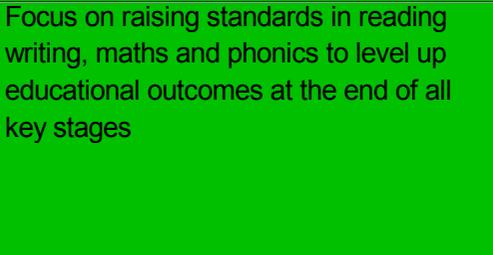
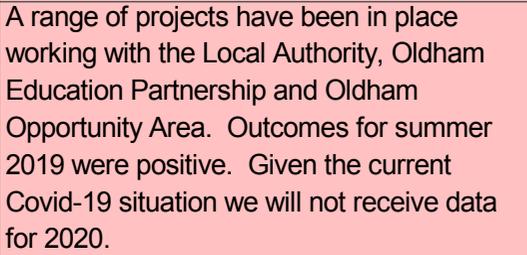
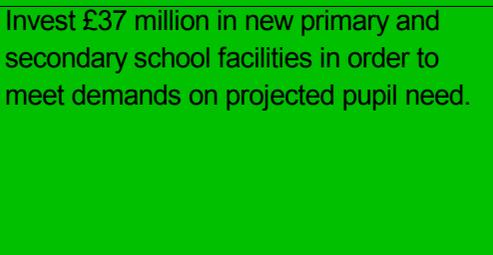
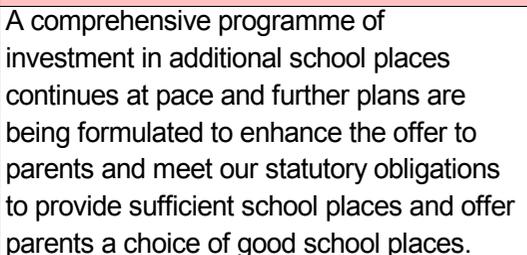
Measure Name	Portfolio	Notes	GMCA Average	2019/20 Year End Outturn	Previous Period	Current Month Target	Current Month Actual	Current Month Actual and Status
M493(CP) Streets and grounds inspection issues	Cllr B Brownridge	Monthly		14%	(Prev Mth) ACTUAL 13% TARGET 21%	21%	18%	
M890(CP) Highways: Classified Network Surface Condition (Percentage of principal roads requiring maintenance)	Cllr B Brownridge	Annual		4.7%	(Prev Yr) ACTUAL 6.0% TARGET 6.0%	4.0%	4.7%	

Measure Name	Portfolio	Notes	GMCA Average	2019/20 Year End Outturn	Previous Period	Current Month Target	Current Month Actual	Current Month Actual and Status
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**WELL LED : Oldham has an inclusive economy, thriving communities and residents who are independent, resilient and engaged**

S202(CP) Council Sickness Absence	Cllr A Chadderton	Monthly	10.0 days	11.3 days	(Prev Mth) ACTUAL 1.7 days TARGET 1.6 days	2.6 days	2.5 days	
M664a(CP) Percentage of referrals which are repeat referrals to Children's Social Care (in month)	Cllr E Moores	Monthly		N/A New Measure	(Prev Mth) ACTUAL 19.3% TARGET 21.0%	21.0%	20.9%	
M340(CP) Percent of Internal Audit Opinions resulting in Weak, Inadequate, Limited Assurance	Cllr A Jabbar	Quarterly		11%	(Prev Qtr) ACTUAL 11% TARGET 15%	15%	15%	
M365(CP) Percentage of Council annual apprentice levy distributed to employers and apprenticeship training agencies within Oldham	Cllr A Chadderton	Quarterly		43.7%	(Prev Qtr) ACTUAL 43.7% TARGET 13.0%	2.0%	3.4%	
M682a(CP) Children's Social Care – Percentage of completed assessments to timescale (in month)	Cllr E Moores	Monthly		N/A New Measure	(Prev Mth) ACTUAL 88.1% TARGET 80.0%	80.0%	96.7%	
S370(CP) Average time taken to process Council Tax Reduction (new claims and change events)	Cllr A Jabbar	Monthly		N/A New Measure	(Prev Mth) ACTUAL 19 days TARGET 15 days	15 days	37 days	

## Appendix II - Corporate Plan Actions Detail

Ref	Actions		Action Updater	Cabinet Member	Date Comments Reviewed	Due Date	Forecasted Completion Date	Comments (Covid-19 impact highlighted in pale red)	Action Owner	Director Approve Date
	 Complete	 Behind Schedule								
<b>Corporate Objective 1 : An inclusive economy where people and enterprise thrive</b>										
DA113	 Engagement with GMHSP(Health and Social Care Partnership) for the tender for Supported Employment Service and enable local improvement of employment of people with Learning Disabilities, Autism and Mental Health		Jayne Ratcliffe	Cllr Z Chauhan	13/7/2020	31/3/2020	1/4/2021	 This piece of work is due to start 1st August- this has been postponed from 1st April owing to Covid.	Mark Warren	15/7/2020
DC100	 Support Oldham Education Partnership Board in prioritising all the recommendations of Education & Skills Commission		Adrian Calvert	Cllr S Mushtaq	30/6/2020	31/3/2020	30/9/2020	 All of the work of the Oldham Education Partnership, Local Authority and Opportunity Area is integrated to ensure that priorities are met in a cohesive manner to ensure the best outcomes for the children and young people in Oldham. The exact work will have to be refocused due to the Covid-19 situation and this will be reviewed in due course.	Gerard Jones	22/7/2020
DC101	 Focus on raising standards in reading writing, maths and phonics to level up educational outcomes at the end of all key stages		Adrian Calvert	Cllr S Mushtaq	30/6/2020	31/3/2020	30/9/2020	 A range of projects have been in place working with the Local Authority, Oldham Education Partnership and Oldham Opportunity Area. Outcomes for summer 2019 were positive. Given the current Covid-19 situation we will not receive data for 2020.	Gerard Jones	22/7/2020
DC105	 Invest £37 million in new primary and secondary school facilities in order to meet demands on projected pupil need.		Andy Collinge	Cllr S Mushtaq	9/7/2020	31/3/2020	1/4/2024	 A comprehensive programme of investment in additional school places continues at pace and further plans are being formulated to enhance the offer to parents and meet our statutory obligations to provide sufficient school places and offer parents a choice of good school places.	Gerard Jones	22/7/2020

Ref	Actions	Action Updater	Cabinet Member	Date Comments Reviewed	Due Date	Forecasted Completion Date	Comments (Covid-19 impact highlighted in pale red)	Action Owner	Director Approve Date
DC111	Ensure all children are school ready when they are due to start school	Paula Healey	Cllr E Moores	10/7/2020	31/3/2020	30/9/2020	Schools and settings closed on 23 March 2020 owing to Covid-19. This is likely to have some longer term impact on our target to match school readiness by 2021 owing to potential gaps in learning and support that would have otherwise been in place.	Gerard Jones	22/7/2020
DC155	Get Oldham Working to engage with 6,000 residents and fill 5,000 new employment-related opportunities by 2020	Jon Bloor	Cllr S Fielding	14/4/2020	31/3/2020	31/3/2020	Since April 2016 the GOW phase 2 programme has filled 5,034 work related opportunities (against a target of 4,061). This consisted of 3,642 jobs, 117 traineeships, 606 apprenticeships & 669 Work experience placements. The programme has therefore achieved the target set 9 months early. It has been enhanced by £2.5m external funding.	Gerard Jones	30/4/2020
DC156	Encourage 'In work' progression to help at least 400 residents gain new skills so they can gain promotions up the career ladder (Career Advancement Service)	Jon Bloor	Cllr S Fielding	28/4/2020	31/3/2020	30/6/2020	Work is currently ongoing to review this programme. It has achieved significant uplift in salary levels for programme attendees. Funding ended March 2020 - work is ongoing to secure external funds.	Gerard Jones	30/4/2020
DC157	Fight for a Fair Employment borough, and lead the way as a GM Good Employment Charter member	Jon Bloor	Cllr S Fielding	28/4/2020	31/3/2020	30/6/2020	The Council is working towards signing the GM Good Employer Charter. It is also supporting this initiative with promotion via Growth Company and the Council Business Growth and Investment team.	Gerard Jones	30/4/2020
DC191	Explore options to support parents as co-educators, strengthening the partnership between council, schools and parents	Tony Shepherd	Cllr S Mushtaq	7/7/2020	31/3/2020	30/6/2020	Engagement through PCF, POINT and updates to the Local Offer. Co-production with partners has, and will continue to take place into the future as part of the SEND Strategy.	Gerard Jones	22/7/2020
DC193	Improve support for schools recruiting governors, particularly from underrepresented communities	Andy Collinge	Cllr S Mushtaq	9/7/2020	31/3/2020	1/4/2021	We continue to look at innovative ways to widen uptake of Governor vacancies across all communities in Oldham.	Gerard Jones	22/7/2020

Ref	Actions	Action Updater	Cabinet Member	Date Comments Reviewed	Due Date	Forecasted Completion Date	Comments (Covid-19 impact highlighted in pale red)	Action Owner	Director Approve Date
DC194	Council investment will have ensured by 2022 that all new school places created for Oldham children and young people are in good or outstanding schools.	Tony Shepherd	Cllr S Mushtaq	7/7/2020	31/3/2022	30/9/2022	Crompton House extension scheduled for completion by Sept 2020; North Chadderton extension paper to SMT; Leesbrook new build scheduled for opening Nov 2020; Bluecoat 2 new build for Sept 2022.	Gerard Jones	22/7/2020
DC195	Oldham to match the national level of school readiness by 2021 through supporting best practice in early family learning support programmes	Matthew Bulmer	Cllr S Mushtaq	7/7/2020	31/3/2021	31/7/2021	Predictive data suggests that data would rise again this year, however on May 5th the Government announced that early years foundation stage profile results 2019-20 publication has been cancelled due to Covid-19.	Gerard Jones	22/7/2020
DC196	Oldham children and young people (5-16) to report better than national averages of wellbeing by 2021 through targeted support for SEMH(Social Emotional and Mental Health) programmes in schools.	Matthew Bulmer	Cllr S Mushtaq	7/7/2020	31/3/2021	31/3/2021	There is no national wellbeing measure, so comparison with other areas is not possible. Oldham MHWB team developing a local measure to assess impact of targeted support programmes in schools. These continue through networks, training & joint working across services through COVID. Additional resource available from Nov 20 following a successful bid to GM MHIE	Gerard Jones	22/7/2020
DC197	Promote the Children's Champions scheme so that every child looked after has a champion to support them	Elaine Devaney	Cllr E Moores	6/7/2020	31/3/2020	30/6/2020	The scheme is not running to full capacity due to some restrictions still being in place with recruitment and facilitating young people in meetings during Covid-19. 37 young people have a champion and we have recently had 5 referrals from social workers expressing an interest for young people wanting to be involved in the scheme.	Gerard Jones	22/7/2020
DC198	Explore the options to provide free prescriptions to all children looked after and care leavers under 25	Elaine Devaney	Cllr E Moores	14/4/2020	31/3/2020	31/3/2020	The free prescriptions process is set-up. Health partners have agreed to fund all free prescriptions. One young person received their free prescriptions after testing the application process and the system is now live.	Gerard Jones	30/4/2020

Ref	Actions	Action Updater	Cabinet Member	Date Comments Reviewed	Due Date	Forecasted Completion Date	Comments (Covid-19 impact highlighted in pale red)	Action Owner	Director Approve Date
DE117	Improve security at bus stations, metrolink stops and car parks	Carol Brown	Cllr B Brownridge	1/7/2020	31/3/2020	30/9/2020	Appropriate interventions to be requested through TfGM as the responsible authority	Helen Lockwood	15/7/2020
DE119	Enhance and support all town centres by retaining and helping businesses to grow and thrive, and by encouraging new businesses to start up in empty properties	Emma Barton	Cllr S Fielding	6/7/2020	31/3/2020	30/9/2020	The Greaves under offer to a restaurant, due to open in December 2020. 18 Greaves Street is leased to micro bar due to open August 2020.  Work underway on 2 grant schemes in Royton and remaining schemes in Shaw and Lees. One outstanding scheme in Failsworth still to be completed.	Helen Lockwood	15/7/2020
DE139	Greater Manchester's Plan for Homes, Jobs and the Environment (aka GMSF): in partnership with GMCA, provide support for the opportunities and implications associated with the proposed development sites across the borough	Emma Barton	Cllr H Roberts	6/7/2020	31/3/2021	31/3/2021	Timeline for consultation on the Publication Plan is being reviewed – likely to be late Autumn. A report will be taken to GMCA at the end of July setting out the revised timeline at which point it will be in the public domain. There are risks still associated with this in relation to Covid-19 etc.	Helen Lockwood	15/7/2020
DE148	Maintain our 24-hour road repair promise for priority routes and invest in our secondary routes and highways	Gordon Anderson	Cllr B Brownridge	15/7/2020	31/3/2020	31/3/2021	The 2nd year of the 3 year £12m Highways Investment Programme is on target.	Helen Lockwood	15/7/2020
DE170	Review, develop and deliver a new Town Centre Vision, with an associated action plan, children's masterplan, and comprehensive investment plan, which will support our local communities and ensure it is a place that thrives.	Emma Barton	Cllr S Fielding	6/7/2020	31/3/2020	30/9/2020	Vision is under review to ensure it is suitable for post Covid and will be reported to Cabinet in the Autumn in conjunction with Creating a Better Place Review.  Communications plan to be developed in late Summer 2020 to coincide with the review of the Local Plan.  Work continues through Covid-19 period.	Helen Lockwood	15/7/2020

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DE171	Develop and deliver the Oldham Museum and Archive (OMA) Centre to enhance the cultural offer in the town centre	Emma Barton	Cllr S Fielding	6/7/2020	31/3/2021	31/3/2021	Some delays due to uncertainty with Covid-19 period. Progression to be confirmed following decision at Leadership in conjunction with Creating a Better Place review.	Helen Lockwood	15/7/2020
DE172	Develop and deliver the transformation of Oldham Mumps (Princes Gate) area	Emma Barton	Cllr S Fielding	6/7/2020	31/3/2021	31/3/2021	Travelodge and Lidl - discussions continue with developer regarding expected planning application and development timelines.  The Old Bank–offers received and highest scored bid will receive Heads of Terms in order to progress sale.  Site C housing site–feasibility and options being developed to support Creating a Better Place and Housing Strategy priorities	Helen Lockwood	15/7/2020
DE173	Develop options / business cases for key projects which will act as enablers for catalytic transformation of Our Town Centre - (examples - Market and retail offer, public services accommodation, culture offer and event space)	Emma Barton	Cllr S Fielding	6/7/2020	31/3/2020	30/6/2020	Significant opportunity being developed for town centre, which supports Creating a Better Place agenda.  Options around New Market building continue to be reviewed. Wider town centre options under review to ensure future sustainability of the market post Covid-19.	Helen Lockwood	15/7/2020
DE186	Develop Oldham town centre's night time economy, attracting new, high quality businesses and creating a connected, diverse and safe evening offer	Emma Barton	Cllr S Fielding	6/7/2020	31/3/2020	30/6/2020	The Town Centre Team has offered support to existing night-time economy businesses during the Covid-19 pandemic, including in relation to their re-opening.	Helen Lockwood	15/7/2020
DE187	Double the number of co-operative enterprises active in the borough	Emma Barton	Cllr S Fielding	6/7/2020	31/3/2020	30/6/2020	Work has continued to support the Oldham In Place Partnership LAP application and is now in development phase. This will create an approach that will secure greater development of social enterprises including Co-operative Enterprises.	Helen Lockwood	15/7/2020

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DE190	Identify sites for public water fountains to support our green agenda	Gail Aspinall	Cllr B Brownridge	6/7/2020	31/3/2020	30/6/2020	The GMCA has paused its water fountains project.	Helen Lockwood	15/7/2020
DE191	Extend our free weekend car parking pledge (up to 3 hours) with unlimited free parking on weekdays after 3pm.	Emma Barton	Cllr B Brownridge	6/7/2020	31/3/2020	30/6/2020	Report prepared to be submitted to Portfolio meeting. However – all parking arrangements relaxed and / or suspended to support key workers during Covid-19 period.	Helen Lockwood	15/7/2020
DP213	Establish joint working with planning to support health promoting environments within the context of the GM spatial framework for new homes, town centre planning and transport infrastructure planning	Katrina Stephens	Cllr Z Chauhan	6/7/2020	31/3/2020	30/6/2020	Work in response to Council motion on health impact assessments is progressing. A process to provide public health input into Licensing decisions has been scoped, and is on track. Work paused due to Covid-19.	Rebekah Sutcliffe	10/7/2020
DP414	Create a programme of events and activities to tackle social isolation and increase access to culture	Katrina Stephens	Cllr Z Chauhan	6/7/2020	31/3/2020	30/6/2020	Audio-Described & BSL tours and activities at Gallery Oldham on-going. The Unexpected activity programme engaging older people with history collections. Libraries of Sanctuary programme on-going. Reading Friends which targeted older social isolated people now includes younger LGBT groups. Autism & dementia friendly activities. Work paused due to Covid-19.	Rebekah Sutcliffe	10/7/2020
DP415	Develop the Local Cultural Education Partnerships	Katrina Stephens	Cllr B Brownridge	6/7/2020	31/3/2020	30/6/2020	Funding has been secured to appoint a co-ordinator. Core group has broken in to task teams to progress key activities. Continuing to explore match funding options to release Curious Minds development funds to progress objectives. Work paused due to Covid-19.	Rebekah Sutcliffe	10/7/2020

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<b>Corporate Objective 2 : Thriving communities where everyone is empowered to do their bit</b>									
DA104	Implement GM Learning Disabilities priorities ensuring all 10 priorities become BAU	Jayne Ratcliffe	Cllr Z Chauhan	13/7/2020	31/3/2020	1/9/2020	This is ongoing work and forms part of the workplan and the local LD strategy in Oldham.	Mark Warren	15/7/2020
DA112	Review of the community services statutory requirements and compliance to include;-Care Act-Social care Green paper-NHS 10-year plan compliance-LPS(Liberty Protection Safeguarding)/MCA(Mental Capacity Act)	David Garner	Cllr Z Chauhan	10/7/2020	31/12/2019	30/9/2020	This continues as an ongoing piece of work that requires ongoing horizon scanning and action on key pieces of legislation and statutory guidance impacting on the work of community services. This is particularly relevant in regard to the response to the C-19 pandemic and the future of health and social care as part of the building back better programme.	Mark Warren	15/7/2020
DA115	New legislative frameworks relating to MCA(Mental Capacity Act)/LPS(Liberty Protection Safeguarding) are embedded confidently in practice and leads to an increase in CoP DoLs in community settings	Hayley Eccles	Cllr Z Chauhan	10/7/2020	31/3/2021	31/3/2021	Our information and guidance for the workforce are in line, uphold & work in adherence to the Mental Capacity Act. We are developing Mental capacity training to support our workforce to be confident & effective in undertaking mental Capacity assessments remotely during the Covid period. LP planning is ongoing & we are meeting with national leads in July 2020	Mark Warren	15/7/2020
DA121	Monitor the effectiveness of the new RAS approach and further develop our personalised approach to our customer's health and social care journey.	Kirsty Littlewood	Cllr Z Chauhan	30/4/2020	31/3/2020	30/6/2020	Reporting arrangements now in place to monitor outputs from the RAS and sub groups established to lead on reviewing the data, to ensure the system is effective.	Mark Warren	15/7/2020

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DA123	OMBC to continue to take a lead GM role in the GM transformation agenda, working across the core features of the GM ASC Transformation model (which includes supporting people to live independent lives for longer in their own homes)	David Garner	Cllr Z Chauhan	10/7/2020	31/3/2020	30/9/2020	This is an ongoing piece of work that includes involvement in a wide range of different GM Transformation Agendas that reflect the priorities of the Oldham Locality Plan. Involvement levels are dependent on the specific activities. This activity ensures Oldham is represented and takes a lead where appropriate and is able to report on levels of involvement.	Mark Warren	15/7/2020
DA125	Achievement of our joint vision and priorities for the community health and adult social care service, covering key areas, such as stakeholder relationship, access to services, community enablement and IMT.	Mark Warren	Cllr Z Chauhan	10/7/2020	31/3/2020	31/3/2021	Priorities continue to be developed and remain at multiple stages of implementation. This will form a key part of the C-19 recovery planning and subsequent business plan under development within CHASC and includes the formalisation of an interim alliance model. This includes the development of a three stage plan. CHASC will now progress to the next stage.	Mark Warren	15/7/2020
DC167	Deliver on the corporate parenting strategy to significantly improve the life chances of every child in Oldham's care.	Elaine Devaney	Cllr E Moores	6/7/2020	31/3/2022	31/3/2022	During the Covid period we have provided additional laptops and mobile phones so that our children and young people can continue to study and keep in contact with important people in their lives. Listening to our children and young people is important to us and this will be easier with the new participation app 'Mind of My Own' being rolled out in Oldham.	Gerard Jones	22/7/2020

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DC171	Collaborate with the Early Intervention and Prevention Review in the development of Oldham Family Connect to ensure that recommendations are implemented in line with our ambition for Children in Oldham	Elaine Devaney	Cllr A Chadderton	14/4/2020	31/3/2020	31/3/2020	The review findings are being used to inform the development of the Oldham Family connect model. A group has been convened to steer the development of the tender for the contracted lower level services and connectivity with Oldham Family Connect.	Gerard Jones	30/4/2020
DC190	Support schools to set up breakfast clubs in every ward, and continue projects to tackle holiday hunger	Amanda Richardson	Cllr S Mushtaq	14/7/2020	31/3/2020	1/12/2020	Schools and settings closed on 23 March 2020 owing to Covid-19. Alternative model for FSM feeding is in place locally and nationally. The government has announced a package of support for pupils in receipt of FSM during summer holidays and schools are engaged with the implementation of this. A report will go to Portfolio in due course re: breakfast clubs.	Gerard Jones	22/7/2020
DC199	Review our fostering and adoption service to create more, stable places for children looked after, including through an incentive scheme for residents to become foster carers	Elaine Devaney	Cllr E Moores	7/7/2020	31/3/2020	30/9/2020	The retention of foster carers in the Fostering Service remains strong. We are reviewing our skills based assessment to ensure foster carers are supported and equipped to provide stability for Children and Young People within a family setting who have the most complex needs and behaviours. Stability has improved with 71% of children in a stable placement.	Gerard Jones	22/7/2020

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DC200	Continue to work to ensure that all our Children Looked After are placed in the borough	Elaine Devaney	Cllr E Moores	7/7/2020	31/3/2021	1/4/2021	83% of Children Looked After are placed within Oldham provision. 90% of CLA are placed within a 20 mile radius of the child's home. This is above statistical neighbours at 84%. Placing children in Oldham where safe to do so and regular review of out of borough placements remains a priority at the Access to Resource Panel.	Gerard Jones	22/7/2020
DE124	Deliver pipeline of 1,000 new homes across the borough – with a range of high quality affordable and aspirational housing	Emma Barton	Cllr H Roberts	6/7/2020	31/3/2022	31/3/2022	Building sites now operational after CV-19 shutdown. None operating at full capacity. Impact of CV-19 unknown. Completing reports for 38 new affordable homes in Alt by First Choice, 39 shared ownership & affordable rent by Great Places in Royton. Proposal for 360 units in Town Centre being developed. Countryside commencing Site Investigations at Fitton Hill.	Helen Lockwood	15/7/2020
DE126	Commit to preserving and enhancing the quality of our environment. Prosecuting fly tippers and people who drop litter	Carol Brown	Cllr B Brownridge	1/7/2020	31/3/2020	30/9/2020	Enforcement work reacting to service requests continues. Additional work to support cleaner air around schools and the appropriate use of legislation is currently underway.	Helen Lockwood	15/7/2020
DE132	Review, adopt and implement a new Oldham Housing Strategy 2019	Emma Barton	Cllr H Roberts	6/7/2020	31/3/2022	31/3/2022	Draft MoU being worked up with Resonance, specialists in Social Investment. Individual MoU's with key housing providers being compiled to engage them with the Creating a Better Place Programme. Low carbon Council owned family homes being built at Primrose Bank. Oldham Code being developed to raise design and energy efficiency standards.	Helen Lockwood	15/7/2020

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DE140	Local Plan Review (Issues and Options)	Emma Barton	Cllr H Roberts	6/7/2020	31/3/2021	31/3/2021	Timeline for consultation on Issues and Options has been revised in light of Covid-19. Consultation now proposed for late Autumn. The Local Development Scheme will need to be revised once GMSF timeline is public.	Helen Lockwood	15/7/2020
DE144	Develop a joint programme of works to improve Air Quality across the Borough and Greater Manchester area	Carol Brown	Cllr B Brownridge	1/7/2020	31/3/2020	30/9/2020	Delays from Government in the response to the submitted Outline business case. Consultation delayed and work affected by the Covid-19 outbreak.	Helen Lockwood	15/7/2020
DE169	Improving Private Rented Sector standards	Emma Barton	Cllr H Roberts	6/7/2020	31/3/2022	31/3/2022	Delivery of the pilot being explored with Unity colleagues accessing Building Work frameworks to engage contractors and work to start on site. New property surveys being scheduled. Incentives within the Bond and Leasing Schemes enabling engagement with landlords to bring their properties to a good standard so they can let their properties through the Council	Helen Lockwood	15/7/2020
DE188	Establish the Oldham Code, setting our expectations for the quality of new homes	Emma Barton	Cllr S Fielding	6/7/2020	31/3/2020	30/6/2020	Work on the Oldham Code has been delayed due to Covid-19 and the need to focus on GMSF / Local Plan Issues and Options. This can be picked up once out to consultation on GMSF / Local Plan Issues and Options if needed. Or it can be looked at as part of the Local Plan review.	Helen Lockwood	15/7/2020
DE189	Work with stakeholders and the wider community to develop voluntary solutions to the problem of vehicle use around schools and vehicle idling; civil enforcement [also see DE192]	Emma Barton	Cllr S Fielding	8/4/2020	31/3/2020	30/6/2020	Resolved.	Helen Lockwood	30/4/2020

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DE192	Work with stakeholders and the wider community to develop voluntary solutions to the problem of vehicle use around schools and vehicle idling; vehicle emissions [also see DE189]	Carol Brown	Cllr B Brownridge	1/7/2020	31/3/2020	30/9/2020	Work to support cleaner air around schools and the appropriate use of legislation is currently underway.	Helen Lockwood	15/7/2020
DP293	Lead the strategic development of place based integration and reform across the borough and implement planning for the GM reform white paper.	Vicky Sugars	Cllr S Fielding	9/7/2020	31/3/2020	30/9/2020	Design partner awarded with a Plan in place. Accelerated aspects of the Model are now in place due to the work on Community Bronze and Hubs First Reform Board has taken place and Implementation Plans under development.	Rebekah Sutcliffe	10/7/2020
DP359	Work with Senior Officers and Elected Members to develop a narrative for both the place and the organisation that reflects our ambitions, our priorities and our values.	Shelley Kipling	Cllr S Fielding	15/7/2020	31/3/2020	30/9/2020	Work on the development of a narrative for the Council is being taken forward as part of plans for the Team Oldham Corporate Plan delayed owing to Covid-19. The Team Oldham Plan is due to go through a sign off process prior to being presented at Full Council for approval in September.	Rebekah Sutcliffe	17/7/2020
DP363	Work with Oldham Coliseum and Arts Council England to agree a sustainable model for the future of performing arts in the borough	Sheena Macfarlane	Cllr S Fielding	9/7/2020	31/3/2020	30/6/2020	Phase 2 is on-going and has been delayed due to covid 19 and changes to Arts Council funding programmes and priorities. Wider stakeholder engagement also deferred due to Covid. Project now aligned with Town Board work and activity is supporting both workstreams.	Rebekah Sutcliffe	10/7/2020

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DP366	Review of prevention and early intervention to inform recommissioning of Early Help	Liz Lyons	Cllr A Chadderton	9/7/2020	31/3/2020	31/12/2020	Review completed– Ext to external commissions granted by Cabinet in Nov. Procurement on track for 2 main features of contract for Early Intervention (Formally low & medium level Early Help) & Health Improvement & Weight management services. Additional month on ITT granted due to COVID 19 situation, new go live Nov 20	Rebekah Sutcliffe	10/7/2020
DP413	Develop Northern Roots, building relationships with partners and stakeholders, and consulting with residents. [An action in the Economy portfolio re the Alexandra Park depot exists – DE142]	Anna Da Silva	Cllr S Fielding	9/7/2020	31/3/2020	30/9/2020	Northern Roots is progressing well. The Northern Roots charitable company has been set up and initial Directors appointed. Consultation with residents, partners and stakeholders is ongoing as possible under Covid 19 conditions. Funding application to Towns Fund to be submitted by the end of July 2020.	Rebekah Sutcliffe	10/7/2020
DP416	Encourage wider use of our excellent leisure facilities, and better food choices through Healthy Oldham promotions targeting those who benefit the most	Katrina Stephens	Cllr Z Chauhan	6/7/2020	31/3/2020	30/6/2020	Promoting physical activity opportunities and healthier food choices are key themes in the developing healthy weight and physical activity strategy, including local adoption of the 'That Counts' campaign. Work is underway through the LDP to develop and promote a wider leisure and physical activity offer for the borough. Work paused due to Covid-19.	Rebekah Sutcliffe	10/7/2020

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<b>Corporate Objective 3 : Cooperative services with people and social value at their heart</b>									
DA105	Lead the work being undertaken with partner organisations to implement a new approach to the delivery of community enablement	David Garner	Cllr Z Chauhan	10/7/2020	31/3/2021	31/3/2021	The Community Enablement Transformation Programme is ongoing. A longer term planning review for implementation of the overall enablement programme is now underway along with a business case for phase 2 being developed. The enablement teams are a key part of the response to C-19. Longer term plans are drafted & form part of the review of Transformation.	Mark Warren	15/7/2020
DA108	Implementation of the phase 2 cluster and specialised service integration programme to realise true integrated service delivery (links to several business planning actions)	Jayne Ratcliffe	Cllr Z Chauhan	13/7/2020	31/3/2020	30/9/2020	Integration of Community Health & Adult Social Care is ongoing at both a strategic and operational level. Work is underway to establish the organisational form of CHASC going forward which will include the further integration of the place-based clusters and links to the Primary Care Networks as well as specialist service provision.	Mark Warren	15/7/2020
DA110	Oversee the transition of clinical services to NCA(Northern Care Alliance) and ensure OMBC staff and priorities are embedded within the revised governance and employer model arrangements	Mark Warren	Cllr Z Chauhan	8/10/2019	31/8/2019	31/8/2019	Transfer of staff successfully took place on 1 July. The first 100 day check has been completed and work continues to monitor the impact of the transfer.	Mark Warren	30/4/2020

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DA111	Development of an Oldham Cares Strategic Commissioning Function (SCF) with the CCG to enable transition to a single commissioning function	Mike Barker	Cllr Z Chauhan	10/7/2020	31/12/2019	1/3/2021	We are progressing to a end of March 2021 deadline. Work to decant the CCG from Ellen House into the Civic Centre will be complete by the end of August, the shared IT platform to support and enable integrated working is on track. Staffing structures are now being developed alongside new governance structure.	Mark Warren	15/7/2020
DA117	Implement a redesigned, integrated safeguarding model	Hayley Eccles	Cllr Z Chauhan	10/7/2020	31/3/2020	1/7/2021	The Head of Adults Strategic safeguarding was appointed on the 1st July 2020. The redesigned safeguarding model is now completed. The integrated Safeguarding model is ongoing with focussed work ongoing in relation to mental health, transition and complex and contextual safeguarding.	Mark Warren	15/7/2020
DC201	Inclusion (SEND) Strategy will aim to- Increase children educated in the borough- Reduce EHC requests and use resources flexibly- Improve post 19 provision- Ensure a sustainable and effective local offer is in place	Paula Green	Cllr S Mushtaq	30/4/2020	31/3/2020	30/9/2020	Requests for EHCP needs assessments & the process of assessment continue despite C-19. The EHCP recovery plan is underway through SEND annual review team. The impact of the SEND Strategy is being reviewed during summer term 2020 as part of a wider review in to the high needs block provision. Recommendations will be finalised by 1st May.	Gerard Jones	22/7/2020
DE162	The Medium Term Property Strategy (MTPS) is focused on rationalising the Council's Corporate Estate (over a 4 year period)	Emma Barton	Cllr S Fielding	6/7/2020	31/3/2022	31/3/2022	New MTPS delivered as part of Creating a Better Place.  A number of theme work streams are progressing review land and property requirements and support savings plans and future disposals.	Helen Lockwood	15/7/2020

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DS103	Through our Welfare Rights Service, support people adversely affected by Welfare Reform.	Anne Ryans	Cllr A Jabbar	4/7/2020	31/3/2020	30/9/2020	The team continues to proactively support those who who contact the team for assistance and have developed out reach arrangements with cluster teams. The team is working to achieve additional financial support for customers (£1m for a full year). Progress towards this target will be reported in future updates	Mike Barker	15/7/2020
DS184	Supporting delivery against key strategies including the town centre vision, the medium term property strategy, income strategy and commercial property investment strategy	Anne Ryans	Cllr A Jabbar	4/7/2020	31/3/2020	30/9/2020	Work continues to support these strategies but due to coronavirus there is a major review of the Creating a Better Place overarching development strategy approved as part of the capital programme at 26 Feb. 2020 Council. Finance officers attend all meetings, working groups and Member briefings to progress the town centre vision	Mike Barker	15/7/2020
DS232	Procurement will carry out a due diligence exercise establishing by category of spend business types within Oldham	Steve Boyd	Cllr A Jabbar	8/7/2020	31/3/2020	30/6/2020	Procurement have now completed the task of identifying local businesses by category type, and have now started the process of targeted engagement with Oldham Suppliers within the various cohorts.	Mike Barker	15/7/2020
DS240	Review council report templates to include the impact on children and young people on every report	Elizabeth Drogan	Cllr S Fielding	15/7/2020	31/3/2020	30/9/2020	Template currently being finalised.	Paul Entwistle	4/8/2020
DS242	Deliver IT Strategic Roadmap within agreed timeframes in project plan.	Chris Petrie	Cllr A Jabbar	6/4/2020	31/3/2021	31/3/2021	The IT strategic roadmap has been reprofiled and approved by the Strategic Investment Board (SIB). Individual projects are reported and tracked through the SIB during its monthly meetings.	Helen Lockwood	15/7/2020

Accountable Lead

Craig Dale

Follow-up Action

Due to Covid-19 we temporarily moved to weekly refuse collection only, this ensured that we maintained a collection of the most essential waste produced. This was on the back of reduced staffing numbers and the need to protect those staff in work. This affected our recycling rate significantly. We have since reintroduced recycling but with a reduced organic collection scheme (three weekly from weekly) the recycling rate is a result of the initial changes combined with the ongoing 3 weekly organic cycle, however it remains the case that we are unlikely to meet our target for some time due to the revised organic collection schedules in place.

Target Date

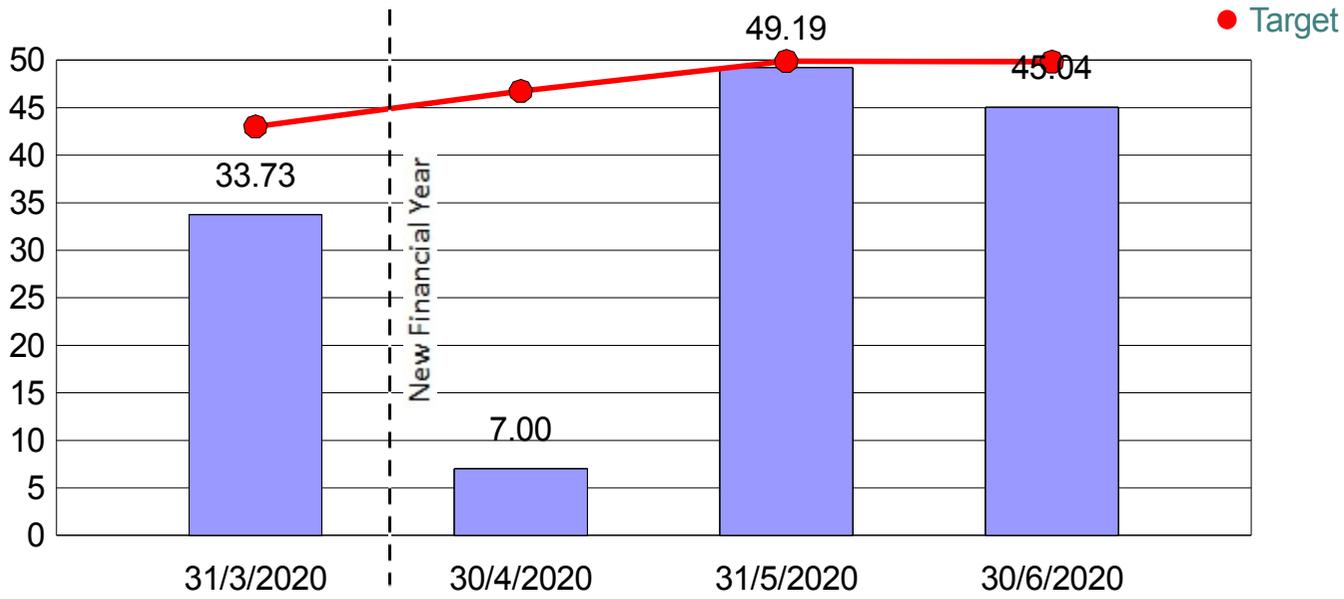
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Director Assurance

Carol Brown

Whilst safety of our staff remains the priority we are currently examining opportunities to increase the number of operatives that can travel in the refuse collection vehicles and enable the return to a weekly organic waste collection.

Current and Previous Performance



Benchmarking Period  
Financial year

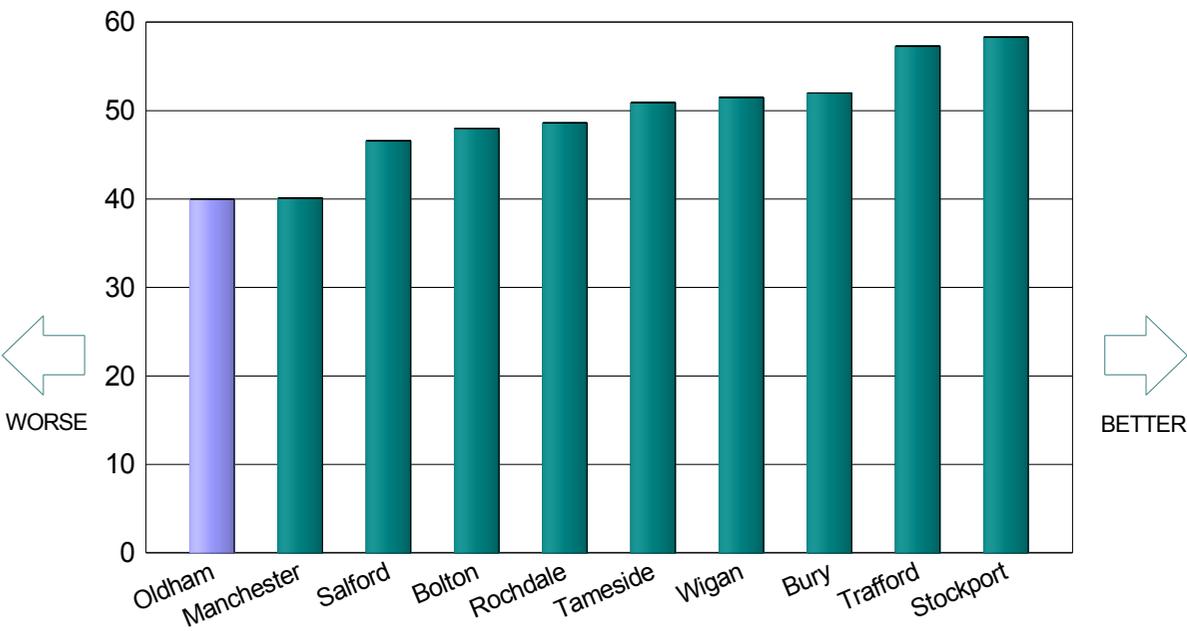
01 Apr 18  
to  
31 Mar 19

Updated  
Annually

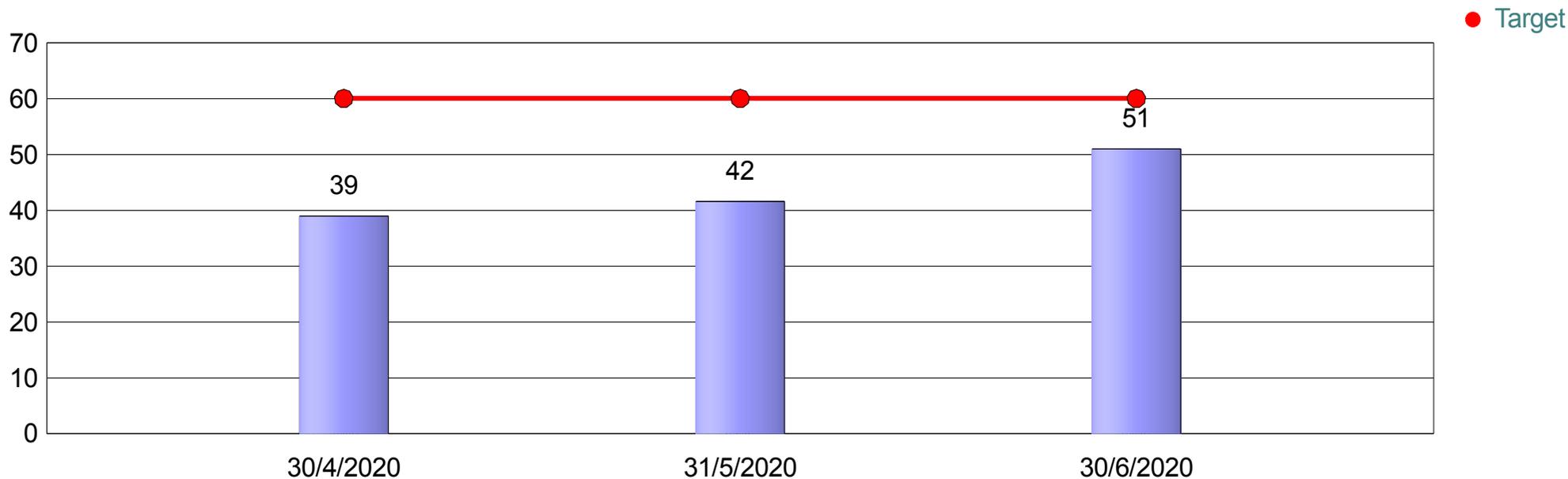
Averages

- Geographical neighbours 43.78
- English authorities 41.97
- GMCA 49.33
- CIPFA nearest neighbours 41.17

Benchmarking Definition : Percentage of household waste sent for reuse, recycling and composting (annual) (%)



Current and Previous Performance



Follow Up Action and Assurance Details

Accountable Lead

Sara Scholey

Target Date

no date available

No Benchmarking Available

Accountable Lead Follow Up Action

Current position: Performance has improved by 10% over the past month to 51% - this is still below our target of 60% however indicates significant progression. Changes to lockdown has seen young people return back to work which is encouraging. There has been a concentrated effort to ensure data is recorded accurately but also more frequently. We have also implemented a change to how the data is recorded to streamline the process for the workforce.

Actions: Work is continuing to raise the profile in respect of the EET agenda and we are moving forward with our service plan to identify an EET champion to bring detailed focus on improvement, create a reporting tracker to monitor performance, introduce NEET action plans for individual young people and develop an EET strategy.

Director Assurance

Elaine Devaney

We are progressing the EET monitoring meeting with partners to support young people aged 19-21 into Education, Employment and Training. In September colleges will join the group to understand and strengthen the offer further. There continues to be a significant impact on young people due to Covid and the availability of opportunities. Some development work will commence in September to review how the council supports Care Leavers in relation to employment, training and apprenticeships.

**Red Measure**

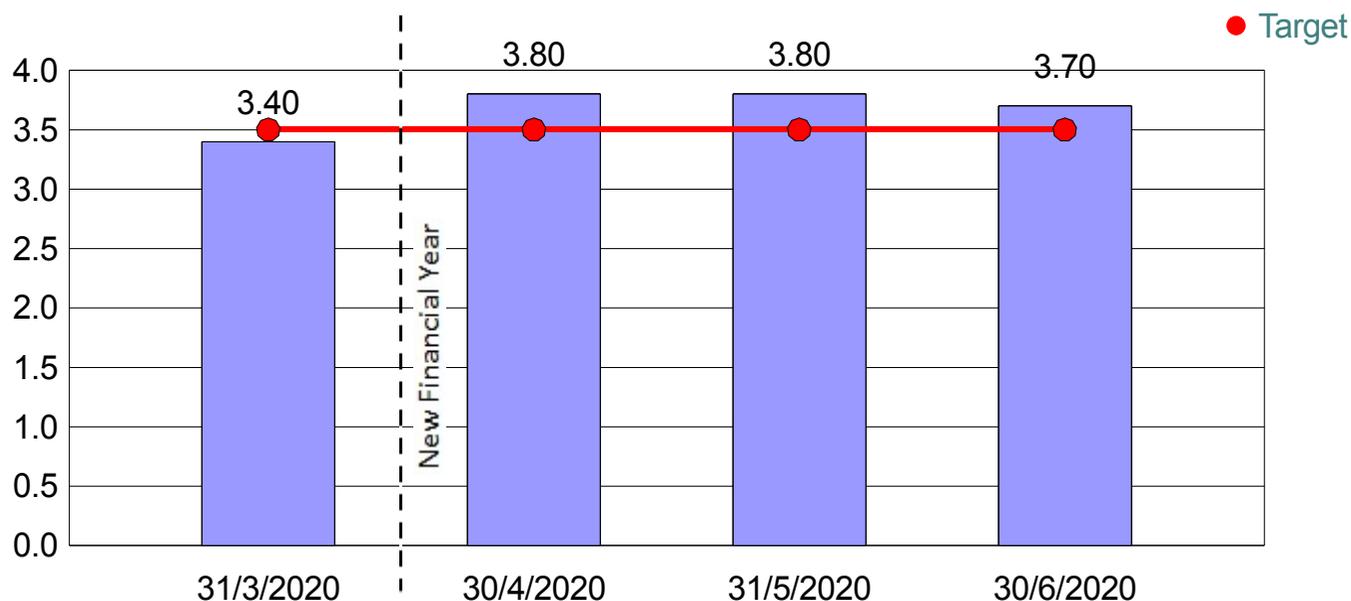
M640(CP) Percent of 16 to 17 year olds who are not in education, employment or training (NEET)

**Follow Up Action and Assurance Details**

Accountable Lead

Donna Lewis

**Current and Previous Performance**



Follow-up Action

Actual for June is 3.7%. Positive Steps continue to work hard to engage, support and facilitate a return to a positive EET destination for this group of young people, for the remainder of this academic year but also to encourage Participation from Sept.

The virtual offer has been mapped out for young people who are exploring their options. We expect to see an increase in NEET as young people find out if their employment is still available to them. A variety of activities around transition, engagement, employer led careers workshops and changes to reporting systems with FE settings are in place for the summer and new term which will hopefully help to buffer any negative impacts of the economic position and ensure that young people have an opportunity to engage and maintain positive wellbeing.

Target Date

no date available

Director Assurance

Tony Shepherd

NEET Performance in the year until March had been positive in relation to the target, the unknown rate is also performing better than national average which indicates that we have less young people not known to the PS IAG service. The consequent increase in Apr–Jun shows the impact of Covid on employment and Training opportunities.

Benchmarking Period  
Calendar year

01 Jan 18  
to  
31 Dec 18

Updated  
Annually

Averages

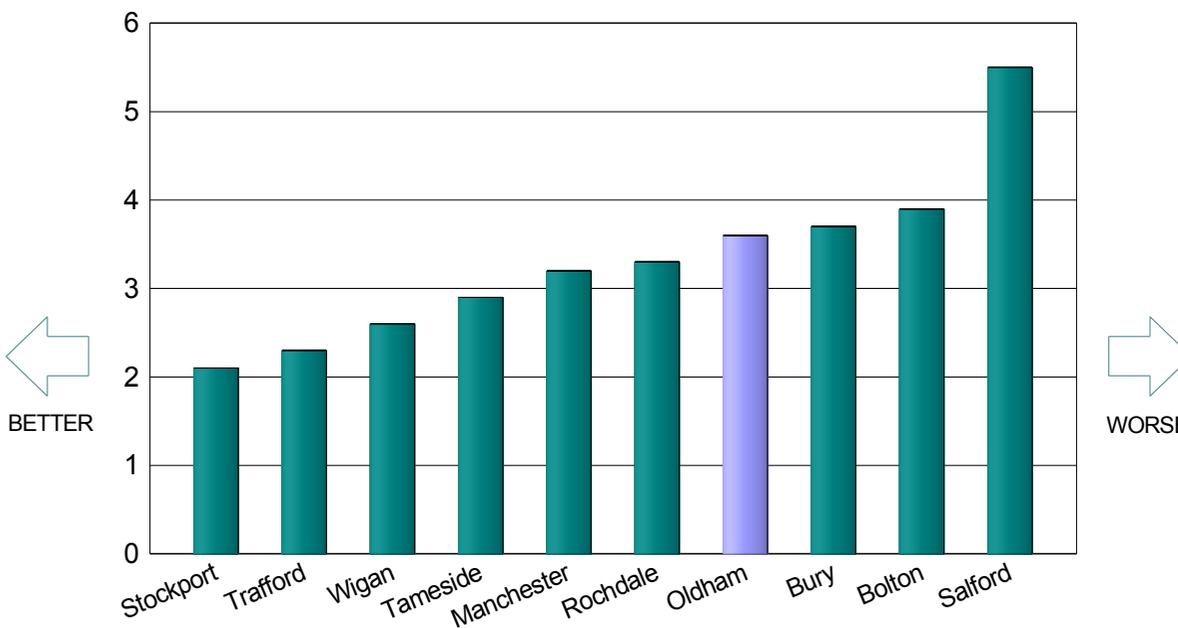
Geographical neighbours 3.0

English authorities 2.7

GMCA 3.3

CIPFA nearest neighbours 3.4

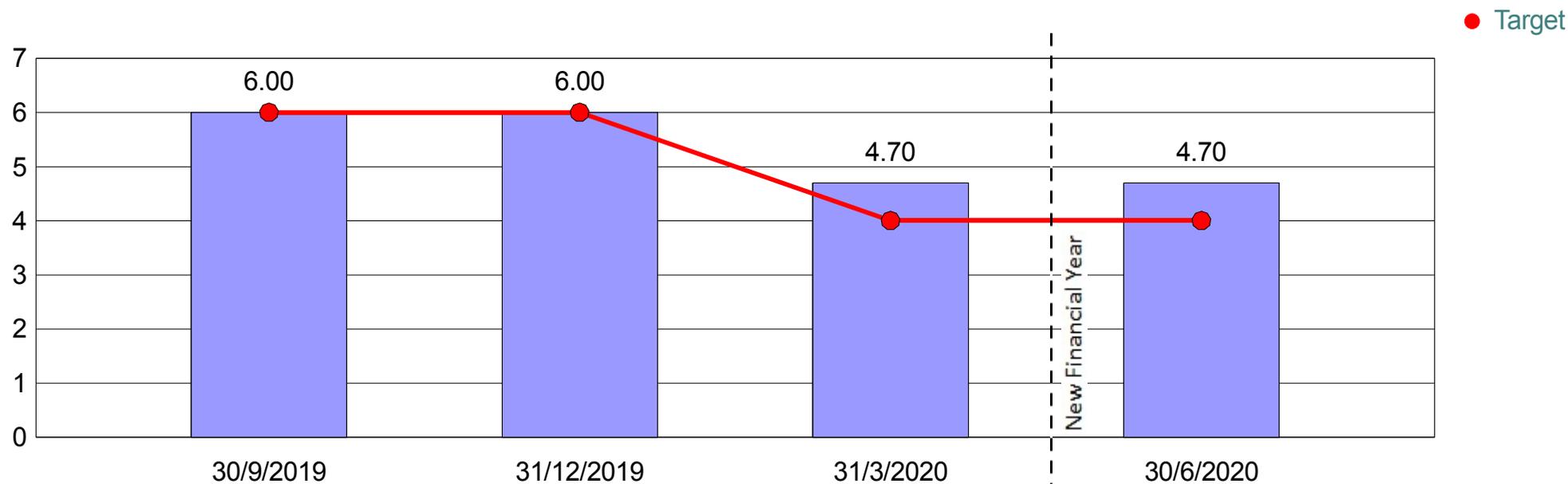
Benchmarking Definition : Proportion of 16 and 17 year olds who were not in education, employment or training (NEET) (%)



← BETTER

→ WORSE

Current and Previous Performance



Follow Up Action and Assurance Details

Accountable Lead

Carol Brown

Target Date

31 Mar 2021

No Benchmarking Available

Accountable Lead Follow Up Action

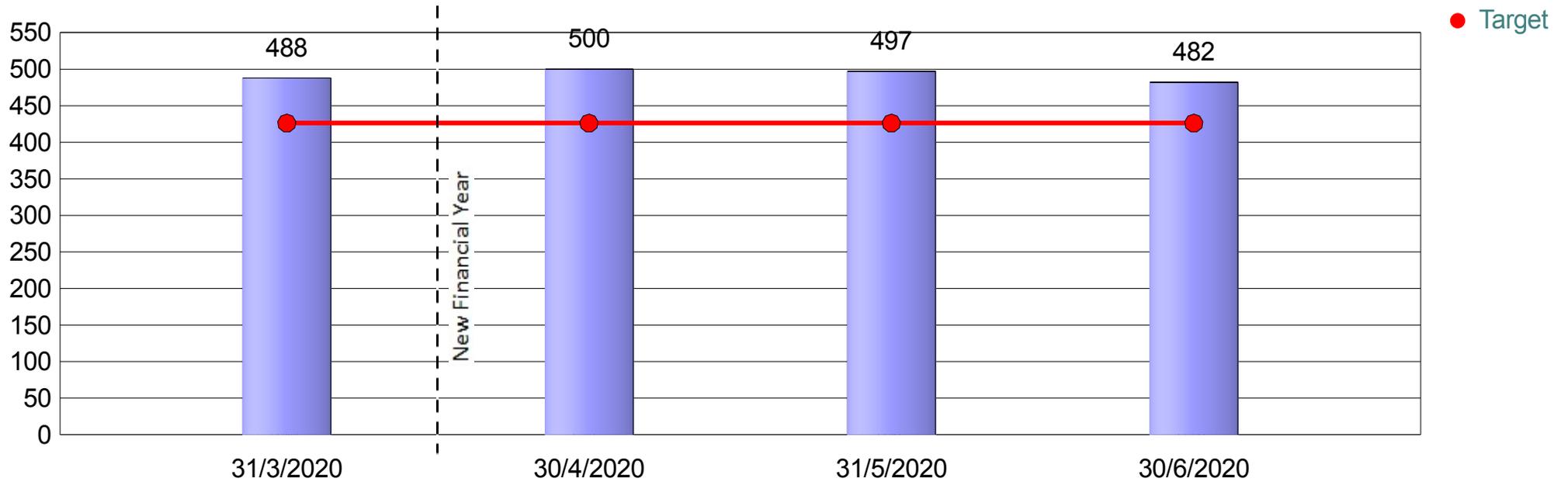
There is a need to expand the measures used to track highways investment and improvement to include secondary routes and this will be worked through over the review period.

Director Assurance

Carol Brown

See Accountable Lead Follow Up Action comments

**Current and Previous Performance**



**Follow Up Action and Assurance Details**

**Accountable Lead**

Sara Scholey

**Target Date**

no date available

No Benchmarking Available

**Accountable Lead Follow Up Action**

Current position: Performance has improved again this month and is currently standing at 482.2 days, and whilst this remains above our target we are now performing below our statistical neighbours (486 days) which is positive. Performance is likely to fluctuate over the next couple of months as we continue to support children through the adoption process. A small number of children have been adopted over the past month all within timescale which has impacted positively, however there are still individual cases where timescales have been exceeded which will lead to further fluctuation. The tracking and monitoring of all cases continues to develop and become imbedded into practice.

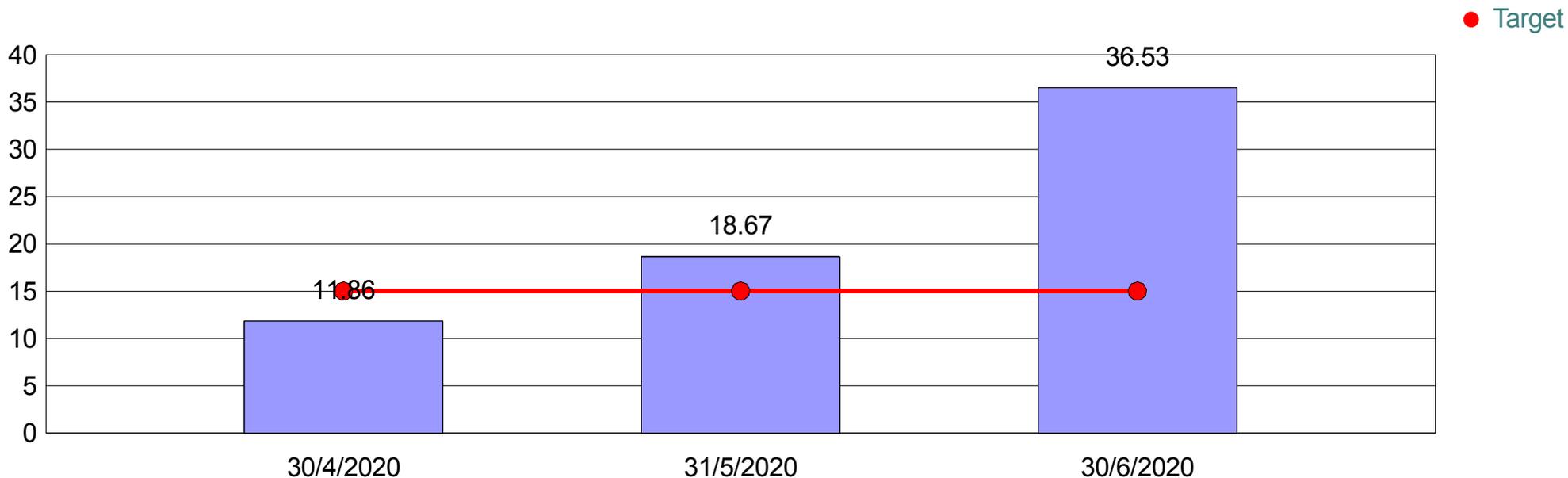
Actions: The detailed work continues within the service with the focus on early permanence becoming embedded as “business as usual”. We have recruited a permanence strategic lead to work across all service areas to ensure systems are robust to avoid drift and delay to deliver best practice so that children are placed with their ‘forever family’ in a timely manner.

**Director Assurance**

Elaine Devaney

The permanence planning for some children in care for a long period has left the service with legacy issues. We are addressing pathway planning yet there are no quick solutions as children move through the court process. Small numbers of children are going through Adoption, so the performance figure is impacted by very few going over timescale. Robust tracking processes are now in place in Mosaic and monitored weekly. We are scrutinising processes throughout the child’s journey to permanence.

Current and Previous Performance



Follow Up Action and Assurance Details

Accountable Lead

Caroline Lee

Target Date

no date available

No Benchmarking Available

Accountable Lead Follow Up Action

Claims for Council Tax Reduction have increased significantly since lockdown. Overall volumes of post into the benefit service increased by 59% by the end of June 2020 (29,231 compared with 16,484 over the period April to June 2019) and the Council estimates that the working age Council Tax Reduction caseload could increase by 25% over the course of the year. At the same time as this increase in demand, remote access to core benefit processing systems has reduced productivity in lockdown by an estimated 20% but is steadily improving as a result of on-going work by ICT to strengthen the ability to home work. This includes the current pilot testing of a new online platform for accessing the Revenues and Benefits system. To help address the demand and backlog, the service has already recruited 2.5 fte agency staff to augment the resources available to process Council Tax Reduction (CTR) claims and has redeployed 2 staff from other teams to support activity in this priority area. Overtime has also been offered to Revenues and Benefit staff to tackle the outstanding post for both Council Tax and CTR and this has increased resourcing in this area equivalent to 3.5FTE. Further work to assess likely resources to cover the demand for the medium term is underway.

Director Assurance

Anne Ryans

There are area combination of factors which have led to this variance to target performance, all of which are caused by the impact of the pandemic. Action is being taken to address these issues including the engagement of additional staffing resource, however, this remains an area of concern. There is close liaison with Unity team to monitor the position and agree any further actions that may be required to improve performance.

# Appendix IV - Risks associated with Actions

Details of any Red risks will appear below the matrices

All risks

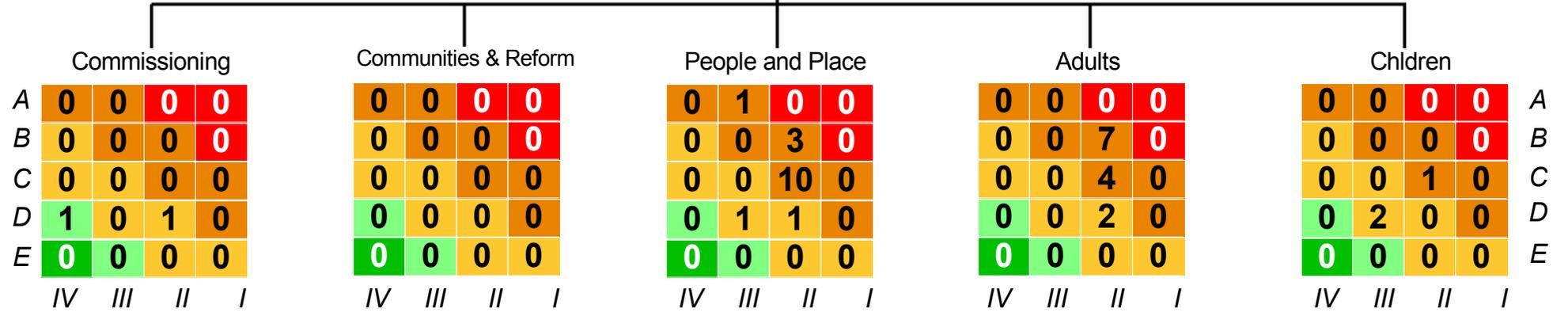
A	0	1	0	0
B	0	0	10	0
C	0	0	15	0
D	1	3	4	0
E	0	0	0	0
	IV	III	II	I

### Likelihood

- A Very High
- B High
- C Significant
- D Low
- E Very Low

### Impact

- I Catastrophic
- II Critical
- III Marginal
- IV Negligible



Linked to Action	Ref	Risk Updater	Risk Description	Cabinet Member	Likelihood	Impact	Mitigation	Date Risk Reviewed
No Red risks to display								

**Appendix V - Amendments**

Details of potential changes to be made to the Corporate Performance Report

Performance Measure amendment(s)

<b>Measure Name</b>	<b>Amendment</b>
	None requested this month.

Action amendment(s)

<b>Action Name</b>	<b>Amendment</b>
	None requested this month.

## Appendix VI - Suspended Corporate Measures

### Suspended Measures - owing to the impact of Covid-19

M63(CP) Number of visitors to Gallery Oldham
M69(CP) Number of library visits per 1000 population. To library service points - not including web visits
M197(CP) Number of visits to OCL Leisure Centres per 1000 population
M356(CP) Number of work related opportunities created by Get Oldham Working
M357a(CP) Number of Get Oldham Working related Job opportunities filled
M393(CP) Number of businesses supported after being successfully included in a referral package / programme.
M408(CP) Total new homes built
M409(CP) Percentage of completed homes that are affordable
M494(CP) Number of food hygiene inspections
M565(CP) Delayed days (per 100,000 of the population) aged 18+ attributable to social care in England
M566(CP) Percentage of care home beds rated as `Good` or `Outstanding` (NW ADASS CQC Data reports)
M567(CP) Percentage of community based providers rated as 'Good' or Outstanding
M648(CP) % of children who have reached a Good Level of Development (GLD) at the end of the Early Years Foundation Stage.
M649(CP) Percentage take up of 2 year-old children benefitting from funded early education places
M657(CP) Percentage of children who pass the Year 1 Phonics screening test.
M659(CP) Percent of NHS Health Checks offered which were taken up in the Quarter
M700(CP) Attendance rates in Oldham Primary and Secondary Schools
M722(CP) Percentage of pupils in good/outstanding Oldham schools
M730(CP) Percentage of pupils achieving the national standard in reading, writing and mathematics at the end of Key Stage 2
M804(CP) Percentage of young people who achieve level 5+ in both English and mathematics at KS4
M863(CP) Percent of eligible adults aged 65+ who have received the flu vaccine
S357(CP) Percentage of council tax in year collected of the total owed (cumulative)
S368(CP) Percentage of national non domestic rates (NNDR) collected in year as a % of the total owed